Shepway Youth Hub District Volunteer Role Description

**Role Title:** Group Support LGBTQ –Tuesday evening 2.5-3 hours (2x positions available)

**Reports to:** Youth Hub Delivery Manager/Senior early help worker/Early Help Worker

**Placement:** Shepway Youth Hub Folkestone Tuesday evenings LGBTQ group

### Main Duties:

To support the Early Help Support team in delivering Youth Hub services engaging LGBTQ group
Create a welcoming environment for Children, families, young people
Preparing snack adhering to food hygiene standards
Actively engaging young people in the Hub/club activities
Setting up and clearing away of the group
Carrying out activities in groups
Taking photographs in sessions
Ensuring ground rules are adhered to
Keeping facilities clean and tidy
Sign posting to other services
Where possible attend staff meetings
Provide information on own observation and feedback from Young People to inform planning of services
Undertake evaluations when required
Encourage feedback
Promote the public health agenda in sessions
Build positive relationships with young people, staff and partners alike
Provide the Get It registration service
Provide LGBTQ specialised advice

### Knowledge and Skills:

**LGBTQ community knowledge is essential for this role- to support and develop an LGBTQ group**

Creative background
Understanding of Youth hubs or a willingness to learn
Proactive and outgoing personality
Understanding of youth work or willingness to learn
Ability to support the group unsupervised
Active listening skills
Good knowledge of youth/adolescence
Transferable hobbies/skills to share in group activities
LGBTQ knowledge and skills to adapt to a group environment engaging youth in discussion, community activity and develop a forum

Any specialist knowledge background/medical/support based background of LGBTQ communities will be preferred for this support role

### Volunteer commitment Requirements:

This role would require a minimum of 2.5 -3 hours per evening/per post
Enhanced DBS check
Various Safeguarding training
Prevent training
Data Protection and Information Governance training
Other training may also be available as identified in Personal Development Plan
Opportunities for partnership links, meetings, training and development also available