

Ordering Process for Out of Area Hospital Discharge (Process for Hospital/Ward staff)

The NHS will provide with the names of hospitals contracted to provided community equipment

Hospital contacts NRS Customer Services on telephone number 01622 235300 and identifies if stock is health or social care.

NRS provides the hospital with a unique PIN
All out of area hospitals will be allocated a unique PIN that will be identifiable by each hospital

NRS Provide a link of a pdf copy of the catalogue to the discharging prescriber at the hospital and any relevant clinical reasoning forms / risk assessments that may require completion

NRS Clinical team will assist prescribers to identify most appropriate equipment to meet the discharge needs of the Patient/Service user.

NRS Provides Bespoke order form to hospital Prescriber

Local Area Resource Management Service (ARMS) team provide bespoke order form to hospital prescriber

Hospital Prescriber submits a bespoke referral note to NRS and relevant clinical reasoning forms/risk assessments
NRS will enter the order and attachments on the their iRIS4 ordering system using the hospital's unique PIN