

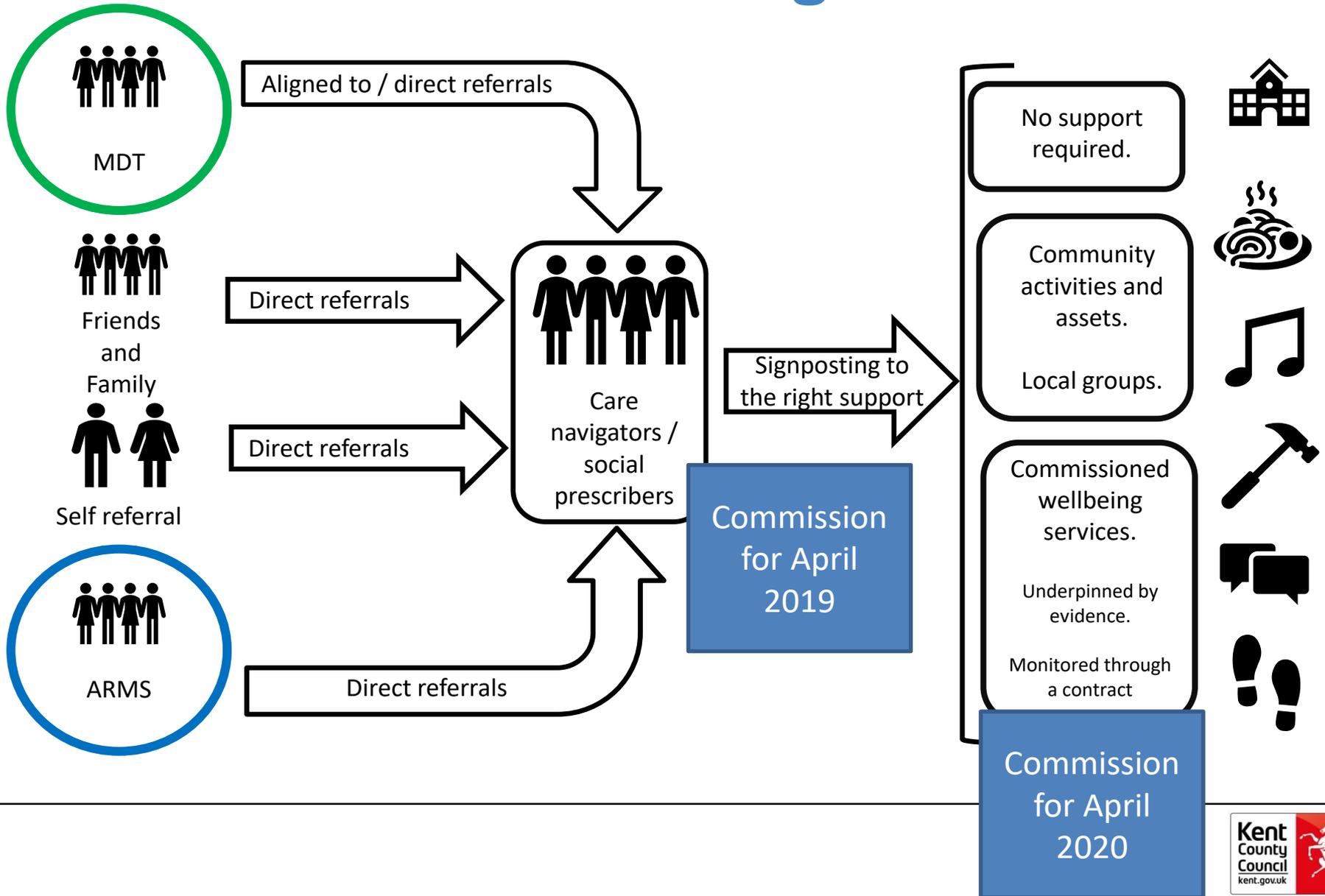
Community Navigation

14 August 2018

Agenda

- Update on Future Commissioning Plans for Care Navigation and Social Prescribing
(Presentation by KCC Commissioning)
- Feedback and Questions
- Opportunity for Provider Networking

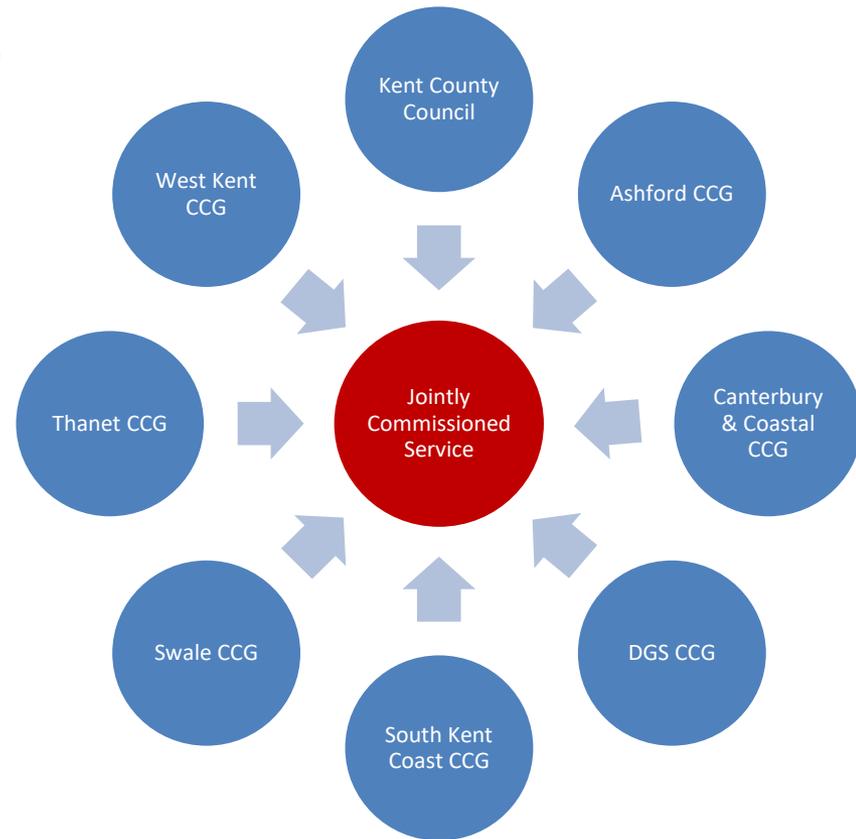
Future Wellbeing Model



Commissioning for the Future

Kent County Council and the 7 CCGs in Kent all currently commission a variety of roles to deliver care navigation and social prescribing services.

In the future we want to simplify this and are looking to jointly commission the services so that there is equitable delivery across the county.



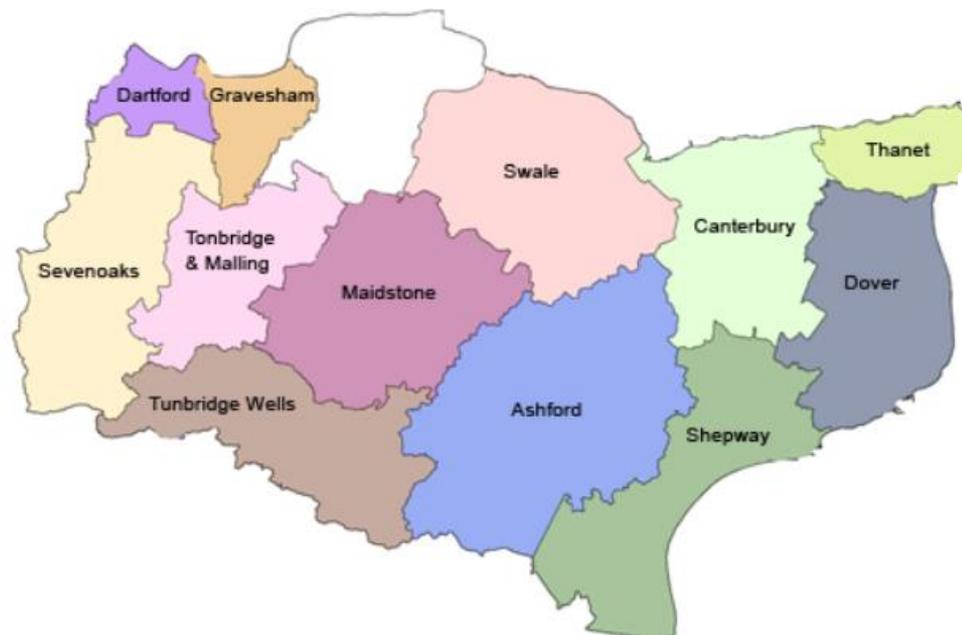
What is Community Navigation?

Community Navigation brings together roles currently delivering care navigation and social prescribing services in order to deliver a more holistic service that is available to all eligible Kent residents.

- **Care Navigation:**
 - The Care Navigator role provides a proactive link between different parts of the system; being both a first point of contact for individuals, carers and health and social care professionals, as well as guiding and co-ordinating the individual's journey through the care system.
- **Social Prescribing:**
 - Social prescribing is a way of linking people to sources of support within the community. It provides health and social care professionals with non-medical / non-service focused options that can operate alongside existing treatments or care packages to improve health and well-being.

Investment for the Future

- KCC currently commission 12 Care Navigators – one in each district



- Adult Social Care recognises the benefits that the service can have on a person's health and wellbeing, and as such is proposing to increase its investment in the service from April 2019.

Commissioning for April 2019

- Existing contract arrangements mean that not all CCGs will be in a position to jointly commission with KCC Adult Social Care in April 2019.
 - DGS&S will be the only area to jointly commission with Adult Social Care from the start of the contract in April.
- Contracts will be let in 3 geographic Lots, with slightly different arrangements in each.
- The proposal is that each geographic Lot will then be sub-divided into two parts:
 - A: Community Navigation
 - B: Community Navigation for Carers

The 3 Geographic Lots

East Kent, West Kent and DGS&S
(Dartford, Gravesham, Swanley and Swale)



Number of Posts

- The proposed increase in funding will allow 25 posts to be commissioned, rather than the current 12.
- How they will be distributed across the county is still to be finalised, but based on a ratio of 1 community navigator per 20,000 population (1:20,000) over 55 years, one option would be:

CCG	Total Population	Total Population Aged 55+	% of Kent	Number of Community Navigators Required
Ashford	127,250	38,479	30.2%	2
C&C	215,077	68,319	31.8%	3
DGS	258,962	73,868	28.5%	4
SKC	198,365	75,499	38.1%	4
Swale	108,131	34,481	31.9%	2
Thanet	142,587	50,285	35.3%	3
West Kent	478,966	147,289	30.8%	7
Total for Kent	1,529,338	488,220	31.9%	25

Funding

- It is proposed that the current KCC Adult Social Care grants and contracts that are in scope for this contract, and will therefore be used to fund the new Community Navigator when the existing arrangements end at the end of March 2019 are:
 - Care Navigator Grants (community and hospital based)
 - Carers Assessment Contracts (core and demand led)
- Funding from CCGs will be in addition to the funding identified above.
- The proposed projected value of the contract is in excess of £5.9 million per annum

Scope of the Community Navigator Role

The role will focus on supporting the following groups:

- Older people (over 55 years)
- People with complex issues / frailty (under 55 years)

- After consultation with providers and other key stakeholders, the decision has been made not to commission dementia specialist care navigators as part of this contract.

Scope of the Community Navigator for Carers Role

- The role will focus on supporting people who have caring responsibilities for adults.
- Community Navigators will work with Carers to identify their support needs and signpost them to services as required.
- Where a full statutory Carers Assessment is needed, the proposal is that this would be carried out by the Community Navigator.

Structure and Working Practice

The proposal is that Community Navigators will:

- be aligned to the GP Clusters in their localities.
- be embedded in their communities to help facilitate partnership working on a local level.
- be more closely linked to staff in the District Councils to help them have oversight of what is going on locally – this could include hot desking in the council offices.

Scope of Role – Time Limits

Whilst the service will not be rigidly time limited, the role should not hold a caseload.

- Proposal: a 12 week intervention limit and guidance around importance of working at person centred level (recognising that both shorter or longer time frames are needed). This will enable some ability to evidence levels of performance

Social Prescribing Database

- The overwhelming feedback from Providers and other key stakeholders is that a new database should not be commissioned.
- It was seen to be an unnecessary duplication of resource, with other databases already available to use, and the general opinion was that the money could be better spent by using it to fund additional community navigator posts.
- KCC and the CCGs may revisit this element of the service in the future.

What might a contract look like?

This has not yet been finalised and both a block contract and a framework are currently being considered.

- A framework would be limited to 4 years, but would allow flexibility for additional Providers and Lots to be added during the lifetime of the contract.
- A block could be set up for 5 years (with the option for a 2 year extension) but the contracted Providers would be fixed for the duration.

What happens next?

Providers are encouraged to explore options for partnership working and the setting up of consortia (as appropriate) to make joint bids for the contract Lots.

A further market engagement session will be held in September.

A draft version of the service specification will go out to the market for comment, via the Kent Business Portal, prior to the tender going live.

The tender is expected to go out to the market w/c 15th October 2018.