Safeguarding Adults Experience
Feedback form

NHS
Kent and Medway
Safeguarding Adults
Kent County Council
kent.gov.uk
We would like to know what you thought about the safeguarding investigation.

If you need help with this form please let us know.

Please answer the following questions by putting a tick in the box of your answer. Or fill them in online at: www.kent.gov.uk/adultprotectionfeedback

Yes ☑
Partly
No
Was the adult protection concern about you?

Yes □  No □

Did someone help you with this form?

Yes □  No □

If you filled this form in on the person’s behalf can you tell us your relationship to them?
1. Were you asked at the beginning what you wanted to happen?

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<th>Yes</th>
<th>Partly</th>
<th>No</th>
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2. Were you listened to?

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<th>Yes</th>
<th>Partly</th>
<th>No</th>
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3. Were we polite and respectful?

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<th>Yes</th>
<th>Partly</th>
<th>No</th>
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</table>
4. Did you feel your privacy was respected?

- Yes
- Partly
- No

5. Were the people you wanted to support you involved?

- Yes
- Partly
- No

6. Did you know what was happening and why?

- Yes
- Partly
- No
7. Were you told what we found out?

Yes ☐  Partly ☐  No ☐

8. Are you satisfied with the findings?

Yes ☐  Partly ☐  No ☐

8a. Can you tell us why?

________________________
________________________
________________________
________________________
9. Do you feel safer?

- Yes
- Partly
- No

9a. Can you tell us why?
Thank you for completing this form and telling us what you think.

What you have told us will help us to know what we are doing well or what we need to change.

Although we may share your experiences we will not share your name.

Please post the completed form to us in the pre paid envelope. You do not need a stamp.

How to contact us:

Telephone: 03000 41 61 61
Text relay: 18001 03000 41 61 61
Out of hours: 03000 41 91 91
Out of hours minicom: 01233 642669
Email: MakingSafeguardingPersonal@kent.gov.uk
www.kent.gov.uk/adultprotectionfeedback

You can contact us between 8:30 - 17:00