



This is the Health Visiting Service privacy notice.



Who are we?

- We are Kent County Council. We look after public services which support people in Kent.
- Kent County Council's Public Health department work to support protecting and improving the health of Kent's population.
- The Health Visiting Service helps families with children aged 0–5 years. We check children's health and development, give advice, and support families, as well as deliver training to professionals. The service is delivered by Kent Community Health NHS Foundation Trust.



Why do we use your information

- We required by law to provide health and social care services. This means we are covered by law to use your information. We do not always have to ask for your permission to use your information.
- We will only share information when we need to do so and with people who need to know. We have security in place to stop information being used in the wrong way.

- We also have to make sure we follow data protection laws. This is the UK General Data Protection Regulation. This means we have to provide certain information to you. We use this privacy notice to keep you updated.



What information will we use?

- We will use your personal information. This can include
 - Your child's name
 - Your child's address and postcode
 - Your child's date of birth
 - Your child's sex
 - Your name
 - Your address and postcode
 - Your date of birth
 - Your contact details, like your email address or phone number.
- We will also use special category information. This is information that is more sensitive. This can include
 - Health information about your child and family.
 - Information about your pregnancy and birth history
 - Information about any disabilities or long-term conditions
 - Mental health information
 - Your ethnic group
 - Your culture
 - Your religious beliefs
 - Sexual orientation
- Sometimes we may collect


information which is not special category information. This is information we will be very careful with. This can include:


- Your NHS number
- Who you live with and your family members
- You and your child's GP contact details
- Information about you, like if you have support from social services or if you have been in contact with the police
- If you have experienced domestic abuse
- If you have ever been in care or if you are a young carer
- Sometimes we may ask to take photos or video / audio recordings to help support you and your child.

- We may collect this information from you, other organisations who look after your health and social care or people that may know you.

We use this information to help us deliver the Health Visiting Service and to:

- Help make sure that your child is growing up healthy
- Understand your child's and your family's needs
- Keep children and families safe from harm
- Plan and improve services.
- Share information with services in Kent and Medway. This is to make sure everyone who needs to know about your support is told. This is called the Kent and Medway Care

	<p>Record.</p> <ul style="list-style-type: none"> • Share information nationally to help make all services better. This is called the Community Services Dataset. It is part of the NHS. • This means we only use information for these purposes only.
	<p>Who will we share your information with?</p> <ul style="list-style-type: none"> • We will share information to organisations who will help you to look after your health and social care, like: <ul style="list-style-type: none"> ○ Teams within Kent Community Health NHS Foundation Trust ○ GPs, Midwives, Health Visitors, School Nurses, doctors, mental health workers ○ Teams in KCC who help support families, like Family Hubs ○ Safeguarding teams and other organisations involved in keeping children and families safe ○ Schools ○ Police ○ Housing providers ○ Services commissioned by Kent County Council or other local authorities ○ The Kent and Medway Care Record, and services which use the Kent and Medway Care Record and support you. ○ The NHS Community

	<p>Services Dataset</p> <ul style="list-style-type: none">○ Government departments such as the Department for Education or the Office for Health Inequalities and Disparities.● We may also share information that has your personal details removed. This helps us to keep track of how well we are doing and what we can do to improve.● We may also need to share your personal information with the Police, the Courts etc. if we are asked to by law.
	<p>How long do we keep your information for?</p> <ul style="list-style-type: none">● We can only keep information for as long as we need it.● We have a record document that tells us how long we can keep information for. This will be different depending on the information we use.● We check regularly to make sure we only keep information that is useful to us.
	<p>What are my rights?</p> <ul style="list-style-type: none">● You have rights under the UK General Data Protection Regulation. They are:● know what we are doing with your



information and why we are doing it

- ask to see what information we hold about you
- ask us to correct any mistakes in the information we hold about you
- object to direct marketing
- make a complaint to the UK Information Commissioner

- We will let you know if there have been any breaches to your information in line with data protection legislation.



Who can I contact?

- You can contact the [Information Resilience and Transparency Team](#) to exercise your rights.
- You can contact our [Data Protection Officer](#) to make a complaint or raise a concern.
- You can make a complaint to the UK Information Commissioner. You can do this by phoning 0303 123 1113 or [go to their website](#).



How can I find out more information?

- You can use this privacy notice to find out the up-to-date information on how we use your information. This privacy notice was last updated on 3 March 2026.
- You can also view the [Kent Health Visiting Service full privacy notice](#) or visit [kent.gov](#).

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| | <ul style="list-style-type: none">• Please email or call 03000 421553 if you require an alternative format of this privacy notice. |
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