



This is the Best Start in Life – English for Speakers of Other Languages (ESOL) Classes for Pregnant Refugee, Migrant Women as Learners privacy notice.



### Who are we?

- We are Kent County Council. We look after public services which support people in Kent.
- Kent County Council's Public Health department work to support protecting and improving the health of Kent's population.
- This programme will deliver English for speakers of Other Languages (ESOL) and is for pregnant refugee and migrant women as learners.
- Group learning sessions are used to develop your language skills to improve your confidence in communicating well with midwives, doctors and other health professionals to help you to prepare for the birth of your baby.



### Why do we use your information

- We are required by law to provide health and social care services. This means we are covered by law to use your information. We do not always have to ask for your permission to use your information.
- We will only share information

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|                                                                                    | <p>when we need to do so and with people who need to know. We have security in place to stop information being used in the wrong way.</p> <ul style="list-style-type: none"> <li>• We also have to make sure we follow data protection laws. This is the UK General Data Protection Regulation. This means we have to provide certain information to you. We use this privacy notice to keep you updated.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                             |
|  | <p><b>What information will we use?</b></p> <ul style="list-style-type: none"> <li>• Beyond the Page will handle your personal data on behalf of Kent County Council.</li> <li>• This will include your name, age range, contact details and main language spoken.</li> <li>• We will also use your special category information. This is information that is more sensitive. This will include your racial/ethnic origin and health information.</li> <li>• Beyond the page will collect this information from you to enrol you in the ESOL classes and for any health and for safety concerns relevant for you to safely attend the classes to support your learning.</li> <li>• Beyond the Page will use this information to monitor and report on how your learning has helped you, and to provide further advice</li> </ul> |

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|                                                                                     | <p>and guidance to you.</p> <ul style="list-style-type: none"> <li>• Kent County Council will also use your data, that has your personal details removed; to evaluate and quality assure the classes we have provided to you using a simple report including quotes and good new stories.</li> <li>• This means we only use information for these purposes.</li> </ul>                                             |
|   | <p><b>Who will we share your information with?</b></p> <ul style="list-style-type: none"> <li>• We may share information that has your personal details removed. This helps us to keep track of how well we are doing and what we can do to improve.</li> <li>• We may also need to share your personal information with the Police, the Courts etc., if we are asked to by law.</li> </ul>                        |
|  | <p><b>How long do we keep your information for?</b></p> <ul style="list-style-type: none"> <li>• We can only keep information for as long as we need it.</li> <li>• We have a record document that tells us how long we can keep information for. This will be different depending on the information we use.</li> <li>• We check regularly to make sure we only keep information that is useful to us.</li> </ul> |

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|    | <p><b>What are my rights?</b></p> <ul style="list-style-type: none"> <li>• You have rights under the UK General Data Protection Regulation. They are:</li> <li>• know what we are doing with your information and why we are doing it</li> <li>• ask to see what information we hold about you</li> <li>• ask us to correct any mistakes in the information we hold about you</li> <li>• object to direct marketing</li> <li>• make a complaint to the UK Information Commissioner</li> <li>• We will let you know if there have been any breaches to your information in line with data protection legislation.</li> </ul> |
|  | <p><b>Who can I contact?</b></p> <ul style="list-style-type: none"> <li>• You can contact the <a href="#">Information Resilience and Transparency Team</a> to exercise your rights.</li> <li>• You can contact our <a href="#">Data Protection Officer</a> to make a complaint or raise a concern.</li> <li>• You can make a complaint to the UK Information Commissioner. You can do this by phoning 0303 123 1113 or <a href="#">go to their website</a>.</li> </ul>                                                                                                                                                      |



### How can I find out more information?

- You can use this privacy notice to find out the up-to-date information on how we use your information. This privacy notice was last updated on 22 September 2026.
- You can also view the [Best Start in Life – English for speakers of other languages \(ESOL\) classes for pregnant refugee, migrant women as learners](#) full privacy notice or visit [kent.gov](http://kent.gov).
- Please [email](#) or call 03000 421553 if you require an alternative format of this privacy notice.