



Kent and Medway Safeguarding Adults Board

Strategic Plan 2019 - 2021

Easier to read version



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|  | <p>Introduction</p> <p>It is very important that we keep vulnerable adults safe in Kent and Medway.</p> |
|  | <p>All Safeguarding Adults Boards must have a strategy to say how they will do this.</p> |
|  | <p>This document tells you how Kent and Medway Safeguarding Adults Board will do this.</p> |
|  | <p>The Board is made up of different organisations including councils, health, the police and education.</p> |
|  | <p>It is a 3 year plan. It tells you the 3 most important things the Board want to do and how they will do them – we call these our priorities.</p> |
|  | <p>These say:</p> <ul style="list-style-type: none"> ● What we will do ● How we will do it ● Who will do it and when. |

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|  | <p>Our Vision – How we would like things to be.</p> <p>What we would like is:</p> <p>“The Kent and Medway Safeguarding Adults Board Partnership will all work together to make sure adults at risk of abuse or neglect are supported and empowered to live safely.”</p> |
|  | <p>Our Mission – How we will do things.</p> <p>To make the vision happen we will work together with the community. We will check on progress and make any changes that need to be done.</p> |
|  | <p>Our Priorities – most important things to be done.</p> <p>Priority 1: Prevention - stopping things In everything we do we will try to stop harmful things before they happen.</p> |
|  | <p>Priority 2: Awareness – letting people know We will work together to improve awareness of protecting vulnerable adults in the community.</p> |
|  | <p>Priority 3: Quality – how good things are We will check what we do is of good quality. If we need to make improvements we will do so.</p> |

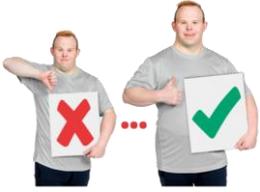
Priority 1: Prevention – Stopping things

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|  | <p>“I want to feel and be safe in the community where I live.”</p> |
|  | <p>Our priority is to prevent harmful things before they happen (stopping harmful things early).</p> |
|  | <p>We will:</p> <ul style="list-style-type: none"> • Check that organisations know what they should do to safeguard vulnerable adults. That they know what abuse is, crime, neglect and self-neglect. |
|  | <ul style="list-style-type: none"> • Make sure those in the partnership are held responsible if things are not done. |
|  | <ul style="list-style-type: none"> • Tell people about the Board and safeguarding. |
|  | <ul style="list-style-type: none"> • listen to people involved in safeguarding and make changes if needed. |

Priority 2: Awareness – letting people know

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|  | <p>We will work together to improve awareness of protecting vulnerable adults in the community.</p> |
|  | <p>“I know what abuse is and where to get help”.</p> |
|  | <p>We want more people to know about safeguarding and keeping safe. We will:</p> |
|  | <ul style="list-style-type: none"> • Improve awareness across Kent and Medway. |
|  | <ul style="list-style-type: none"> • Improve engagement with local communities. |
|  | <ul style="list-style-type: none"> • Check people are getting information about safeguarding and make any changes if needed. |

Priority 3: Quality – how good things are

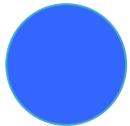
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|  | <p>We will check what we do is of good quality. If we need to make improvements we will do so.</p> |
|  | <p>“I am confident that professionals will work together and with me to achieve the best outcome for me.”</p> |
|  | <p>We want people to have trust in our service and that it is of good quality. To do this we will:</p> |
|  | <ul style="list-style-type: none"> • Check organisations are responsible for being able to do their role well. |
|  | <ul style="list-style-type: none"> • Ask for feedback and learn from what people tell us. |
|  | <ul style="list-style-type: none"> • Check everything is done to the best standards. |

Our Business Plan for 2019 - 2020

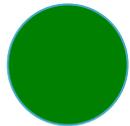


This part of the document is our Business Plan. It gives information on what we aim to do. When we would like to do it by and how well we are doing to meet it.

We use colours to say how we are doing.



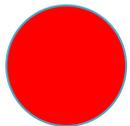
Blue means the work is done.



Green means the work is being done.



Orange means the work is held back.



Red means the work needs to be checked.

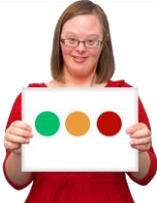
Priority 1: Prevention - stopping things
 In everything we do we will try to stop harmful things before they happen.

|  | | | | | | "I want to feel and be safe in the community where I live" | | | | |
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|  |  |  |  |  |  | | | | | |
| What we want to do | How we will do it | Who is doing it | How will we check | When by | Where we are at | | | | | |
| Objective 1 | | | | | | | | | | |
| Check organisations know their responsibilities around safeguarding. | Have a policy (set of rules). | A senior person at the organisation. | Do an audit (check things carefully). | June 2019. | | | | | | |
| Objective 2 | | | | | | | | | | |
| Check with our partner | Have meetings to check things | A senior person at the | At meetings check things are | 4 times a year and on going. | | | | | | |

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| organisations that they know what they need to do. | are being done. | organisation(s). | being done. | | |
| Objective 3 | | | | | |
| Tell people about safeguarding, so they know how to raise a concern. | Have good quality information in public places. | An identified group. | Through the “Making Safeguarding Personal” programme. | September 2019. | |

Priority 2: Awareness – letting people know

We will work together to improve awareness of protecting vulnerable adults in the community

|  | <p>“I know what abuse is and where to get help.”</p> | | | | |
|---|---|--|---|---|---|
|  |  |  |  |  |  |
| What we want to do | How we will do it | Who is doing it | How we will check | When by | Where we are at |
| Objective 1 | | | | | |
| We will improve awareness of abuse and neglect across Kent and Medway. | We will respond in the right way to requests for Safeguarding Adult Reviews. | An identified group. | We will use Terms of Reference (a list of rules we will follow). | On going. | |
| | We will continue to have a training plan. | An identified group. | Through a training plan. | On going – check in May 2019. | |
| | We will communicate | Identified communication | Put easy read information on | September 2019. | |

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| | safeguarding information. | lead people. | partner organisations websites. | | |
| Objective 2 | | | | | |
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| What we want to do | How will we do it | Who is doing it | How we will check | When by | Where we are at |
| Make better our engagement with local communities. | Have a community engagement plan. | An identified group. | Have an engagement plan. | September 2019. | |
| | Let people know about Safeguarding Awareness Week. | An identified group. | Make sure easy read information is available. | Every year. | |
| Objective 3 | | | | | |
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| What do we | How will we do | Who is doing it | How we will | When by | Where we are at |

| want to do | it | | check | | |
|---|--|---|--------------------------------|--------------------------|--|
| We will check everything we do is working well. We will share our experience with everyone. | We will ask for people to check what we are doing. | Independent Chair and other identified staff. | There will be a yearly report. | Every year. | |
| | We will send out what we have learnt. | An identified group. | We will keep detailed records. | On going and every year. | |
| | We will hold a 'Lessons Learned' workshop. | An identified group. | workshops and a conference. | When needed. | |

Priority 3: Quality – how good things are
We will check what we do is of good quality. If we need to make improvements we will do so.

Objective 1

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| What we plan to do | How we will do it | Who will do it | How we will check | When by | Where we are at |
| We will make sure agencies are taking their responsibilities seriously. | We will check and improve any policies and procedures that are needed. | Practice, Policy and Procedures Working Group. | Board members will be open to questions and events. | May 2019. | |
| Objective 2 | | | | | |
| We will ask for feedback and learn from what we are told. | We will listen to what service users tell us through workshops, policies and procedures. | Identified staff and groups. | Using policies and procedures. | September 2019 | |

Objective 3

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| We will check what we need to do and how to measure it is being done. | We will develop our standards and check against them. | Identified staff and groups. | Quality standards will be in place. | January 2020. | |
| | We will set up a Board Risk Register. | Identified staff and Quality Assurance Working Group | Board Risk Register will be in place. | May 2019. | |

Annual Development Objectives

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| What we plan to do | How we will do it | Who will do it | How we will check | When by | Where we are at |
| Objective 1 | We will check our progress against this strategy. | Independent Chair and identified staff. | This strategy will be part of every Board meeting. | | |
| Objective 2 | We will put any lessons learnt into our policies and procedures. | Working group and identified staff. | Multi Agency Policy and Procedures will be updated where needed. | | |
| Objective 3 | We will check quality in everything that we do. | Quality Assurance Working Group. | We will check our partners have all done what they need to do. | | |