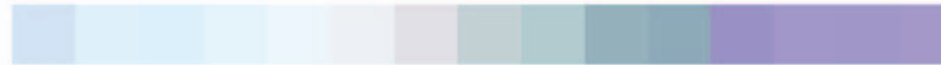


APPROACH PRINCIPLES COLLABORATION DEVELOPMENT



the Kent design guide

making it happen - customer questionnaire

Overview

This part of making it happen includes a Customer Questionnaire for you to fill in and send to us. The information that you provide is vitally important and will help us improve the document and our service standards.

customer questionnaire



Customer Questionnaire

Name:.....

Schemes:.....

Ref No:.....

Date:

Please let us have your views by ticking the appropriate box and adding your comments.

	Yes	No	N/A	Comments
1. Is the document easy to use, read and understand?				
2. Is it easy to find the information you require?				
3. Does it have the relevant information you need?				
4. Are there good links to other sources of information?				
5. Did it help you with your design and construction solutions?				
6. Is it useful to improving design quality?				
7. Do you think it helps you?				
8. Does it have changes you expected to see?				
9. Is it better to use than the previous design documents?				
10. Do you think the document can be improved? if so how				

Any further comments:

Please send your questionnaire to:

Kent Highways Services, Invicta House, Maidstone, Kent ME14 1XX or alternatively email: kdconsultation@kent.gov.uk