Welcome and Agenda

Agenda:

• Kent County Council Vision

• Accommodation Strategy

• Alternative Models of Care Project

• Next Steps
Kent County Council’s Vision

The Vision from the Partnership Strategy for Learning Disability in Kent 2012 – 2015

• **Citizenship:** Being treated as an equal citizen in society and supported to enact your rights and fulfil your responsibilities
• **What You Do:** Having a fulfilling life of your own, including opportunities to work, study, enjoy leisure and social activities and to have relationships and friendship
• **Where You Live:** Real choice over where you live and with whom
• **Health:** Mainstream health services providing you with good, accessible health care
• **Bold Steps:** Partnership working to induce innovation and improve efficiency by giving people new power to influence the areas above *(now replaced by facing the challenge)*

The key messages are:

• People with learning disabilities have the **same rights** & are entitled to the **same opportunities** in their communities as anyone else
• It’s more important than ever that services are providing **value for money**
• We need **transformation** in the way services are delivered to the public
• We will deliver **quality, personalised services** so that each individual gets the support they need
• Emphasis on **alternative ways of providing housing** that people want and need
• Opportunities to achieve efficiency through **different approaches to strategic tendering**
• Care Act legislation regarding Ordinary Residence

**Intent** has been set to look at alternative models of care to support journey for the individual at best value for money

“Our intention is to commission fewer residential placements over the next three years and give people living in residential care the opportunity to move into other models of care”
Christy Holden

Head of Commissioning
(Accommodation)

Kent County Council

Kent Social Care Accommodation Strategy
Better Homes: Greater Choice

July 2015
Why we need an Accommodation Strategy

• KCC spends £180m on residential and nursing care

• The right type of accommodation in the right place

• Stimulate the market or directly intervene

• Inform planning applications

• Secure better outcomes and make savings

• Quality and safeguarding
Development of the Strategy

• Joint KCC, NHS and KHG document supported by KPOG and the DH Housing LIN

• Analysis of KCC case load, placement patterns, availability of services

• Engaged with local teams, CCG’s, District Councils in its development

• Formal approval and launch in July 2014
Accommodation Strategy Overview

- Dynamic strategy
- On-line with links
- Evidence Base
- Case studies
- Maps
- Design Principles
- District Profiles
- Key findings by user group
- Financial Impact
- District aligned with CCG Consideration
Accommodation Strategy for Adult Social Care

Better Homes: Greater Choice

This Strategy identifies how the provision, demand and aspiration for housing, care and support services will be met for adult social care clients should they need to move to access care. KCC’s vision is that people should live independently in their own home receiving the right care and support. However, if that option is no longer suitable, the right accommodation solutions have to be in the right places across the county, and they have to be the right type, tenure and size. This vision is coupled with improved commissioning of services across each of the six adult social care client groups.

Kent County Council has a statutory responsibility to fund people who are eligible for care services and it has become essential to agree a strategic direction and provide clear market positions statements to all providers who want to work and develop in Kent.

Social Care, along with Health, is experiencing unprecedented change and will face many challenges in future. The foundation of this strategy is the necessity to form partnerships and work coherently to ensure that the current and future needs of the clients eligible for services are met, providing clients with greater choice and access to high quality housing and care home accommodation.

The development of this Accommodation Strategy will compliment district and borough housing strategies and will ensure that all future provision delivered is co-ordinated, mapped and sustainable.

Read our strategy

Kent Social Care Accommodation Strategy (PDF, 2.7 MB)

Supporting documents

Accommodation Strategy equality analysis impact assessment (PDF, 287.5 KB)
Accommodation Strategy health impact assessment (PDF, 1.3 MB)
Draft district profiles (PDF, 434.2 KB)
Kent district profiles (XLS, 113.0 KB)
Adult accommodation evidence – final report (PDF, 1.2 MB)
Draft care home standards (PDF, 213.2 KB)
Final extracare design principles (PDF, 266.5 KB)
Draft learning disability care home design principles (PDF, 144.2 KB)
Draft older people’s care home design principles (PDF, 225.4 KB)
Accommodation Strategy - practical translation of the vision
Kent Adult Accommodation Strategy: Evidence Base

Interpretation of the report to Kent County Council, Social Care, Health and Wellbeing by the Health and Housing Partnership

2014

The Accommodation Strategy and Evidence Base was developed when the County Council structure included the directorate Families and Social Care (FSC). From 1 April 2014, the County Council realigned its directorates introducing Social Care, Health and Wellbeing. Families and Social Care are part of this directorate

EVIDENCE BASE PRODUCED IN NOVEMBER 2013 BY

Health & Housing Partnership LLP

Evidence base
### District Profiles

#### Kent

**Forecast population growth (table 3.1 in evidence of needs)**

<table>
<thead>
<tr>
<th>Year</th>
<th>2011</th>
<th>2016</th>
<th>2021</th>
<th>2026</th>
<th>2031</th>
<th>% change 2011-2021</th>
<th>% change 2011-2031</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kent</td>
<td>1,466,500</td>
<td>1,519,700</td>
<td>1,578,300</td>
<td>1,632,100</td>
<td>1,665,700</td>
<td>8%</td>
<td>14%</td>
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</table>

#### KCC CASE LOAD:

**Older People:**
- **Residential Care:**
  - Current: 2,850
  - 2021: ↓
  - 2031: ↓
- **Supported accom/extra care:**
  - Current: 260
  - 2021: ↑
- **Community Service:**
  - Current: 6,870
  - 2021: ↔
- **Nursing:**
  - Current: 1,500
  - 2021: ↑
  - 2031: ↑
- **Direct Payment:**
  - Current: 760
  - 2021: ↑

**Physical Disability:**
- **Residential Care:**
  - Current: 280
  - 2021: ↔
- **Supported accom:**
  - Current: 210
  - 2021: ↑
- **Community Service:**
  - Current: 1,300
  - 2021: ↔
- **Direct Payment:**
  - Current: 1,000
  - 2021: ↑

**Learning Disability:**
- **Residential Care:**
  - Current: 1,210
  - 2021: ↓
- **Supported accom:**
  - Current: 840
  - 2021: ↑
- **Community Service:**
  - Current: 1,720
  - 2021: ↔
- **Adult Placement:**
  - Current: 110
  - 2021: ↑
- **Direct Payment:**
  - Current: 1120
  - 2021: ↑

**Mental Health:**
- **Residential Care:**
  - Current: 225
  - 2021: ↓
- **Supported accom:**
  - Current: 240
  - 2021: ↑
- **Community Service:**
  - Current: 130
  - 2021: ↔
- **Direct Payment:**
  - Current: 190
  - 2021: ↑

#### PROVISION - BEDS/UNITS

<table>
<thead>
<tr>
<th>Category</th>
<th>EXISTING</th>
<th>2021</th>
<th>+/−</th>
<th>Known</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older People</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Care home without nursing</td>
<td>8,200</td>
<td>5,730</td>
<td>-2,470</td>
<td>70</td>
</tr>
<tr>
<td>Care home with nursing</td>
<td>3,730</td>
<td>5,661</td>
<td>1,931</td>
<td>170</td>
</tr>
<tr>
<td>Extra Care</td>
<td>490</td>
<td>3,032</td>
<td>-2,542</td>
<td>946</td>
</tr>
<tr>
<td>Sheltered Housing</td>
<td>17,950</td>
<td>17,706</td>
<td>-244</td>
<td>0</td>
</tr>
<tr>
<td>Intermediate Care</td>
<td>410</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Physical Disability:**
- **Residential Care:**
  - EXISTING: 460
  - 2021: 50
- **Nursing care:**
  - EXISTING: 50
  - 2021: 0
- **Supported accom/WAH:**
  - EXISTING: 0
  - 2021: 0
- **Sensory:**
  - EXISTING: 27
  - 2021: 0
KCC will not be commissioning any new residential care homes for those with a learning disability and would strongly discourage any provider from opening a new care home in Kent. However, in instances where residential care is required for someone with a learning disability, this document outlines the design principles that should be taken into account.

KCC appreciates the opportunity to engage with any developer of residential care for those with a learning disability at an early stage.
It’s about people

J] Older People
In common with national trends Kent has an ageing population with people generally living longer and remaining healthy, fit and active for far longer than previous

L] Dementia
The Alzheimer’s Society predicts that the current number of people with dementia in the UK, 800,000, is expected to rise to 1 million by 2021. In Kent over 15,900 people

M] People with a learning disability
In 2001 the Government set out its vision and expectation for people with learning disabilities in the Valuing People Now document, the vision that ‘people with learning

N] People with mental health needs
Supported housing forms an important part of the mental health care continuum. The focus within supported housing for mental health clients is generally to support and

O] People with a physical and/or sensory disability
Meeting the needs of people with a physical and/or sensory disability is a challenge for both KCC and its stakeholders. Broad and diverse needs across this client group will

P] People with Autistic Spectrum Conditions
Autism is a spectrum condition, a lifelong development disability that can affect sufferers in different ways, mainly affecting how a person communicates and relates to
www.kent.gov.uk

About the Council

Strategies and Policies

Adult Social Care Policies

Accommodation Strategy

www.kent.gov.uk/accommodationstrategy
Accommodation for People with Learning Disabilities Analysis

- Prevalence of LD
- Population forecast
- Impact of promoting independence
- Placement patterns
- Market appraisal
- NHS, other local authorities

Numbers are indicative and will be used to target priority areas. Numbers will need to be periodically reviewed and adjusted in line with the performance of promoting independence and market delivery.
People with Learning Disabilities Summary

KCC fund 55%

Develop Shared Lives accommodation

Range of tenancies

Housing Related Support

Choice of Accommodation with correct support – day time, night time, technology

Are we commissioning care and support for supported living in the best way?

LD | EXISTING | 2021 | +/- |
---|---------|------|-----|
R  | 2038    | 829  | -1209 |
R (autism) | 150   | TBA  | TBA |
Supp | 570    | 952  | +382 |
Sh/I | 280    | 460  | +180 |

204 In East Kent, 55 In West Kent

Reduce 1209 residential beds across the County

259 care homes

204 In East Kent, 55 In West Kent

259 care homes

Reduce 1209 residential beds across the County

R = Residential
S = Supported Housing
Sh/I = shared/independent
Paula Watson
Commissioning Manager
(Accommodation)

Kent County Council

Kent Social Care
Accommodation Strategy
Better Homes: Greater Choice

July 2015
Alternative Models of Care - Approach

Current State - Service User Care

- Vision for Adult Learning Disabilities
- Kent Accommodation Strategy

Forecasted Supported Living Demand

- Accommodation demand by locality
- Rurality and sharing preference

Current Supported Living Capacity

- Current Supported Living Capacity
- Location, type and availability

Filling the ‘Gap’

- Communicating the demand and ‘gap’
- Working together with providers

Marketplace Event – Adult LD

- Kent County Council
## Supported Living Options

### Residential Home
- Multiple service users residing in single care home
- Care available 24/7
- Specialist facilities

### Supported Living
- Individual, self-contained, tenancies (flats) clustered around communal spaces and facilities
- Sharing of support hours and night support

### Shared House
- Shared property between multiple service users
- Individual bedrooms and shared living spaces
- Sharing of support hours and night support

### Independent Living
- Individual tenancies
- Service Users embedded in communities promoting independence
- Support tailored to the individual’s requirements
Shared Lives

- Shared Lives is a service for adults where the host family opens up their home.
- It offers long term, short breaks, day support and transition.
- The main benefits of Shared Lives are:
  - **Quality of Life**, giving SUs a “real” life
  - **Social Inclusion**, giving SUs a family network
  - **Support**, giving SUs 24/7 personalised care

### Performance against quality standards for different services within community social care 2013/14 (CQC data)

<table>
<thead>
<tr>
<th>Service</th>
<th>Residential</th>
<th>Supported Living</th>
<th>Shared Lives</th>
</tr>
</thead>
<tbody>
<tr>
<td>Respect and Dignity</td>
<td>94%</td>
<td>92%</td>
<td>100%</td>
</tr>
<tr>
<td>Care and Welfare</td>
<td>92%</td>
<td>92%</td>
<td>96%</td>
</tr>
<tr>
<td>Suitability of Staffing</td>
<td>88%</td>
<td>89%</td>
<td>93%</td>
</tr>
<tr>
<td>Safeguarding and Safety</td>
<td>90%</td>
<td>85%</td>
<td>95%</td>
</tr>
<tr>
<td>Monitoring Quality</td>
<td>91%</td>
<td>91%</td>
<td>97%</td>
</tr>
</tbody>
</table>
The Alternative Models of Care project has found evidence that 330 to 550 KCC service users currently in residential care could have their outcomes met in supported living.
Current Adult LD Accommodation

- **GREEN** – Residential Home
- **BLUE** – Supported Living

Use this slide to show how current accommodation does not align with the 'vision' of independent living.
Current Adult LD Accommodation

County wide; there are currently 45% more adults in Residential care that Supported Living.

Capacity of Residential care is 130% more than SL.

**Green** – Residential Home
**Blue** – Supported Living
Adult LD Accommodation – Recent Successes

‘Core and cluster’ schemes
• Individual flats with shared support and communal spaces
• Less void issues and natural exit route for general need

Different approaches are viable in achieving the required accommodation

Holly Lodge
5 self-contained flats and staff space

Care Home
Remodelling
• Land is scarce
• Quicker Developments
• Shared support
• Satisfies demand for shared accommodation
• Shared housing with own facilities (e.g. specialist equipment in en-suites)
Alternative Models of Care - Approach

Current State - Service User Care
- Vision for Adult Learning Disabilities
- Kent Accommodation Strategy

Forecasted Supported Living Demand
- Accommodation demand by locality
- Rurality and sharing preference

Current Supported Living Capacity
- Current Supported Living Capacity
- Location, type and availability

Filling the ‘Gap’
- Communicating the demand and ‘gap’
- Working together with providers

Marketplace Event – Adult LD
The number of SUs in supported living is increasing while residential stays constant. With total numbers of SUs increasing, this shows a shift in demand to supported living.
66% of current supported living capacity is shared accommodation. This has a void rate of 9% compared to 1% in individual accommodation.

KCC would like to increase the proportion of individual accommodation available in the market.
Alternative Models of Care - Approach

Current State - Service User Care
- Vision for Adult Learning Disabilities
- Kent Accommodation Strategy

Forecasted Supported Living Demand
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Current Supported Living Capacity
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Filling the ‘Gap’
- Communicating the demand and ‘gap’
- Working together with providers

Marketplace Event – Adult LD
- Kent County Council
The wide spread of demand means that we should be considering supported living for all our service users.
Properties shortlisted as more profitable set up as supported living will be sent out following this event.
**Alternative Models of Care - Approach**

**Current State - Service User Care**
- Vision for Adult Learning Disabilities
- Kent Accommodation Strategy

**Current Supported Living Capacity**
- Current Supported Living Capacity
- Location, type and availability

**Forecasted Supported Living Demand**
- Accommodation demand by locality
- Rurality and sharing preference

**Filling the ‘Gap’**
- Communicating the vision
- Working together with providers

**Residential Provider Event – Adult LD**
KCC wish to have open communication with any residential home regarding its future. More detail is given on the option of converting to supported living.

### Next Steps – Plan and Home Outcomes

<table>
<thead>
<tr>
<th>Month</th>
<th>3</th>
<th>6</th>
<th>9</th>
<th>12</th>
<th>15</th>
<th>18+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deregistering and Converting Homes</td>
<td>Identify Properties</td>
<td>Manage Conversions</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Using Existing Capacity</td>
<td>Identify SUs</td>
<td>Manage Moves</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Setting up the Market</td>
<td>Housing Provider Proposal Mgmt.</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Transfer Management</td>
<td>Engage Homes</td>
<td>SU Review</td>
<td>SU Transfer</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Possible Residential Home Outcomes
- **Residential home**
  - Remain Residential
  - Don’t remain residential
  - Deregister and convert
  - Close
  - Supported living
  - Shared Lives
Many decision gates and stages to the process – the key will be an open and regular dialogue between all stakeholders.
## Next Steps – Deregistration and Conversion Criteria

<table>
<thead>
<tr>
<th></th>
<th>Current Residential</th>
<th>Proposed Supported Living</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong># SUs</strong></td>
<td>% of KCC SU's</td>
<td>Shared accom. not greater than 6 SU's</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Individual accom. not greater than 16 SU's</td>
</tr>
<tr>
<td><strong>Finances</strong></td>
<td></td>
<td>No net increase in costs for KCC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Affordable rent for SU's</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Organisation already has funding to make the change</td>
</tr>
<tr>
<td><strong>Location</strong></td>
<td>Number of other resi beds in area</td>
<td>Number of other SL beds in area</td>
</tr>
<tr>
<td></td>
<td>Distance to shops</td>
<td></td>
</tr>
<tr>
<td></td>
<td>On bus/train lines</td>
<td></td>
</tr>
<tr>
<td><strong>Care</strong></td>
<td>CQC compliant</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Organisation already offers SL</td>
<td></td>
</tr>
<tr>
<td><strong>Physical Structure</strong></td>
<td></td>
<td>Meets SL design principles</td>
</tr>
</tbody>
</table>

**GREEN** – Criteria that must be met  
**BLUE** – Criteria for prioritisation
Adult Learning Disabilities – Design Principles

Individual, self-contained, flats with communal spaces and facilities

<table>
<thead>
<tr>
<th>Design Principles – Adult LD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully Wheel-chair accessible</td>
</tr>
<tr>
<td>Doorframes and hallways &gt;800mm wide</td>
</tr>
<tr>
<td>Reinforced ceilings for hoists</td>
</tr>
<tr>
<td>Wet rooms and level shower access</td>
</tr>
<tr>
<td>Maximised use of natural light</td>
</tr>
<tr>
<td>Telecare and Telehealth enabled</td>
</tr>
<tr>
<td>Soundproofing (walls and ceilings)</td>
</tr>
<tr>
<td>Communal areas of domestic character</td>
</tr>
<tr>
<td>Visual assistance (e.g. carpets and doorframes)</td>
</tr>
</tbody>
</table>
What We Need From You

1. The barriers you have to providing supported living
2. Your ideas on how we can shape the market together
3. To review the information supplied
4. To consider if you can provide any new supported living schemes
5. To consider if you can deregister and convert a residential home
6. To communicate this to us by filling out this e-form linked here within 1 month

https://kentcc.firmstep.com/default.aspx/RenderForm/?F.Name=rKQehpoYaQr&HideAll=1
Next Steps for KCC

• Review your responses from the e-form
• Prioritise the proposals based on the criteria given
• Review commissioning arrangements for care, support and housing related support
• Keep communicating with market
Questions

Penny Southern – Kent County Council
Christy Holden – Kent County Council
Paula Watson – Kent County Council
Christopher Kelly – Newton Europe