

Kent Adult Social Care Provider Bulletin



Friday 10 December 2021

Covid and Dementia - Lessons learnt event

There will be a three conference style events, 'Covid and Dementia – Lessons learnt', with the first part of the mornings hearing from experts and the second part of the morning a workshop for attendees to share experiences. The events all end with a networking buffet lunch and all of the information captured at the event will be shared.

These events are free to anyone interested in dementia, this could be family carers, professional carers, volunteers who run groups, Dementia Action Alliances, Health Care Professionals, etc. There is space for 100 attendees per event.

The following will be the focus of these events:

- Infection Control – what works, how it work, actions that can break the spread of virus's, minimal actions that can help and what does not help
- Dementia and behaviour – how people with dementia may perceive what is going on, why they might not like wearing masks, how to encourage non-contact behaviours
- an unpaid carer to share their experiences form the last 2 years
- a person living with dementia to share their experiences

The events are now open to book on Eventbrite; please see dates, venues and links to book below:

- Tuesday 1 February 2022 - Ashford International Hotel, Ashford, Kent

<https://www.eventbrite.co.uk/e/covid-and-dementia-lessons-learnt-ashford-venue-tickets-220538315037>

- Tuesday 8 February 2022 - Village Hotel, Maidstone, Kent

<https://www.eventbrite.co.uk/e/covid-and-dementia-lessons-learnt-maidstone-venue-tickets-220556549577>

- Tuesday 15 February 2022 - Mercure Hotel, Tunbridge Wells, Kent

<https://www.eventbrite.co.uk/e/covid-and-dementia-lessons-learnt-tunbridge-wells-venue-tickets-220558565607>

New faces in General Practice

A range of healthcare professionals work at, or are attached to, your local surgery to help you get the right care as quickly as possible. Between March 2020 and March 2021, nearly half of all appointments in Kent and Medway were with members of the general practice team other than a GP.



Practice receptionists are now trained to ask the right questions in order to get you to the most appropriate clinician in the shortest time. Sometimes you will need to see a GP, but sometimes it may be more appropriate for you to see a physiotherapist, an Advanced Practice nurse or even a social prescriber.

Some roles are new and so may be unfamiliar to you and to the people you work with. You can read more about the different people that make up our general practice teams here: www.kentandmedwayccg.nhs.uk/about-us/who-we-are/primary-care-networks/your-gp-practice-team. Not all surgeries will have all roles, as the mix of specialists is decided locally.

Preparing for cold weather this winter

Although winter weather and snow can be fun for some, these weather conditions are also associated with an increase in illness and injuries. Cold weather increases the risk of heart attacks, strokes, lung illnesses, flu and other diseases. People slip and fall in the snow or ice, sometimes suffering serious injuries.



Some groups, such as older people, very young children, and people with serious medical conditions are particularly vulnerable to the effects of cold weather. There are also indirect impacts on health and wellbeing due to cold weather including mental health effects from depression, reduced educational and employment attainment, and risk of carbon monoxide poisoning due to poor ventilation.

This year, COVID-19 is likely to amplify the risks of cold weather. The UK Health Security Agency has produced an [information pack](#) which provides more information.

The [Cold Weather Plan for England](#) is intended to protect the population from harm to health from cold weather. It recommends a series of steps to reduce the risks for:

- the NHS, local authorities, social care, and other public agencies
- professionals working with people at risk
- individuals, local communities, and voluntary groups

Level 1 of the Cold Weather Plan is in force throughout the winter from 1 November to 31 March. Preparations are required now to protect health and ensure service continuity in the event of severe weather.

We have procedures in place to ensure all our staff are aware of the actions required to support the most vulnerable and that the Health and Safety of our staff is given due consideration during periods of severe winter weather.

Specific actions for provider organisations, frontline health and social care staff in community and care facilities, and community and voluntary sector organisations can be found on the UK Health Security Agency website:

<https://www.gov.uk/government/collections/cold-weather-plan-for-england>

As part of your on-going business continuity arrangements it is essential that you review your winter plans to ensure that your service continues to be adequately prepared to respond to a business disruption.

If your service experiences pressures which cannot be resolved by your continuity arrangements, please use this form to alert us: [Business Continuity Alert Form](#)

The Met Office provides a Cold Weather Alert Service. You register for email alerts through the [Met Office website](#).

For further information, advice and guidance on how KCC is prepared for winter please refer to our website: www.kent.gov.uk/winter

Boosters for health and social care workers

Frontline health and social care workers (HSCW) can now book their booster vaccinations through the National Booking Service (NBS). These staff can only be vaccinated when official proof of this status is presented, including those who are vaccinated through local booking services and walk-in clinics, as well as appointments made through the NBS.

Forms of identification that are accepted are either a workplace photo ID, a letter from their employer from the past three months, or a payslip from the past three months which shows their employer.

Health and social care workers are required to show this ID when they arrive for their appointment, and their status as a Health Care Worker or Social Care Worker should be recorded in the Point of Care system.

As outlined in the [Green Book](#) and [protocol for the administration of Pfizer vaccine](#), health and social care workers aged 16 -17 should receive the two-dose primary course of the Pfizer vaccine. Frontline health and social care workers aged 16 and over who have direct contact with patients, clients or service users are eligible to receive a third dose booster vaccination as a health and social care worker.

Free annual National Care Association Membership for Kent Providers

Funded by Kent County Council's Infection Control Fund.

nationalcareassociation.org.uk/members/kent-providers-membership-offer

Kent providers
FREE membership offer

We Can Help

FREE annual National Care Association Membership for Kent Providers Funded by Kent County Council's Infection Control Fund

The image is a promotional graphic for a free membership offer. It features the National Care Association logo at the top left, which includes the text 'NATIONAL CARE Association' and 'The voice of the nation's independent care sector'. Below the logo is a graphic of three speech bubbles hanging from a string with colorful clothespins. The bubbles contain the words 'We', 'Can', and 'Help' in blue, red, and green respectively. A purple box on the right contains the text 'Kent providers FREE membership offer'. At the bottom, a dark blue banner contains the text 'FREE annual National Care Association Membership for Kent Providers Funded by Kent County Council's Infection Control Fund'. The URL 'nationalcareassociation.org.uk/members/kent-providers-membership-offer' is at the top.

We are delighted to be able to offer all care providers in Kent the prestigious associate membership to National Care Association free for one year.

This offer has been funded by KCC to enable all Kent providers to remain up-to-date with the latest infection prevention and control guidance and information to support your care service with through this difficult time.

To take up this offer please complete the application form on the link below and return to info@nationalcareassociation.org.uk

Associate membership includes:

- latest industry changes, guidance and news in your inbox in real time
- members only information communicated via email
- monthly round-up newsletter
- benefits from discounted deals from our sponsors and suppliers
- access to secure DBS service

Note: If you are a current National Care Association Member (on 13/10/2020) you are still eligible for this funding. You do not need to do anything! This 100% discount will be automatically applied to your next renewal!

More information can be found here: [Free annual NCA Membership for Kent Providers-736328](#)

KiCA: free membership for all CQC registered Adult Social Care providers in Kent

The Kent Integrated Care Alliance (KiCA) is delighted to announce that due to funding received from Kent County Council, we are able to offer free KiCA membership from July 2021 - July 2022 for all CQC registered Adult Social Care providers in our county.



The sector has faced the most challenging times over the last 18 months and we will continue to support providers and be your voice for care in Kent. We represent all areas of the sector, residential, homecare, learning disabilities and mental health.

Don't miss this fantastic opportunity to join your local care association.

For further information, please visit www.kica.care or to register your organisation as a KiCA member, please contact louise.faulkner@kica.care

We look forward to working with you all again over the coming year.

Free Support to Complete the Data Security and Protection Toolkit

Kent County Council (KCC) in Partnership with Kent Integrated Care Alliance (KICA) are supporting social care providers across Kent and Medway to register on and complete the Data Security and Protection Toolkit (DSPT).

The DSPT is a free online self-assessment of your organisation's data and cyber security and is recognised as the official tool to evaluate your compliance with legal requirements, Data Security Standards and good practice. It is also



required in order to access key services such as NHSmail, proxy ordering for medication and shared care records.

[Watch our introductory webinar online](#)

[Sign up to small-group virtual workshops and 1:1 sessions on our website](#) – free support to help you register and work through the toolkit.

Not sure where to start with this? Or got some questions? Please send us an email: dspt@kent.gov.uk

We'd love to hear from you!

Please tell us what you'd like to see more of in this bulletin.

Want to send a submission? [click here](#).