

Policy, Protocol and Guidance Meeting Tuesday 15th December 09

Present: Barbara Bradley
Sallyann Larkin
Nigel White
Carol McKeough

This meeting discussed the changes needed to the documents for the 31st January 2010. We agreed to draft the amendments and send the draft amendments to all members of the PPG who were not able to attend the meeting today.

The dates at the beginning of the documents will be updated.

Page three White: Kent Fire and Rescue will be added to agencies committed to working within the policy, protocols and guidance

The signature pages need to be updated.

Sections in Red Added or Altered.

Policy section: 3.2

Who is included under the heading 'vulnerable adult'?

Second paragraph (addition to include issues identified as a result of the Pilkington Case)

This could include people with learning disabilities, mental health problems, older people and people with a physical disability or impairment. **It may include an individual who may be vulnerable as a consequence of their role as a carer in relation to any of the above. It may also include victims of domestic abuse, hate crime and anti social abuse behaviour.** The persons' need for additional support to protect themselves may be increased when complicated by additional factors, such as, physical frailty or chronic illness, sensory impairment, challenging behaviour, drug or alcohol problems, social or emotional problems, poverty or homelessness.

Protocol section 3 Lead Responsibility

However the ultimate responsibility for decision making in adult protection cases remains with the Locality, Head of Service for Kent, **the Assistant Director for Adult Social Care for Medway and the Associate Director for the Kent and Medway Partnership Trust.**

Protocol Section 4.7.1

Whether the situation / **Incident** as described is appropriate to be addressed under the adult protection protocols see policy sections 3 & 4.



The vulnerable adult's needs and the appropriateness of interventions should be assessed in light of the situation / incident that has led to contact with any statutory agency or voluntary sector service. These may include: Housing, KCC Community Wardens, Medway Council Community Safety Officers, Environmental health or Trading Standards. Situations or Incidents may include domestic abuse, hate crime or anti-social behaviour. Some people are not normally eligible for an assessment and possible community care services because despite mild disability, age or illness they have previously been able to manage without help. They may for example be accessing Supporting People provision. If they have been subjected to abuse their ability to deal with this and carry on with their normal lives might be reduced. In

addition the seriousness or extent of abuse and its effect on the vulnerable adult may not be clear initially.

The social services agency will consider the circumstances which have led to the contact being made and may liaise with a more appropriate service e.g. victim support, domestic abuse services, housing agencies or even a refuge. Kent police offer support to victims of domestic abuse, hate crime and anti social behaviour. There are also specialist officers working in the public protection units who work closely with partner agencies in investigating allegations of abuse of vulnerable people.

Guidance Section 30 Independent Safeguarding Authority

The ISA Referral Guidance and referral form are now available on add [Hyperlink](#)

New Guidance Section 37 will be added about Hate Crime

This will be written by Kent Police and explain the role of the Hate Crime officer across the county.

Useful addresses (this is to be added at the beginning of the useful addresses section)

For safeguarding referrals to Kent Adult Social Services

Phone contact centre number 08458 247100 and the staff answering the phone will transfer you to the Kent Contact and Assessment Centre (KCAS) who will take the details of the referral.

OR

You can Fax through an AP1 to KCAS using this fax number 01732 221709--this will convert the fax into an e-mail and it can be passed to the correct team within KASS. You may confirm that you have sent the faxed safeguarding referral using the following e-mail address: contact.assessment.service@kent.gov.uk

For safeguarding referrals to Medway Council Adult Social Care

Phone 01634 334466 a referral will be taken. You may also fax through your referral on 01634 333188. You may e-mail your referral on access&info@medway.gov.uk