General Notes on requests for Diversion or Extinguishment of a Public Right of Way

Town and Country Planning Act 1990
Highways Act 1980

The application form needs to be completed in full and must be accompanied by a plan of the proposal at a scale of at least 1:2500, preferably based upon an Ordnance Survey Map extract providing you comply with their Copyright conditions. The plan will need to show the entire length of the existing path(s) concerned in a solid line and the proposed new route(s) in bold dashed lines, together with the location of any stiles, gates, bridges, culverts or other works necessary to bring the new route into effect. The extent of landownership(s) will also need to be shown on the plan and relevant Land Registry documents enclosed with the application.

Note: These notes should be used when completing an application to divert or extinguish a Public Right of Way and mainly apply to Footpaths, Bridleways and Restricted Byways.

These notes have been compiled on the basis of current legislation which of course could change at any time in the future.
INTRODUCTION

The Highways Act 1980 gives Kent County Council (KCC) the power to make a Public Path Diversion Order if it can be shown that it is in the interests of the landowner or in the interests of the public. A Public Right of Way may be extinguished if it can be shown that it is no longer needed for public use or is unnecessary.

The Countryside and Rights of Way Act 2000 gave KCC new statutory powers to process path change Orders that meet new criteria relating to school security and the protection of Sites of Special Scientific Interest (SSSI's).

Applications which are considered not to satisfy the new criteria but to fall within our general powers to process may be dealt with under those powers instead in appropriate cases.

Public Path Diversion or Extinguishment Orders to enable development to take place are usually dealt with under the Town and Country Planning Act 1990. It is important to note that an Order cannot be made under this Act if the development has already been completed or is substantially complete.

Applications in respect of Byways Open to All Traffic follow different procedures than those for Footpath, Bridleways and Restricted Byways. Please contact the Public Rights of Way Definitive Map Team for more information.

1 Relevant statutes under which a Public Right of Way may be diverted or extinguished

(a) Highways Act 1980 (General Powers)

A Public Right of Way may be diverted if it can be shown that it is in the interest of the owner, lessee or occupier of the land concerned or indeed if it is in the interest of the public.

Any person can request an Order to be made, however the landowner's consent should be sought and it is for the County Council to consider whether or not to make the Order.

After an Order is made, it may be confirmed. The statutory test for confirmation can be summarised as follows:
1) The diversion must be expedient in the interest of the owner, lessee or occupier of the land and/or in the interests of the public.

2) Neither terminus of the path can be diverted except to a point on the same (or a connected) highway which is substantially as convenient to the public.

3) The Secretary of State/KCC is satisfied that the path/way will not be substantially less convenient to the public as a result of the diversion.

4) The effect the diversion would have on the public enjoyment of the path as a whole must be considered.

5) The effects on the other land served by the existing path and the land upon which the new path would run must also be taken into account.

To ensure that an Order will be capable of being confirmed in due course, the County Council will have regard to those statutory tests in deciding whether or not to make it.

A Public Right of Way may be extinguished if it can be shown that it is no longer needed for public use or is unnecessary. *It is no easy matter to prove either of these statements.*

Applicants should note that the above is only a brief summary and is not intended to be a complete account of relevant legislation.

(b) **Special Diversion Orders under the Highways Act 1980**

(i) Sites of Special Scientific Interest (SSSIs) - The appropriate conservation body may make a request in respect of SSSIs. An application may be considered where use by the public is likely to cause damage to the SSSI.

(ii) Schools - The proprietor of a school may make a request for a diversion or extinguishment. Where a route crosses school property, an application may be considered where it can be shown that it is expedient to divert or extinguish the Right of Way to protect staff and pupils from
violence or harassment.

(c) **Town and Country Planning Act 1990**

In respect of Town and Country Planning Act applications, Orders can only proceed if they are related to a specific planning application having been submitted. An Order cannot be confirmed until planning consent has been granted.

The above Act provides that a diversion or extinguishment of a Public Right of Way may be pursued when necessary to allow development to take place for which planning permission has been applied for (amended following the enactment of section 12 of the Growth & Infrastructure Act 2013). Such Orders have **to be promoted by either the County Council or the relevant District Council dependent upon which authority gave the planning consent.** An Order under this Act may provide for a creation of an alternative highway in replacement for the Public Right of Way that is to be either stopped up or diverted. In addition, an existing highway may be improved for public use in lieu of the path affected by the application. An alternative path, unlike a diversion under the Highways Act 1980, does not have to have a terminus on the original path.

2  **Summary of Kent County Council’s Public Rights of Way Network Change Policy**

KCC will take into account whether the following criteria are satisfied before promoting a Public Path Change Order. Irrespective of the following, the statutory reasons (as set out in section 1 of this document) for changing Public Rights of Way must apply.

1) The status of the route must not be in dispute at the time of the application, unless the Public Path Order is being implemented concurrently with an application under Section 53 of the Wildlife and Countryside Act 1981.
2) The applicant must agree to meet the County Council’s costs of promoting the Order and bringing the new path into a fit condition for public use (See section 3).
3) The applicant must also agree to defray any compensation which may become payable as a result of the proposal.
4) The definitive line should where it is considered by KCC to be reasonably practicable be open, clear and safe to use.
However nothing in this policy is intended to prevent the County Council promoting a Public Path Change Order in any case where it considers it appropriate in all the circumstances to do so.

3 What costs are involved in processing the proposal?

As a diversion or extinguishment is generally to the benefit of an applicant, KCC will expect that applicant to meet the full costs of promoting the change.

(a) The Local Authorities (Recovery of Costs for Public Path Orders) Regulations 1993, as amended in July 1996, allow the Order Making Authority to charge the full costs of processing Orders.

(b) Applicants will be charged the full administrative costs for the making of an Order plus a further proportional cost relating to any additional connected paths included in the Order. In addition, applicants will be charged the actual cost of advertising the proposal in the press on the occasions of the making and then the confirmation of the Order and if applicable certification of the Order. Such advertising costs are not within the control of KCC, although KCC will endeavour to keep such costs to a minimum wherever possible.

(c) If there are any 'works' required to bring the new path into a fit condition for use the applicant will be required to pay for them (i.e. installation of bridges, stiles, etc). KCC would normally expect applicants to do the works themselves or arrange for such works to be done. The works must be completed to the satisfaction of KCC. Alternatively, if you would prefer KCC to carry out the works, costs will be estimated to you and if the works are not completed within 3 months of the Order being confirmed then the County Council may undertake those works and charge the applicant accordingly. Details of KCC's standards and specifications will be made available to you on request and may be discussed with the relevant Area Rights of Way Officer, together with estimated costs of any necessary fingerposts or waymarking and all other works.

(d) Applicants are provided with a choice of either (a) one payment after confirmation or (b) two payments with the first at order consultation and the final payment after confirmation. Fees can be paid by using a Debit or Credit card over the telephone or by the sending out of an Invoice.
**PUBLIC PATH ORDERS - COST SCHEDULE**

**STAGE 1 - PRE-PUBLICATION STAGE**

Preliminary costs incurred at this stage are non-refundable. The applicant will be charged pre-publication costs even if having sent the proposal to consultation, KCC decides not to make an Order.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DETAILS</th>
<th>WHAT'S INCLUDED</th>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Process Application</td>
<td>Check application form, create case file, enter details onto schedule</td>
<td>Officer time, computer work, stationery, photocopying</td>
<td>£75.00</td>
</tr>
<tr>
<td></td>
<td>Land Registry Search (only required if no Land Registry documentation supplied)</td>
<td>Officer time Land Registry charges (varying between £4 and £16)</td>
<td>£12.00 + actual costs of title searches</td>
</tr>
<tr>
<td>2. Site visit</td>
<td>One site meeting. Site familiarisation, technical and legal appraisal, assessment of site works required.</td>
<td>Officer time, Mileage</td>
<td>£185</td>
</tr>
<tr>
<td>3. Map preparation</td>
<td>Prepare one GIS map, quality control check, send to applicant for confirmation</td>
<td>Officer time, Computer work</td>
<td>£60 each</td>
</tr>
<tr>
<td>4. Initial consultation</td>
<td>Send consultation letter to user groups, local councils and statutory undertakers</td>
<td>Officer time, Computer work, Stationery</td>
<td>£120</td>
</tr>
<tr>
<td>5. Responding to consultation replies</td>
<td>Responding to queries and seeking to overcome objections Additional site meetings as required. (applicant to be notified prior to charges being incurred) Site meetings lasting over 4 hours will be charged the additional rate of £41 per hour.</td>
<td>Officer time, Administration etc Stationery</td>
<td>£60 £185 per site visit</td>
</tr>
<tr>
<td>6. Preparation of Authority report</td>
<td>Prepare report including plans and prepare accompanying documentation. Present to committee (if required)</td>
<td>Officer time, Computer work, Stationery, Photocopying</td>
<td>£300</td>
</tr>
<tr>
<td></td>
<td><strong>Total for Stage 1 Minimum</strong></td>
<td></td>
<td><strong>£800</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>+ Land Registry searches if required</strong> (item 1)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>+ Item 5 costs</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>+ cost of preparing extra maps if required (Item 3)</strong></td>
<td></td>
</tr>
</tbody>
</table>
**STAGE 2 - ORDER MAKING STAGE**

If KCC decides to make an Order, the applicant will be invoiced for both the pre-publication stage and the Order making stage, if that is the payment option chosen by the applicant. The Order will only be made on receipt of payment. Please note that the actual cost of advertisement for the Order making stage will be invoiced at a later date.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DETAILS</th>
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</tr>
</thead>
<tbody>
<tr>
<td>7. Prepare Order, notice and statement.</td>
<td>Draft Order, notice and statement. Sign and seal Order.</td>
<td>Officer time, Computer work, Stationery Legal charges incurred for signing and sealing or Order.</td>
<td>£190</td>
</tr>
<tr>
<td>8. Distribution of Order</td>
<td>Sending copies to prescribed organisations and consultees</td>
<td>Officer time, stationery, postage (incl. recorded delivery), photocopying</td>
<td>£80</td>
</tr>
<tr>
<td>9. Post notices on site</td>
<td>Post, check and remove notices</td>
<td>Officer time, mileage, Stationery, wooden posts</td>
<td>£200</td>
</tr>
<tr>
<td>10. Advertise notice of making of Order</td>
<td>Booking advertising space and sending notice to newspaper. Check advertisement.</td>
<td>Officer time</td>
<td>£40 + actual cost of advertisement</td>
</tr>
<tr>
<td>11. Responding to public enquiries.</td>
<td>Responding to queries and seeking to overcome objections Additional site meetings as required. (applicant to be notified prior to charges being incurred) Site meetings lasting over 4 hours will be charged the additional rate of £45 per hour.</td>
<td>Officer time, Administration etc Stationery</td>
<td>£40 (Per hour) £185 per site visit</td>
</tr>
<tr>
<td>12. Forward to Secretary of State (if required)</td>
<td>Prepare submission and relevant documentation to send to Planning Inspectorate</td>
<td>Officer time, photocopying, computer work</td>
<td>Non chargeable work.</td>
</tr>
<tr>
<td><strong>Total for Stage 2 Minimum</strong></td>
<td></td>
<td></td>
<td>£510 + advertising costs (approx £40) + Item 11 costs</td>
</tr>
</tbody>
</table>
**STAGE 3 - CONFIRMATION OF ORDER**

On confirmation of the Order, the applicant will be charged the costs of confirming the Order as well as the advertising costs of two or three newspaper adverts. If the Order is sent to the Secretary of State for decision, the applicant will be charged the costs of all work carried out up to this point.

<table>
<thead>
<tr>
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<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>13. Site visit</td>
<td>To check works carried out to ensure they meet agreed standard</td>
<td>Officer time, Mileage</td>
<td>£80</td>
</tr>
<tr>
<td>14. Prepare confirmation notice</td>
<td>Sign confirmed Order, draft confirmation notice. Management quality control check</td>
<td>Officer time, Stationery, computer work</td>
<td>£40</td>
</tr>
<tr>
<td>15. Distribution of confirmed Order</td>
<td>Sending copies to prescribed organisations and consultees</td>
<td>Officer time, stationery, postage (incl. recorded delivery), photocopying</td>
<td>£80</td>
</tr>
<tr>
<td>16. Post notices on site</td>
<td>Prepare, post, check and remove notices</td>
<td>Officer time, Laminate Notices mileage, Stationery, Wooden posts</td>
<td>£200</td>
</tr>
<tr>
<td>17. Advertise notice of confirmation of Order</td>
<td>Booking advertising space and sending notice to newspaper. Check advertisement.</td>
<td>Officer time, stationery.</td>
<td>£40 + actual cost of advertisement</td>
</tr>
<tr>
<td>18. Amend Definitive Map, distribute LEO and inform Ordnance Survey</td>
<td>Send copies to prescribed organisations. Amend Definitive Map and Statement</td>
<td>Officer time, stationery, postage, photocopying</td>
<td>£40</td>
</tr>
</tbody>
</table>

**Total for Stage 3 Minimum**

| | | £480 |

**+advertising costs (approx £40)**

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**Summary of minimum costs**

<table>
<thead>
<tr>
<th>STAGE</th>
<th>DETAILS</th>
<th>FIXED COSTS</th>
<th>VARIABLE COSTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>PRE-PUBLICATION</td>
<td>£800</td>
<td>+ Land Registry searches if required (Item 1) + Item 5 costs + cost of preparing extra maps if required (Item 3)</td>
</tr>
<tr>
<td>Stage 2</td>
<td>ORDER MAKING</td>
<td>£510</td>
<td>+advertising costs (approx £40) +Item 11 costs</td>
</tr>
<tr>
<td>Stage 3</td>
<td>CONFIRMATION OF ORDER</td>
<td>£480</td>
<td>+advertising costs (approx £40)</td>
</tr>
</tbody>
</table>

£1790 £ approx.
ADDITIONAL CHARGES

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DETAILS</th>
<th>WHAT'S INCLUDED</th>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional letters</td>
<td>Letters to applicant and objectors etc. not covered by the above items</td>
<td>Officer time,</td>
<td>£40/ hour</td>
</tr>
</tbody>
</table>

CERTIFICATION / BRINGING INTO FORCE (if required)

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DETAILS</th>
<th>WHAT'S INCLUDED</th>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>18. Site visit</td>
<td>To check works carried out to ensure they meet agreed standard</td>
<td>Officer time, Mileage</td>
<td>£185</td>
</tr>
<tr>
<td>19. Certificate preparation.</td>
<td>Draft certificate,</td>
<td>Officer time, stationery, postage (incl. recorded delivery), photocopying</td>
<td>£40</td>
</tr>
<tr>
<td>20. Advertise certificate</td>
<td>Sending notice to newspaper and checking advertisement</td>
<td>Officer time, stationery, postage (incl. recorded delivery), photocopying</td>
<td>£40 + actual cost of advertisement</td>
</tr>
<tr>
<td>21. Distribution of certificate</td>
<td>Sending copies to prescribed organisations and consultees</td>
<td>Officer time, stationery, postage (incl. recorded delivery), photocopying</td>
<td>£80</td>
</tr>
</tbody>
</table>

FINGERPOSTS AND WAYMARK POSTS

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DETAIL</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finger-post</td>
<td>Cost of either moving a finger-post or installing a new finger-post</td>
<td>Price on application</td>
</tr>
<tr>
<td>Waymark post</td>
<td>Cost of installing waymark post</td>
<td>Price on application</td>
</tr>
</tbody>
</table>

NOTES

- In addition to the above costs the applicant will also be liable for the costs of the two/three advertisements in the relevant local newspaper. The cost of these adverts will depend on the newspaper used and the size of the advert, but as at November 2017 the average cost of each advert was approximately £40.
- Please be advised that if the necessary works are not completed to the required standard within 3 months of the Order being confirmed (unless agreed otherwise) then the County Council reserves the right to undertake the works and recharge the applicant the full costs for carrying out those works.
- If more than one plan is required for one Order then the cost of preparing the plan (stage 3) will be multiplied accordingly.
- Should KCC not make an Order or not complete the Order making process, or the applicant withdraws the application, the applicant will be charged costs incurred up to the
date of KCC’s decision not to proceed or such withdrawal.

- The minimum cost of an unopposed Order would be £1790 plus advertising costs.
- If additional site visits and letters are required then these will be charged as stated above.

4 **Payment of fees**

The applicant will receive up to three invoices during the whole process. The first invoice will include the administrative costs of the pre-publication stage and, if applicable, the Order-making stage. If KCC confirms the Order itself, the second invoice will include the administrative costs of confirming the Order and the actual costs of advertising the Order at the Order making stage and the confirmation/certification stages and if applicable the cost of carrying out the works. If there are no objections but KCC decides against confirming the Order, or there are objections and KCC decides not to forward the Order to the Secretary of State, the second invoice will include costs of advertising and making the Order.

Should the case have to be decided at a Public Inquiry, the applicant will be charged the costs of all work carried out up to that point. If the Order is confirmed following the Public Inquiry, the applicant will then be sent a third and final invoice for the advertisement of the notice of confirmation of Public Path Order and if applicable the cost of carrying out the necessary works. Please note that fees can also now be paid using a Debit or Credit card over the telephone.

5 **Application**

The application form must be completed in full and accompanied by a plan of the proposal at a scale of at least 1:2500 and documents proving land ownership e.g. land registry searches. It must then be sent to the County Council at the address provided in section 9 of this document.

6 **What happens once my application has been submitted?**

There are a number of steps and procedures that have to be followed in dealing with your application.
(a) *Check application details.*
Following receipt of your application, it will be entered onto the Public Path Change Order Schedule. Applications are normally dealt with in order of receipt and will be processed in accordance with the relevant legislation. We will check all aspects of the application form and supporting documents. Dependent upon the backlog of work at any one time and the complexity of your proposal it may be some time before work can begin on your application. As at November 2017, there is currently a waiting list of approximately 2½ years before work can begin on a diversion proposal.

(b) *Consultation*
Unless you have stated on the application that you wish to undertake the preliminary administration work yourself then KCC will consult representatives of user groups and relevant District and Parish Councils together with the Statutory Undertakers who may have apparatus over or under the ground affected by your proposal. They are all informed of your proposal and are invited to comment; some will wish to view the proposal. Normally a period of twenty-eight days is allowed for the receipt of their comments.

(c) *Resolve adverse comments*
If there are adverse comments at this stage we may endeavour to resolve them with your assistance. If, at this stage, adverse comments cannot be resolved KCC will either take account of those objections but still continue to process the application or, as a consequence of them, may decide not to continue with your application in which case you will be advised and invoiced accordingly.

(d) *Authority for Order*
Normally authority for an Order is sought from delegated powers of the relevant Chief Officer. Where KCC considers there is a substantive objection against a proposal, authority will be sought from the relevant Committee of Elected Members. If authority is given then the Order will be made and advertised in the local newspaper.

(e) *Make and advertise Order*
The Order will be made and advertised in the local press. The County Council will notify those bodies previously consulted together with any other interested
individuals and prescribed organisations. The formal objection stage commences on the day the press advertisement appears and expires 28 days later. During this period notices are also displayed prominently on site.

(f) **Resolve formal objections**
If there are objections to the Order and they cannot be resolved, it could lead to the proposal either being withdrawn or being referred to the Secretary of State for the Environment, Food and Rural Affairs for decision.

(g) **Unresolved formal objections**
If KCC decides to support a proposal irrespective of sustained objection, it will be referred to the Secretary of State for decision as referred to above. At this point you will also be invoiced for the work already carried out.

The Secretary of State may either deal with the matter by way of written representation or appoint an Inspector who will hear the evidence at a Public Hearing or Inquiry, which affords the chance for any interested parties to state their case. The Inspector decides on the basis of the evidence put to them whether, or not, the proposal should be confirmed. He/she can also modify the details of the proposal when confirming an Order. The Inspector will not make his/her decision at the Public Inquiry. He/she will consider all of the evidence put before him/her and eventually inform the County Council and other interested parties of his/her decision. This could take several months.

(h) **Confirm Order**
If there were no objections at the advertising stage, or following resolution of objections, KCC may confirm the Order and arrange for it to be advertised as required. The County Council will then send you a final invoice for the administrative costs of confirming the Order, the cost of all advertising and if applicable any works which have been carried out. If the case is taken to Public Inquiry, you will be invoiced prior to the Public Inquiry for all work carried out up to that point.

The Definitive Map and Statement of Public Rights of Way will then be amended to show the change. Within the Confirmation Notice there is provision for anyone to appeal to the High Court within six weeks if they are aggrieved with the way in which the County Council has dealt with the matter.
Flow Chart showing the procedure for progressing Public Path Change Orders

1. **Application Received, Acknowledged and Entered onto Schedule**

2. Application documents checked, site visited with area officer and applicant if appropriate to determine works required etc., condition of existing path and to check that all statutory requirements are met.

3. Decision made by order officer and definition team leader in consultation with area officer as to whether application should be taken forward.

4. If application is not to be taken forward, the applicant is advised accordingly.

5. If application is to be taken forward, statutory procedures will be commenced.

6. Work starts with initial consultation exercise using plan provided by the applicant or one prepared by KCC. Efforts will be made to resolve any problems at this stage.

7. If problems cannot be resolved at this stage, the applicant is advised and invoiced accordingly.

8. If recommendation is not endorsed, the applicant is advised and invoiced accordingly.

9. Report to delegated officer or committee recommending that an order be made.

10. If recommendation is endorsed, the change order is then made and publicised, notices served and posted on site.

11. 28 day objection period.

12. If formal objections are duly made, the order may be submitted to the secretary of state.

13. Local inquiry/hearing/written representations.

14. If no formal objections are received, the order may be confirmed, notice of which is subject to same publicity as before.

15. Amend the map and statement by legal event order, circulate copies to relevant map sheet holders, notify Ordnance survey and archive file.

16. Final adjustment of costs to applicant.

17. Non confirmation by inspector.

18. Confirmation by inspector.
8 How long will it take from when your application is allocated to an officer?

KCC will endeavour to process applications as soon as reasonably practical and as resources and other priorities allow.

Normally, for an unopposed Order, an estimated timeframe of 6 months is reasonable from when the case is allocated to an officer. However, if an opposed Order is sent to the Secretary of State for determination, it may be many months before a decision is reached.

On the commencement of paragraphs 7 & 10 of schedule 6 of the Countryside and Rights of Way Act 2000, KCC will endeavour to determine applications lodged by the owner, lessee or occupier of any land used for agriculture, forestry or the breeding or keeping of horses within the timescale envisaged by the new sections 118ZA & 119ZA of the Highways Act 1980. That is 4 months from the date of receipt of application. The applicant may of course exercise his right to seek a direction from the Secretary of State if KCC fails to comply with this timeframe.

9 How to proceed with your application and further information

Please read through these Notes carefully and look at the requirements within the application form. Please send the application form and plan to:

PROW & Access Service
Invicta House
County Hall
Maidstone
Kent
ME14 1XX

or telephone 03000 411101

Your application will be acknowledged on receipt.

10 Data Protection Statement – How We Handle Personal Information

Kent County Council (KCC) collects, uses and is responsible for certain personal information about you. When we do so we are regulated under the General Data Protection Regulation which applies across the European Union (including in the United Kingdom) and we are responsible as ‘controller’ of that personal information for the...
The personal information we collect and use
In the course of processing your request to divert or extinguish a Public Right of Way, we collect the following personal information when you provide it to us:
- Name
- Contact details (postal address, telephone number, email address)

How we use your personal information
We use your personal information to process your request to divert or extinguish a Public Right of Way only.

How long your personal data will be kept
We will hold your personal information indefinitely as per any enactment enabling the diversion, creation or extinguishment of a public right of way.

Reasons we can collect and use your personal information
The lawful basis on which we collect and use your personal data is that ‘processing is necessary for compliance with a legal obligation’, specifically sections 118 and 119 of the Highways Act 1980 and section 257 of the Town and Country Planning Act 1990.

As we have a statutory basis for collecting your personal data if you do not provide your name and contact details we may be unable to process your application.

Who we share your personal information with
Your personal data is not routinely shared; however, your name may be published as part of the order which has to be posted.

We will share personal information with law enforcement or other authorities if required by applicable law.

Your Rights
Under the GDPR you have a number of rights which you can access free of charge which allow you to:
- Know what we are doing with your information and why we are doing it
- Ask to see what information we hold about you
- Ask us to correct any mistakes in the information we hold about you
- Object to direct marketing
- Make a complaint to the Information Commissioner's Office

Depending on our reason for using your information you may also be entitled to:
- Ask us to delete information we hold about you
- Have your information transferred electronically to yourself or to another organisation
- Object to decisions being made that significantly affect you
- Object to how we are using your information
- Stop us using your information in certain ways

We will always seek to comply with your request however we may be required to hold or use your information to comply with legal duties. Please note: your request may delay or prevent us delivering a service to you.

For further information about your rights, including the circumstances in which they apply, see the guidance from the UK Information Commissioner's Office (ICO) on
individuals’ rights under the General Data Protection Regulation.

**Keeping your personal information secure**
We have appropriate security measures in place to prevent personal information from being accidentally lost, or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

**Who to Contact**
Please contact the Information Resilience and Transparency Team at data.protection@kent.gov.uk to exercise any of your rights, or if you have a complaint about why your information has been collected, how it has been used or how long we have kept it for.

You can contact our Data Protection Officer, Benjamin Watts, directly at dpo@kent.gov.uk or you can write to the Data Protection Officer, Sessions House, Maidstone, Kent ME14 1XQ.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority. The supervisory authority in the UK is the Information Commissioner who may be contacted at https://ico.org.uk/concerns or telephone 0303 123 1113.

For further information visit https://www.kent.gov.uk/about-the-council/about-the-website/privacy-statement