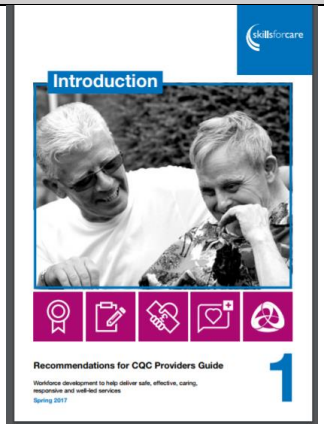
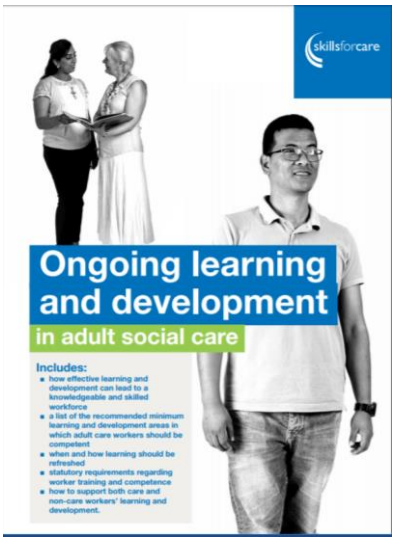
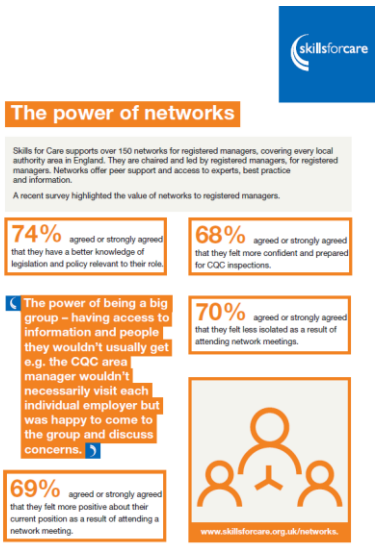
Resources to support Providers

Care Improvement Works	Description
 [Link to Care Improvement Works website]	This is a one-stop-shop of free improvement and workforce development resources from Skills for Care, the Social Care Institute for Excellence (SCIE) and the National Institute for Health and Care Excellence (NICE). Resources freely available to access include toolkits, qualifications, videos, e-learning, standards, and information about the funding available to support the learning and development of your workers. All resources have been mapped to the Care Quality Commissions (CQC) inspection questions and key lines of enquiry (KLOEs) which looks at whether your service is safe, effective, caring, responsive and well-led.
Good and outstanding care guide	**Description**
 [Link to Good and Outstanding Care Guide]	This guide brings together recommendations and tips from organisations who've been rated as good or outstanding to help you think about what you can do to secure or maintain this rating. • Brings together recommendations, cost effective solutions and tips from organisations who have been rated as good or outstanding • Offers a 'checklist' of what good or outstanding care looks like across a range of themes linked to the CQCs five key questions • Includes practical examples that have impressed inspectors • Provides tried and tested ways of preparing for inspection so you can be clear on how to demonstrate that you are meeting the CQC's fundamental standards There are four short videos from organisations delivering good and outstanding rated care, take some time to watch these with staff in a team meeting or even one of them at handover and open up the discussion for you, your staff and the service

Recommendations for CQC Providers	Description
 Link to Recommendations for CQC Providers	Our Recommendations for CQC providers guide looks at how developing your workforce can help you to deliver safe, effective, caring, responsive and well-led services. Split into a number of sections, it covers • introduction • leadership and management • recruitment and retention • induction, learning and development • qualifications and apprenticeships • improvement, innovation and continued success
Ongoing Learning & Development Guide	**Description**
 Link to Ongoing Learning & Development Guide	Our on-going learning and development in adult social care guide includes: • How effective learning and development can lead to a knowledgeable and skilled workforce • A list of the recommended minimum learning and development areas in which adult care workers should be competent • When and how learning should be refreshed • Statutory requirements regarding worker training and competence • How to support both care and non-care workers' learning and development. We have also put together a Frequently Asked Questions sheet to help you with quick questions about ongoing learning and development.
Registered Manager Networks	**Description**
 **Registered Manager Networks**	Good managers and leaders are committed to working with others and embedding best practice through networking, sharing information and growing their knowledge. • Skills for Care facilitates over 150 networks across England for registered managers in adult social care, giving them the chance to network with like-minded peers who face similar, everyday challenges. • Networks are led by network chairs, who are also registered managers. • Local networks meet at least three times per year and always ensure that the topics are relevant to those attending. Networks aren't just a great source of information, they're also an excellent source of support • 8 Registered Manager Networks in Kent & Medway Contact Pia.Rathje-Burton@skillsforcare.org.uk for details of your nearest network,