

Kent Adult Social Care Provider Bulletin



Friday 16 July 2021

Meet the new member of the Strategic Commissioning Divisional Management Team in Kent County Council

Message from Jeanette Young, Interim Head of Commissioning - Kent County Council, Adult Social Care:



“Hello everyone, I am Jeanette Young and I have joined Kent as the Interim Head of Commissioning for Adult Social Care. I am an experienced interim and some of my previous roles include Chief Operating Officer for a social care provider, Director of Commissioning in Birmingham and I have run my own social care organisation.

I am very keen that we have a strong provider market in Kent and mindful that Covid has given us unique challenges and pressures. I look forward to working together with you in the coming months.”

How can you help shape the future of adult social care? With your voice...

We are currently promoting a campaign to encourage people to get involved and be part of our adult social care engagement activities. Staff, people we support, their families and carers can sign up to receive our regular newsletter about upcoming opportunities to give their views, take part in surveys and get involved in workshops and discussions.

Whether someone's just heard about social care and wants to find out more, or has their own experiences of adult social care to share – we'd like people to join our virtual network. We're looking for people from all walks of life, communities and backgrounds in Kent to [register their interest](#) in hearing about adult social care. How much or how little you do, is up to you:

- Receive our newsletter
- Join our discussions
- Be part of our projects
- Help shape the future of social care.

More information can be found here: <https://www.kent.gov.uk/about-the-council/strategies-and-policies/adult-social-care-policies/local-account-for-adult-social-care#your-voice-network>



Care Friends app

Finding the right quality of care staff is a major challenge. Employee referral programmes are the proven best source, but they are a hassle to administer and fiendishly hard to keep top-of-mind with staff. As a result, they only deliver a fraction of their true potential.

Care Friends is an app developed by Neil Eastwood, author of Saving Social Care, and launched in partnership with Skills for Care that changes all that.



More information can be found here:
<https://carefriends.co.uk/#why>

Infection Control 3 and Rapid Test Fund 2

For all providers who have received Infection Control 3 and/or Rapid Test Fund 2, please look out for an email from the Infection Control mailbox with a link to Reporting Point 1 for these funds. This is a mandatory form and responses must be received by Monday 19 July at the very latest.

Thank you for everything you continue to do during the Covid-19 pandemic.

Eid ul Adha 2021

To everyone celebrating Eid from 19-23 July, we wish you an especially happy week ahead!



Data Security and Protection Toolkit - free local support for Social Care Providers

Kent County Council (KCC) in partnership with Kent Integrated Care Alliance (KICA) has been awarded funding by the National Better Security, Better Care



programme. The funding is to support social care providers in Kent and Medway to complete the nationally recognised Data Security and Protection Toolkit (DSPT).



Completing the DSPT will enable you to:

- gain access and retain use of digital tools such as, NHSmail and Proxy ordering for medicines
- evidence and demonstrate good practice by meeting data and security standards
- demonstrate compliance with data protection legislation and CQC's expectations on confidentiality and security
- help you to reassure the people you support, their families and your staff that they can trust you with their data
- evaluate and improve your data and cyber security, reducing the risk of cyber-crime and data breaches

We know that you are under enormous pressure as you continue to deal with the Covid-19 pandemic. We don't want to add any extra burden so we are offering this

free support to ensure that the information you store and share with health colleagues is secure.

We will be running regular workshops for adult social care providers in Kent and Medway to help your organisation prepare for registering on, and completing, the DSPT. No technical knowledge is needed.

Sessions include:

- An introductory webinar to the Data Security and Protection Toolkit
- How to register workshop
- Sessions covering each of the 4 topic areas of the toolkit (Staffing & Roles, Policies & Procedures, Data Security, IT Systems & Devices)

1:1 support and peer support will also be available.

Find out more information about the DSPT, the support that we can offer, and sign up to our workshops on our website: dspt@kent.gov.uk

We look forward to supporting you on your digital journey.