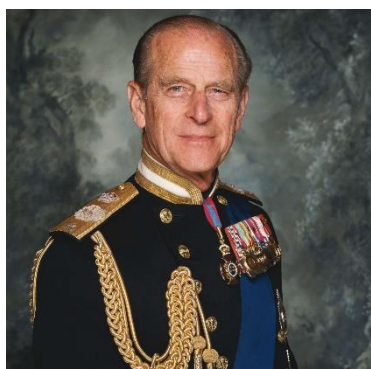


# Kent Adult Social Care Provider Bulletin



Friday 16 April 2021

## Tributes to HRH The Duke of Edinburgh



Following the death of HRH The Duke of Edinburgh we know that many of you will be wanting to pay tribute to him and offer condolences to Her Majesty The Queen at this sad time.

Our priority remains to keep everyone safe and, due to the current public health guidelines and lockdown restrictions around Covid-19, we will not be providing books of condolences at our buildings.

We would like to encourage you to leave your tributes to HRH The Duke of Edinburgh by signing the book of condolence on the website of The Royal Household. You can find the book of condolence [here](#).

The Royal Household has requested that members of the public do not leave floral tributes or gather in public places to offer their respects. The Palace has suggested that people could donate to charity instead if they wish to do so.

You can read details on the [ceremonial events taking place](#).

## Data security and protection toolkit - Free local support for Social Care providers

### Message from Kent County Council and Kent Integrated Care Alliance:

Kent County Council (KCC) in partnership with Kent Integrated Care Alliance (KICA) has been awarded funding by the National Better Security, Better Care programme. The funding is to support social care providers in Kent and Medway to complete the nationally recognised Data Security and Protection Toolkit (DSPT).



Completing the DSPT will enable you to:

- Gain access and retain use of digital tools such as, NHSmail and System One
- Evidence and demonstrate good practice by meeting data and security standards
- Demonstrate compliance with data protection legislation and CQC's expectations on confidentiality and security
- Help you to reassure the people you support, their families and your staff that they can trust you with their data
- Evaluate and improve your data and cyber security, reducing the risk of cyber-crime and data breaches

We know that you are under enormous pressure as you continue to deal with the COVID-19 pandemic. We don't want to add any extra burden so we are offering this

free support to ensure that the information you store & share with health colleagues is secure.

As a first step to find out more information about the DSPT and the support that we can offer please join us for a short introductory webinar on one of the following dates:

[Tuesday 4 May 11 – 11.30am](#)

[Wednesday 5 May 9.30 – 10am](#)

[Tuesday 11 May 1 – 1.30pm](#)

[Wednesday 12 May 10 – 10.30am](#)

[Tuesday 18 May 2 – 2.30pm](#)

[Tuesday 25 May 9.30 – 10am](#)

If you would like to attend one of the introductory webinars, please click on the link for the date you would like to attend and you'll be taken to the Eventbrite page to register.

We will then send you a reminder email the day before the event with a link to join the webinar.

We look forward to meeting you at the webinar and supporting you on your digital journey.

## **Capacity for 2 more Nursing Homes on the CHAPs Program**

KCC is using the DoH Workforce Capacity Fund grant to support nursing homes to upskill senior carers, by providing trainers to work directly with a home to offer the Care Home Assistant Practitioner (CHAPs) program. This is offered fully funded with no cost to the home.

The Care Home Assistant practitioner (CHAP) course is aimed at senior carer level, who will undertake a period of study to raise their skills and knowledge in health and social care to support the nursing team.

Nurses could attend but as it is aimed at senior care worker level it's probably only useful to nurses who have been off a while and require some refresher training as most nurses should be up-to date with the content listed.

An overview of the program and booking email is [here](#) and the training will take place in your homes one day a week over 10 weeks. We have 2 training providers allocated to work with a number of homes each, and currently have just 2 places left.

If you are interested in this program and have 5 workers available to undertake all sessions, please email [penny.lawlor@kent.gov.uk](mailto:penny.lawlor@kent.gov.uk)

## **Testing arrangements for the named visitors**

Before receiving and testing visitors, it is important that care providers consider the practicalities of implementing a visitor testing regime and put in place relevant safeguards. Further information detailing the practicalities of administering tests and registering results can be found in the [guidance on lateral flow testing of visitors in care homes](#). Care homes should obtain consent from visitors prior to participating in testing.

While rapid testing can reduce the risks around visiting it does not completely remove the risk of infection. It is important that care homes are clear to visitors and residents

about the expectations placed upon visitors participating in tested visiting (in respect of PPE use, social distancing, hand hygiene, any physical contact, actions in the event of a positive test). It is crucial that visitors follow all such advice and instructions carefully – to minimise the risks for themselves and loved ones as much as possible.

These rapid lateral flow tests must be done onsite in line with current MHRA guidance, due to the type of test kit care homes receive. At this time visitors cannot self-test at home, however work is underway so that in the coming weeks, care homes will receive tests for visitors that are approved for self-test. At this point, visitors will have the option for tests to be conducted at home, or to use the result of a test taken in other settings. Care homes will receive further communications from NHS Test and Trace about this. However, until this time, visitors must continue to test onsite.

More information can be found here:

<https://www.gov.uk/government/publications/visiting-care-homes-during-coronavirus/update-on-policies-for-visiting-arrangements-in-care-homes#developing-the-visiting-policy-in-the-care-home>.

## Information regarding Ramadan and covid 19 vaccination

The British medical association has issued specific advice, recommending the vaccine and inciting it is ok to have during Ramadan as it is not nutritional, nor does it contain any animal or foetal products.

Some NHS vaccination sites across England are extending their opening hours so that Muslims can receive the jab after they have eaten and make it easier for people to find a convenient slot.

More information can be found here: <https://www.england.nhs.uk/2021/04/senior-nhs-figures-stress-muslims-can-get-covid-jab-in-ramadan/>

## Covid-19 Vaccinations for front line health and social care staff



From 19 April the National Booking Service will open back up for first dose vaccinations for front line health and social care staff. If you have staff that are still waiting for their vaccination please direct them to the NBS to book their appointment.

The link to the NBS is: [Book a coronavirus vaccination - NHS \(www.nhs.uk\)](https://www.nhs.uk/book/coronavirus-vaccination)

## Support and communications from KCC throughout the Coronavirus crisis - survey

### Message from Kent County Council:

We are keen to understand how providers have experienced the support and communications from KCC throughout the coronavirus crisis, and we want to hear from you. We want to understand how well you have felt supported by KCC in the last year, and how you want us to work together in the future. We would like to get your feedback [via a short survey](#), and will also be hosting a number of engagement events where we can explore themes in more depth:

- Learning Disability engagement event – jointly hosted by Kent County Council and Lara Bywater, Director LDC Care Company – Tuesday 27 April, 10am – 11am
- Care Homes engagement event – jointly hosted by Kent County Council and Adam Hutchison, Managing Director Belmont Healthcare – Wednesday 28 April, 10am – 11am
- Home Care engagement event – jointly hosted by Kent County Council and Ann Taylor, Chief Executive Officer Hilton Nursing Partners – Thursday 29 April, 9.30am – 10.30am

To book your place at one of the above events, please contact [adultspmo@kent.gov.uk](mailto:adultspmo@kent.gov.uk) by Friday 23 April 2021. Please note that places will be limited and will be allocated on a first come, first served basis.

We really look forward to hearing your insights.

## **Kent Care Hub Masterclass: Ideas to start improving staff well-being now**

**Thursday 29 April 2021 (1pm - 1:45pm)**



Presented by Thomas Jeffs, Changing Minds Kent CIC

Tom Jeffs from Changing Minds Kent CIC is a Positive Psychology Coach and Trainer. In this webinar he shares 3 things you can start doing now to help improve the mental wellbeing of staff. From how to start generating a more supportive work environment to improving empathic connection and taking stock of stress and developing healthier coping strategies.

This is a 30 minute presentation followed by questions.

**To book your free place please email [ellie.reynolds@kica.care](mailto:ellie.reynolds@kica.care)**

## **Stephen Lawrence day**

A legacy for change.

**Thursday 22 April 2021  
1pm – 2pm**

On what will be the 28th anniversary of the murder of Stephen Lawrence in a racially motivated attack whilst waiting for a bus in Eltham, this event will explore the lasting legacy of his death. Marking Stephen Lawrence day is even more important at a time where we are still in the midst of the Covid-19 pandemic which has had a disproportionate impact on BAME communities, and the ongoing impact of Black Lives Matter.

There are a range of speakers from the community, cultural, policing and charity sectors.

(Programme) Guest speakers include:

- Michelle Bramble – Chair, North Kent Caribbean Network
- Gurvinder Sandher – Artistic Director, Cohesion Plus
- Sunder Katwala – Director, British Future

- Tim Smith – Deputy Chief Constable, Kent Police
- Errole Francis – Artist Director, Culture
- Matthew Dunkley CBE – Corporate Director, Kent County Council

To learn more and register, please follow this link:

<https://www.cohesionplus.com/stephen-lawrence-day/>

## **KiCA: free membership for all CQC registered Adult Social Care providers in Kent**

Following recent funding received from Kent County Council, KiCA are able to offer free membership to ALL CQC registered Adult Social Care providers in Kent until July 2021.



They represent all areas of the sector, residential homecare, Learning Disabilities and Mental Health. KiCA are your voice for care in Kent.

Do not miss this opportunity to join your local Care Association. For further information, please visit: [www.kica.care](http://www.kica.care) or contact: [louise.faulkner@kica.care](mailto:louise.faulkner@kica.care)

KiCA look forward to continuing to support you and your organisation through these difficult and challenging times.

## **Provider Surveys – All Residential & Nursing Care Homes**

KCC Commissioning are sending out emails to all care home providers shortly (this week).

KCC Commissioning periodically send out these surveys to the care home market to better understand what each home is able to provide, both physically as a building (accessibility) and the staff team (training).

There is one survey for those homes focussing their services at Older People, and another for those focussed on Disability provision (learning disabilities, mental health, physical disabilities). You do not need to complete both, just the one most suited to your home.

Even if you have completed this survey in the past for your home, could you please take the 15-20 minutes to complete it again, as we haven't been sending the surveys out regularly due to the impact and workload for all of the pandemic.

The information will be used by the purchasing/placements teams to better understand each home and ensure that referrals are as appropriate as possible. Commissioning use the information to understand which homes have particular specialisms, or where there may be gaps in the market in a local area for a certain need.

None of this information is made public or shared outside of KCC. If you complete the survey using the link below, you don't have to complete it again when the email arrives, they are the same surveys.

**Both surveys will close on 30/04/2021.**

Older Persons Homes.

[https://forms.office.com/Pages/ResponsePage.aspx?id=DaJTMjXH\\_kuotz5qs39fkleHjRG9b3ZltZLi18fz-gtUNkhCN1dNVkIFUFNSWVFUENYVTc2QURTUi4u](https://forms.office.com/Pages/ResponsePage.aspx?id=DaJTMjXH_kuotz5qs39fkleHjRG9b3ZltZLi18fz-gtUNkhCN1dNVkIFUFNSWVFUENYVTc2QURTUi4u)

Disability Homes (LD, PD, MH).

[https://forms.office.com/Pages/ResponsePage.aspx?id=DaJTMjXH\\_kuotz5qs39fkleHjRG9b3ZltZLi18fz-gtUOFpUTjY0RDBTQ0VBVDNRWUZYQTdPRVk5QS4u](https://forms.office.com/Pages/ResponsePage.aspx?id=DaJTMjXH_kuotz5qs39fkleHjRG9b3ZltZLi18fz-gtUOFpUTjY0RDBTQ0VBVDNRWUZYQTdPRVk5QS4u)