Kent County Council (KCC) is seeking your views on the proposals being put forward for:

* A20 Coldharbour Roundabout
* A229 Loose Road Corridor: Armstrong Road / Park Way (including Sheal’s Crescent)
* A229 Loose Road Corridor: Wheatsheaf junction
* A229 Loose Road Corridor: Cripple Street / Boughton Lane
* A20 Ashford Road junction with Willington Street
* A274 Sutton Road junction with Willington Street

And have provided this feedback questionnaire for you to give your comments. Your responses will help us to develop the design of the schemes.

This questionnaire can be completed online at [kent.gov.uk/keepmaidstonemoving](http://www.kent.gov.uk/keepmaidstonemoving). Alternately a hard copy can be completed and returned to us at one of the below consultation events or via post to: *Keep Maidstone Moving, Major Capital Programme Team, Kent County Council, 1st Floor Invicta House, County Hall, Maidstone ME14 1XX*

**What information do you need before completing the questionnaire?**

We recommend that you visit one of the consultation events or view the consultation material online [kent.gov.uk/keepmaidstonemoving](http://www.kent.gov.uk/keepmaidstonemoving) before responding to this questionnaire.

Please drop in and talk to our team at any of the following events:

* Saturday 8 February, drop in from 10am to 1pm (formal presentation at 11am)

The Tudor Park Marriott Hotel, Ashford Road, Bearsted, ME14 4NQ

* Wednesday 12 February, drop in from 5:30pm to 8:30pm (formal presentation at 7pm)

The Village Hotel, Castle View, Forstal Road, Maidstone, ME14 3AQ

* Monday 17 February, drop in from 1pm to 7pm (formal presentations at 2 & 6pm)

Sessions House, County Hall, County Road, Maidstone, ME14 1XQ

**Please ensure your response reaches us by Wednesday 11 March 2020.**

**Privacy:** Kent County Council collects and processes personal information in order to provide a range of public services. Kent County Council respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the General Data Protection Regulations.

**Alternative Formats:** To request hard copies of any of the consultation documents, or for any other formats, please email: [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk) or call: 03000 421553 (text relay service number: 18001 03000 421553). This number goes to an answering machine, which is monitored during office hours.

**Section 1 – About You**

**Q1. Please tell us in what capacity you are completing this questionnaire:**

*Please select the option from the list below that most closely represents how you will be responding to this consultation. Please select* ***one*** *option.*

|  |  |
| --- | --- |
|  | As a Maidstone resident |
|  | As someone who travels into Maidstone for work, leisure, to access education etc. |
|  | A representative of a local community group or residents’ association |
|  | On behalf of a Parish / Town / Borough / District Council in an official capacity |
|  | A Parish / District / County Councillor |
|  | An educational establishment, such as a school or college |
|  | On behalf of a local business |
|  | On behalf of a charity, voluntary or community sector organisation (VCS) |
|  | Other, please specify: |

**Q1a. If you are responding on behalf of an organisation** **(business, community group, resident association, council or any other organisation), please tell us the name of your organisation:**

|  |
| --- |
|  |

|  |  |
| --- | --- |
| **Q2. Please tell us the first five characters of your postcode:** |  |

*Please do not reveal your whole postcode. We use this to help us to analyse our data. It will not be used to identify who you are.*

**Q3. How did you find out about this consultation?** *Select* ***all*** *that apply*

|  |  |
| --- | --- |
|  | Postcard delivered to my home / business |
|  | Email notification |
|  | Newspaper article |
|  | From my Parish Council |
|  | From a friend or relative |
|  | Social Media (Facebook or Twitter) |
|  | Kent.gov.uk website |
|  | Saw a poster |
|  | From a local business |
|  | Other, please specify: |

**Q4. Please tell us how you travel in to and around Maidstone.** *Please select* ***all*** *that apply.*

|  |  |
| --- | --- |
|  | Bicycle |
|  | Bus |
|  | Private car |
|  | Taxi |
|  | Walking |
|  | Other, please specify here: |

|  |
| --- |
|  |

**Section 2 – The Schemes**

You can provide feedback on all or as many of the schemes as you like. If you would rather not provide feedback on any or all of the schemes just move on to the next question.

**A20 Coldharbour Roundabout**

**Q5. To what extent do you agree or disagree with our proposals for the A20 Coldharbour Roundabout?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don’t know |
|  |  |  |  |  |  |

**Q5a. Please tell us the reason for your answer to Q5 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**A229 Loose Road Corridor: Armstrong Road / Park Way (including Sheal’s Crescent)**

**Q6. To what extent do you agree or disagree with our proposals for Armstrong Road / Park Way (including Sheal’s Crescent)?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don’t know |
|  |  |  |  |  |  |

**Q6a. Please tell us the reason for your answer to Q6 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**A229 Loose Road Corridor: Wheatsheaf junction**

**Q7. To what extent do you agree or disagree with our proposals for the Wheatsheaf junction?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don’t know |
|  |  |  |  |  |  |

**Q7a. Please tell us the reason for your answer to Q7 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

The Wheatsheaf Public House would be demolished to create the space required

for the improvement. This will leave an area of land to the south, not required

for the road, which will be landscaped and include a sculpture of a ‘Sheaf of

Wheat’ in reference to pub which stood there.

We have a two landscaping options for the area. These can be viewed on page 18 of the consultation booklet.

**Q8. Which landscape option for the Wheatsheaf junction would you prefer?** *Please select* ***one*** *option.*

|  |  |
| --- | --- |
|  | Option 1 |
|  | Option 2 |
|  | Neither, I don’t like either option |
|  | No preference, I don’t mind which option is selected |
|  | Don’t know |

**Q8a. Please tell us the reason for your answer to Q8 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**A229 Loose Road Corridor: Cripple Street / Boughton Lane**

**Q9. To what extent do you agree or disagree with our proposals for Cripple Street / Boughton Lane?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don’t know |
|  |  |  |  |  |  |

**Q9a. Please tell us the reason for your answer to Q9 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**A20 Ashford Road junction with Willington Street**

**Q10. To what extent do you agree or disagree with our proposals for the A20 Ashford Road junction with Willington Street?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don’t know |
|  |  |  |  |  |  |

**Q10a. Please tell us the reason for your answer to Q10 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**A274 Sutton Road junction with Willington Street**

**Q11. To what extent do you agree or disagree with our proposals for the A274 Sutton Road junction with Willington Street?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don’t know |
|  |  |  |  |  |  |

**Q11a. Please tell us the reason for your answer to Q11 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

The proposed A274 Sutton Road junction with Willington Street scheme would require the removal of some of the cherry trees on the Bell Meadow side of the Sutton Road and hedgerow on the Sutton Road service roadside. This will leave an area of land which would require some landscaping.

We have two landscaping options for the area. These can be viewed on page 31 of the consultation booklet.

**Q12. Which landscape option for the A274 Sutton Road junction with Willington Street would you prefer?** *Please select* ***one*** *option.*

|  |  |
| --- | --- |
|  | Option 1 |
|  | Option 2 |
|  | Neither, I don’t like either option |
|  | No preference, I don’t mind which option is selected |
|  | Don’t know |

**Q12a. Please tell us the reason for your answer to Q12 in the box below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**Section 3 – Our Approach**

**Q13. If you would like to provide any comments on our approach to reducing congestion in Maidstone, please provide these below.**

*We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

**Section 4 – Equality Analysis**

To help ensure that we are meeting our obligations under the Equality Act 2010 we have undertaken Equality Impact Assessments (EqIAs) for each of the schemes presented in this consultation.An EqIA is a tool to assess the impact any proposals would have on the protected characteristics: age, disability, sex, gender reassignment, sexual orientation, race, religion, and carer’s responsibilities. The EqIAs are available at [kent.gov.uk/keepmaidstonemoving](http://www.kent.gov.uk/bullockstoneroadconsultation)or in hard copy on request.

**Q14. We welcome your views on our equality analysis and if you think there is anything we should consider relating to equality and diversity. Please add any comments below:**

*If your comments directly relate to a specific scheme, please include the name of your scheme with your comment. We ask you not to identify yourself within your response.*

|  |
| --- |
|  |

***It is not necessary to answer these questions if you are responding on behalf of an organisation.***

**Section 5 – More About You**

We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we are asking you these questions. We won't share the information you give us with anyone else. We’ll use it only to help us make decisions and improve our services.

**If you would rather not answer any of these questions, you don't have to.**

**Q15. Are you….?** *Please select* ***one*** *option.*

|  |  |
| --- | --- |
|  | Male |
|  | Female |
|  | I prefer not to say |

**Q16. Which of these age groups applies to you?** *Please select* ***one*** *option.*

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | 0-15 |  | 25-34 |  | 50-59 |  | 65-74 |  | 85 + over |
|  | 16-24 |  | 35-49 |  | 60-64 |  | 75-84 |  | I prefer not to say |

The Equality Act 2010 describes a person as disabled if they have a long standing physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

**Q17. Do you consider yourself to be disabled as set out in the Equality Act 2010?** *Please select* ***one*** *option*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Yes |  | No |  | I prefer not to say |

**Q17a. If you answered ‘Yes’ to Q17, please tell us the type of impairment that applies to you.**

You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select ‘Other’ and give brief details of the impairment you have.

|  |  |
| --- | --- |
|  | Physical impairment |
|  | Sensory impairment (hearing, sight or both) |
|  | Longstanding illness or health condition, or epilepsy |
|  | Mental health condition |
|  | Learning disability |
|  | I prefer not to say |
|  | Other (please specify): |

A Carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support. Both children and adults can be carers.

**Q18. Are you a Carer?** *Please select* ***one*** *option*

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | I prefer not to say |

**Q19**. **To which of these ethnic groups do you feel you belong?** *Please select* ***one*** *option* (Source 2011 Census)

|  |  |  |  |
| --- | --- | --- | --- |
|  | White English |  | Mixed White and Black Caribbean |
|  | White Scottish |  | Mixed White and Black African |
|  | White Welsh |  | Mixed White and Asian |
|  | White Northern Irish |  | Mixed Other |
|  | White Irish |  | Black or Black British Caribbean |
|  | White Gypsy/Roma |  | Black or Black British African |
|  | White Irish Traveller |  | Black or Black British Other |
|  | White Other |  | Arab |
|  | Asian or Asian British Indian |  | Chinese |
|  | Asian or Asian British Pakistani |  | I prefer not to say |
|  | Asian or Asian British Bangladeshi |  |  |
|  | Asian or Asian British Other |  |  |

|  |
| --- |
| ‘Other’ ethnic group – if your ethnic group is not specified on the list, please describe it here: |

**Thank you for taking the time to complete this questionnaire; your feedback is important to us. All feedback received will be reviewed and considered in the development of our proposals.**

**We will report back on the feedback we receive, but details of individual responses will remain anonymous and we will keep your personal details confidential.**

# **Consultation Privacy Notice**

Last updated: 13 January 2020

# **Who are we?**

Kent County Council collects, uses and is responsible for certain personal information about you. When we do so we are regulated under the General Data Protection Regulation which applies across the European Union (including in the United Kingdom) and we are responsible as ‘controller’ of that personal information for the purposes of those laws. Our Data Protection Officer is Benjamin Watts.

# **The personal information we collect and use**

# **Information collected by us**

In the course of responding to Consultations published by Kent County Council we collect the following personal information when you provide it to us:

* Postcode
* Email address if you want updates on a specific consultation
* Feedback on the consultation
* Equalities Data - Ethnicity, Religion, Sexuality, Disability or if you are a Carer
* Cookies – we use three types of cookies when you use our website. For more information about the cookies and how they are used please visit <https://kahootz.deskpro.com/kb/articles/kahootz-cookie-information-ci>

We use cookies to remember who you are and a few of your preferences whilst you use the website.

We do not use cookies to collect personally identifiable information about you, track your behaviour or share information with 3rd parties.

Our cookies do not contain any of your personal information and only take up about one-thousandth of the space of a single image from a typical digital camera.

All of the cookies we set are strictly necessary in order for us to provide the online service to you.

You do not need to submit any equalities information if you do not want to. KCC is committed to the principle that all our customers have the right to equality and fairness in the way they are treated and in the services that they receive. Any information you do give will be used to see if there are any differences in views for different groups of people, and to check if services are being delivered in a fair and reasonable way.

No personal information which can identify you, such as your name or address, will be used in producing equality reports. We will follow our Data Protection policies to keep your information secure and confidential. Your equality data will be anonymised before sent to other teams.

# **How we use your personal information**

We use your personal information to inform you of the outcome of the consultation, if you have requested updates.

We may use your postcode to carry out a type of profiling to estimate which one of a number of lifestyle groups you are most likely to fall into.  We do this using geodemographic segmentation tools. We do not make any decisions about individual service users based solely on automated processing, including profiling.

# **How long your personal data will be kept**

We will hold your personal information for up to 6 years following the closure of a consultation.

# **Reasons we can collect and use your personal information**

We rely on *‘processing is necessary for the performance of a task carried out in the public interest’*

*And*

*‘processing is necessary for compliance with a legal obligation to which the controller is subject.’*

The provision of contact details, including name, address or email address is required from you to enable us to respond to your feedback on consultations.

We rely on *processing is necessary for reasons of substantial public interest* as the lawful basis on which we collect and use your special category data for the purpose of equalities monitoring.

Further, the processing is necessary for the purposes of identifying or keeping under review the existence or absence of equality of opportunity or treatment between groups of people with the view to enabling such equality to be promoted or maintained.

You can read KCC’s Equality Policy on our website <http://www.kent.gov.uk/about-the-council/strategies-and-policies/corporate-policies/equality-and-diversity>

# **Who we share your personal information with**

Kent County Council will share your details with services within the Council who are responsible for management of this consultation. Responses will be shared with a third-party supplier who has been contracted to independently analyse the consultation responses. Any information given will not be used to identify you. We ask you not to identify yourself within your consultation response.

We will share personal information with law enforcement or other authorities if required by applicable law.

We use a system to log your feedback, which is provided by a third-party supplier.

# **Your Rights**

Under the GDPR you have a number of rights which you can access free of charge which allow you to:

* Know what we are doing with your information and why we are doing it
* Ask to see what information we hold about you
* Ask us to correct any mistakes in the information we hold about you
* Object to direct marketing
* Make a complaint to the Information Commissioners Office

Depending on our reason for using your information you may also be entitled to:

* Ask us to delete information we hold about you
* Have your information transferred electronically to yourself or to another organisation
* Object to decisions being made that significantly affect you
* Object to how we are using your information
* Stop us using your information in certain ways

We will always seek to comply with your request however we may be required to hold or use your information to comply with legal duties. Please note: your request may delay or prevent us delivering a service to you.

For further information about your rights, including the circumstances in which they apply, see the guidance from the UK Information Commissioners Office (ICO) on individuals’ rights under the General Data Protection Regulation.

If you would like to exercise a right, please contact the Information Resilience and Transparency Team at data.protection@kent.gov.uk.

# **Keeping your personal information secure**

We have appropriate security measures in place to prevent personal information from being accidentally lost or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

# **Who to Contact**

Please contact the Information Resilience and Transparency Team at data.protection@kent.gov.uk to exercise any of your rights, or if you have a complaint about why your information has been collected, how it has been used or how long we have kept it for.

You can contact our Data Protection Officer, Benjamin Watts, at [dpo@kent.gov.uk](mailto:dpo@kent.gov.uk). Or write to Data Protection Officer, Kent County Council, Sessions House, Maidstone, Kent, ME14 1XQ.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority. The supervisory authority in the UK is the Information Commissioner who may be contacted at https://ico.org.uk/concerns or telephone 03031 231113.

For further information visit <https://www.kent.gov.uk/about-the-council/about-the-website/privacy-statement>