













 Safeguarding Kent & Medway		
<h2 style="margin: 0;">Safeguarding Adults</h2> <h3 style="margin: 0;">What may happen when a concern is reported</h3>		
	<p>This is a safeguarding factsheet.</p> <p>It tells you what may happen if a Safeguarding Adult Concern is reported.</p>	
	<p>All concerns are treated individually and some may lead to further enquiries.</p>	
	<p>An enquiry has five main parts:</p>	
	<ol style="list-style-type: none"> 1. Find out what the individual(s) or their representatives would like as an outcome. 	
	<ol style="list-style-type: none"> 2. Find out the facts about what is said to have happened. 	
	<ol style="list-style-type: none"> 3. Look at the support and protection needs of the person/s involved. 	

	<p>4. Where possible meet the outcomes the individual (s) has asked for.</p>
	<p>5. To look at the management of any service where there are risks. If a crime has been committed tell the police.</p>
<p>What we might have to do</p>	
	<p>1. There might be information already known about the alleged abuse and the service involved. Professionals will carry out enquiries.</p>
	<p>2. The service concerned may be asked to complete a 'Service Provider Enquiry Form'. This document has to be agreed by the Local Authority Senior Officer.</p>
	<p>3. In some cases there will be a Planning Meeting. The Local Authority will lead this. It may include all those involved and their representatives. The meeting will set out what needs to be done and if the police need to investigate.</p>
	<p>4. In some cases there may need to be an Adult Safeguarding Review Meeting. At the end of the investigation a Case Conference may happen. This lets everyone involved know of the outcome of the investigation.</p>



5. If a service is responsible for the abuse and/or neglect an Establishment Case Conference will be held.

If another individual (adult at risk) is responsible for the abuse and/or neglect a meeting may happen to address their support needs.



Contact us:

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Safeguarding Unit
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Maidstone
Kent
ME14 1XQ

You can contact us between: 8:30 - 17:00

Telephone: 03000 41 61 61

Text relay: 18001 03000 41 61 61

Out of hours: 03000 84 91 91

Out of hours minicom: 01233 642669

Email: makingsafeguardingpersonal@kent.gov.uk
www.kent.gov.uk/adultprotectionfeedback

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alternativeformats@kent.gov.uk