

Kent Adult Social Care Provider Bulletin



Friday 14 July 2023

Working across West Kent to transform health and care

Imagine a world where health and care work seamlessly together, where people can lead longer, healthier and happier lives, where health and wellbeing services have been transformed and there is equality in accessing what you need. The NHS, councils and voluntary and community sector enterprises are working together in a partnership to drive changes to health and care.



Residents of west Kent are invited to a listening event on Tuesday, 18 July in Maidstone to feed into the plans for West Kent Health and Care Partnership on the proposals for a Kent and Medway plan for health and care – the Integrated Care Strategy. In particular, we want to ask you about how we can help you get the right care and support at the right time, and how we can help people manage their own health and wellbeing, especially as they get older. The event is taking place:

On Tuesday, 18 July, 5.30 to 8:00 pm

At: Trinity, 20 Church Street, Maidstone, ME14 4LY

Register your place [here](#)

Kent and Medway Integrated Care Partnership is a group made up of the NHS, councils and voluntary, community and social enterprise organisations – last year partners developed an interim strategy for Kent and Medway. Now, it needs to hear the views and ideas of people across Kent and Medway on the issues being prioritised. Further details on the strategy and other ways you can have your say can be found [here](#).

Consultation: Visiting in hospitals, care homes and hospices

The Department of Health and Social Care wants to ensure that visiting (including accompanying people to hospital appointments) is protected and that it remains a priority for health and care providers so that patients and residents can receive visitors whenever it is reasonable and safe.

This consultation therefore seeks views on introducing secondary legislation to protect visiting as a fundamental standard across Care Quality Commission (CQC) registered settings so that no one is denied reasonable access to visitors while they are resident in a care home, or a patient in hospital or a hospice. This includes accompanying people to hospital appointments (outpatients or diagnostic visits).

As network members, we would value your support on this important consultation, please [respond to this consultation here](#) by **16 August 2023**.

Mandatory training on Learning Disabilities and Autism Market Event

NHS Kent and Medway Integrated Care System (ICS) will shortly be inviting tenders for a collaborative provider to develop the lived experience workforce and to lead on the sustainable development and delivery of the Mandatory Training on Learning Disabilities and Autism Act 2022 across the Kent and Medway system.

Prior to advertising this opportunity, we would like to invite interested parties to a virtual pre tender market engagement session on Thursday 20 of July 2023 between 13.00 – 14.00. The session will consist of a presentation by the project team providing detail and context with regards to the Mandatory Training on Learning Disability and Autism Service.

If you wish to attend this event please provide the Trust with your proposed attendees via. this email invite or alternatively please use the following link: [Mandatory Training on Learning Disabilities and Autism Find a Tender \(find tender.service.gov.uk\)](#). Once your interest has been received, an invite link to the event will be forwarded on to you.

Care data matters: A roadmap for better data for adult social care - feedback survey

Through this roadmap, we are seeking views from people and organisations on the data they need – whether that be data they need to collect, hold, use or have access to - for each of these themes. Responses to questions to identify these needs will ensure the right data collections, dissemination, and analysis are in place so these needs can be met. There will also be further opportunities to engage on this throughout 2023.

Notes about this survey: to share this survey with others, [please right click to copy this direct link address and paste it](#). Do not share the page to the survey once you've started it. If you navigate away from the survey, it should continue from where you left it, if you reopen the link in the same browser.

This survey closes at 11:45pm on 31 July 2023.

Crisis Peer Alternative Service

We're pleased to be accepting referrals from professions across **Thanet** who are dealing with clients who may be pre- or post-crisis.

We hold a monthly information webinar, which we invite you to attend. Please read through the following, and then contact us at thanetcrisissupport@rethink.org for an invitation to join our Teams meeting.



About our service...

- Our service primarily runs between 10.00 am and 6.00 pm, Monday to Friday. However, we are accommodating to clients who have commitments during the week and can extend to weekends where necessary.
- We offer a free support service for people aged 18+ who have any kind of mental health issue (diagnosed or undiagnosed) who live in the East Kent areas of Thanet (Margate, Ramsgate, Broadstairs and surrounds).
- Our aim is to prevent people's mental health issues from escalating to a point where more specialist support is needed.

- Our service is run by staff with lived experience of mental health issues.
- We draw on our own experiences to support clients, who are struggling to find the extra help they need.
- Clients are supported for up to 12 weeks.

We support individuals who have...

- Recently experienced a mental health crisis and still need some support.
- Frequently require mental health crisis support.
- Have complex emotional difficulties (formerly referred to as personality disorder).
- Are waiting for a mental health assessment (having been referred by a healthcare professional).

What we offer...

We help people to manage their mental health using person-centered, recovery-focused support techniques.

Our **tailored support** can include:

- One-to-one support in-person, online, or phone/WhatsApp.
- Access to regular peer-led group sessions.
- Psychoeducational groups focusing on wellbeing and recovery.
- Safety Plans
- Action plans using Dialog+ measures, SMART goals, and a Wellness Recovery Action Plan (WRAP) focused on their recovery.
- When the 12 weeks ends, we can help people to access a network of community mental health services and/or signpost to other organisations to help clients with other areas of their life.

Find out more...

- If you would like us to attend one of your team meetings to talk about the service, then please contact us.
- **We host webinars** to talk about our service. If you and your team would like to join us for more information, please get in touch and we will send out an invitation to our next Teams meeting for the 28 July at 11am.
- You can find our service leaflet and referral form below.

[Crisis Peer Alternative Service Leaflet](#)

[CPAS referral form 2023](#)

Kent Community Warden Service Review - public consultation



The financial challenges KCC face, mean we are having to consider savings across a whole range of services.

Our wardens work with communities and partners in lots of different ways - from supporting scam victims, helping communities affected by flooding, reducing social isolation and loneliness and helping residents to navigate care and support services.

To make savings we are proposing to:

- Redesign the service, ensuring there is a core Community Warden presence across the county, with teams covering two districts.
- Retain the remit and community-based way the service currently works but cover fewer communities.
- Use data and information to identify where to place wardens for most impact.

Find out more and tell us your views at kent.gov.uk/communitywardenreview

Consultation open from **12 July to 3 October 2023**.

Want to have your say on social care? Join the Your voice network!



If you aren't already a member, are interested in hearing more about social care in Kent and would like us to keep you updated about opportunities to get involved, receive our newsletter or link you up with our lived experience groups.

Please **join our Your voice network** online or contact **makingadifference@kent.gov.uk** to speak to a member of the team.

We'd love to hear from you!

Our mailing address is:

Stakeholderteam@kent.gov.uk