

**Our Commitment to Kent's children, young people and families who are involved in the Child Protection process:**

We understand talking to a social worker or having a child protection plan is not easy and can bring extra challenges and pressures for you and your family.

Our commitment to **parents and carers** includes things we will do that will help make sure that your experience of child protection in Kent is helpful and one in which you are fully involved in.

We will:

- tell you as soon as a decision is made to hold a child protection conference and the reasons why.
- prepare you for the Conference so you know what to expect, who will be there and what information may be shared and discussed.
- make sure the environment is welcoming and a comfortable place for you to talk.
- make sure there are not too many professionals at the Conference.
- always remember you are the expert in your story and make sure you are given time to share your views, experiences and wishes.
- explain the decisions made at Conference, so you leave the meeting knowing who is going to help you and what you are being asked to do.
- make a plan with you and decide which bits are the most important to work on first of all.
- make sure we do what we say we are going to in the plan, and we will help you to do what you've agreed to do to.
- tell you if we are worried things are not going according to the plan and if there need to be changes what this means.
- work with you to achieve the goals in the plan and end the child protection process.
- always ask for your feedback and use this to help change the way we do things.