

for **you**

Safeguarding Adults Experience

Safeguarding Experience Feedback Form



Safeguarding Kent & Medway



Case ID number:

Safeguarding (Adult Protection) Experience Feed-back Form

Following the closure of the adult protection enquiry we would welcome your feedback on the process and outcome. You can also complete this online at: www.kent.gov.uk/adultprotectionfeedback

Was the adult protection concern about you?

Yes

No

If you are completing this as a family member/friend/carer/advocate or other, please could you tell us what your relationship is to the person that the concern was about?

Q1 Were you asked at the beginning what you wanted to happen?

Yes

Partly

No

Any comments you wish to make

Q2 Were you listened to?

Yes

Partly

No

Any comments you wish to make

Q3 Were we polite and respectful?

Yes

Partly

No

Any comments you wish to make

Q4 Did you feel your privacy was respected?

Yes

Partly

No

Any comments you wish to make

Q5 Were the people you wanted to support you involved?

Yes

Partly

No

Any comments you wish to make

Q6 Did you know what was happening and why?

Yes

Partly

No

Any comments you wish to make

Q7 Were you told what we found out?

Yes

Partly

No

Any comments you wish to make

Q8 Are you satisfied with the safeguarding conclusions reached?

Yes

Partly

No

8a If you are not satisfied please could you tell us why

Q9 Do you feel safer now?

Yes

Partly

No

Any comments you wish to make

Please use this space to give any additional comments or suggestions.

Please return the completed form in the stamped addressed envelope.

Thank you for providing feedback.
We will use the information to improve services for others.

Contact details

KCC Adult Social Services Safeguarding Unit
Kent County Council
Sessions House
County Hall
County Road
Maidstone
Kent
ME14 1XQ

You can contact us between
8:30 - 17:00

Telephone: 03000 41 61 61

Text relay: 18001 03000 41 61 61

Out of hours: 03000 41 91 91

Email: MakingSafeguardingPersonal@kent.gov.uk

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All information is treated as confidential in compliance with the
Data Protection Act 1998.