Safeguarding Adults Experience

Feedback form
We would like to know what you thought about the safeguarding investigation.

If you need help with this form please let us know.

Please answer the following questions by putting a tick in the box of your answer. Or fill them in online at: www.kent.gov.uk/adultsafeguardingfeedback

Yes ☑  Partly □  No □
Was the adult safeguarding concern about you?

Yes ☐ No ☐

Did someone help you with this form?

Yes ☐ No ☐

If you filled this form in on the person’s behalf can you tell us your relationship to them?
1. Were you asked at the beginning what you wanted to happen?

- Yes
- Partly
- No

2. Were you listened to?

- Yes
- Partly
- No

3. Were we polite and respectful?

- Yes
- Partly
- No
4. Did you feel your privacy was respected?

Yes ☐  Partly ☐  No ☐

5. Were the people you wanted to support you involved?

Yes ☐  Partly ☐  No ☐

6. Did you know what was happening and why?

Yes ☐  Partly ☐  No ☐
7. Were you told what we found out?

- Yes
- Partly
- No

8. Are you satisfied with the findings?

- Yes
- Partly
- No

8a. Can you tell us why?


9. Do you feel safer?

- Yes
- Partly
- No

9a. Can you tell us why?
Thank you for completing this form and telling us what you think.

What you have told us will help us to know what we are doing well or what we need to change.

Although we may share your experiences we will not share your name.

Please post the completed form to us in the pre paid envelope. You do not need a stamp.

You can contact us between 8:30 and 5pm
Telephone: 03000 41 61 61
Text relay: 18001 03000 41 61 61
Minicom: 01233 642669
Out of hours: 03000 41 91 91
MakingSafeguardingPersonal@kent.gov.uk
www.kent.gov.uk/adultsafeguarding

Our privacy notice tells you what personal information we collect, hold and share. This is done under data protection law. You can find out more at: www.kent.gov.uk and search ‘adult safeguarding privacy notice’.