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Coronavirus COVID-19 update

As a result of the Coronavirus COVID-19 pandemic, the Board has developed a programme of alternative virtual training sessions for staff from statutory partner agencies, enabling delegates to participate through a video conferencing platform, which will ensure training is interactive, practical and relevant to practice.



Our vision statement

Safeguarding is everybody's business and we will work to ensure that our shared safeguarding principles, our lawful obligations and the KMSAB's strategic aims, enable partners to be equipped, knowledgeable and appropriately trained.

Our aims

The Kent and Medway Safeguarding Adults Board has six aims for its multi-agency training.

1. Ensure that the learning is accessible.
2. Ensure that multi-agency staff are legally literate in relation to safeguarding and their associated duties and responsibilities.
3. We will be pro-active in the delivery of learning to enhance early intervention and prevention.
4. Ensure that the delivery of learning and development is person centred following Making Safeguarding Personal protocols.
5. Ensure that collaborative working across agencies is enhanced.
6. Learning will be current, relevant and represent the local situation.

Objectives

For these aims to be achieved we have designed and commissioned our training with certain objectives:

Accessibility – previous learning will be considered as well as relevant prior experience. This will ensure everyone attending is at a similar level. Delegates will be asked for feedback following the training, which will be used for possible adjustments to the courses or the design of future offers.

Legal literacy – the learning will make lawful compliance understandable, real and relevant.

Early intervention and prevention – learning will reflect risk management and assessment methodologies, SAR, DHR and LeDeR outcomes, be current and deploy relevant examples.

Person centred – learning will reflect Making Safeguarding Personal, its principles, outcomes and practices, all of which will be intrinsic to delivery.

Collaborative – learning will demonstrate good collaborative practice and deliver awareness on inhibitors.

Current and relevant – learning will be responsive to need and demonstrate modern approaches and models, which take research outcomes into account.



KMSAB multi-agency safeguarding adults training offer

One day courses

- Adult legal literacy
- Domestic abuse workshop, including a focus on stalking and harassment, harmful practices, female genital mutilation (FGM) and honour-based crime

Half day courses

- Collaborative working in multi-agency Section 42 Enquiries
- Self neglect and hoarding workshop
- Workshop on exploitation - including cuckooing, modern slavery, mate crime and county lines

Coronavirus COVID-19 update

As a result of the Coronavirus COVID-19 pandemic, the Board has developed a programme of alternative virtual training sessions for staff from statutory partner agencies. Whilst face to face training is not possible, facilitated online training sessions have been designed, enabling delegates to participate through a video conferencing platform, which will ensure training is interactive, practical and relevant to practice.

From September 2020, the one-day workshops will be delivered across two half-day remote training sessions of 3 hours each, with built-in breaks. Where these are delivered on different dates, delegates must be able to attend both dates with the same group. Half-day workshops will be delivered in one half-day (3 hour) session, with built-in breaks as required.

Course workbooks will be e-mailed in advance, along with detailed instructions for participants, including any preparation which may be required. Delegates may also be required to undertake some further CPD work in support of their learning.

Course descriptions and content

Adult legal literacy (one day)



1. Delegates will have an understanding and knowledge of the current legislative framework which underpins adult safeguarding, including advocacy.
2. Understanding of key agency responsibilities and roles, to include information sharing, information recording and, where forensic material was collected, how to present findings and evidence to legal requirements.
3. Participants will understand the role and function of KMSAB, including when and how to make a SAR referral. Highlight of KMSAB policies, including the KMSAB Policy, Protocols and Practitioner Guidance for Kent and Medway document which will be referenced throughout the training.
4. The course will explore the implications of a situation where a person has mental capacity and address the impact of duress, undue influence and coercion.
5. Delegates will understand the importance of working collaboratively.

The use of research to illustrate evidence-based practice will be included. The legislation reviewed will include Human Rights Act, 1998, Care Act, 2014, Mental Health Act, 1983, Mental Capacity Act, 2005, Prevent, Data Protection Act 2018, GDPR and Criminal Law.

Domestic abuse workshop, including a focus on stalking and harassment, harmful practices, female genital mutilation (FGM) and honour-based crime (one day)



1. Delegates will be given an understanding of the reality of domestic abuse (DA), female genital mutilation (FGM), stalking and harassment, harmful practices, and honour based crime, including the legal framework of domestic abuse using examples of case law.
2. Training will look at the impact of domestic abuse on adults, children and the whole family.
3. Signs and indicators that domestic abuse is taking place will be highlighted, including coercion and control.
4. The course will explore situational capacity.
5. There will be a focus on conducting a safe enquiry and staff making Multi-agency Risk Assessment Conference (MARAC) referrals.
6. The local perspective relating to domestic abuse in Kent and Medway will be featured, including local reporting mechanisms.
7. Collaborative working, family focus, information sharing and professional curiosity will also be discussed.

The course will make use of the Kent and Medway multi-agency protocol documents for dealing with cases of domestic abuse and to safeguarding adults who are at risk of exploitation. Use will be made of current research to ensure interventions are effective as well as best practice. Learning from Safeguarding Adults Reviews (SARs) will be included, and case examples will be used to adopt a strength based collaborative working approach. How and when to escalate cases will be considered.

Collaborative working in multi-agency Section 42 Enquiries (half day)



1. Knowledge of the statutory basis for conducting a Safeguarding Enquiry.
2. Understanding of the different stages of a Section 42 Enquiry.
3. Understanding of the importance of the terms of reference for any Enquiry.
4. To fully explore the integration of Making Safeguarding Personal (MSP) in an Enquiry.
5. Use of risk assessment/analysis in any Enquiry, in decision-making and in drawing conclusions.
6. Information sharing between agencies

The course will use case examples to explore ideas. The family focus to an Enquiry will be discussed and the Multi-agency Policy, Protocols and Practitioner Guidance document will be used. The use of risk assessments and analysis tools will be explored, as will methods of case review to enable better outcomes for the Enquiry.

Self neglect and hoarding workshop (half day)



1. Participants will become familiar with Kent and Medway policy on self neglect and hoarding and information sharing.
2. An introduction to examples of positive intervention approaches.
3. Training will use current research and learning from Safeguarding Adults Reviews (SARs) to inform decision-making and individual practice.
4. Delegates will be provided with a model of collaborative working.
5. There will be a focus on the inter-relationship between mental health issues and/or capacity issues when a person may be self-neglecting.

Use will be made of Kent and Medway Multi-agency Policy and Procedures to Support People that Self-Neglect or Demonstrate Hoarding Behaviour. Current research and best practice will be featured to ensure interventions are effective. Learning from SARs and case examples will be used to adopt a strength-based collaborative working approach. The processes for escalation will be covered.

Workshop on exploitation - including cuckooing, modern slavery, mate crime and county lines (half day)



1. Participants will gain an understanding of modern slavery, cuckooing, mate crime, county lines and gangs.
2. Attendees will have the opportunity to look at the local Kent and Medway perspective and learn about the local picture relating to exploitation and local referral reporting mechanisms.
3. The course will centre around collaborative working, family focus, information sharing, professional curiosity and prevention.
4. Delegates will explore contextual safeguarding and multiple exploitation risks from organised crime.

The course will include the use of Protocols for Kent and Medway to Safeguarding Adults who are at Risk of Sexual Exploitation, Modern Slavery and Human Trafficking, as well as current research and best practice to ensure interventions are effective. Learning from Safeguarding Adults Reviews (SARs) will be utilised, and case examples examined to adopt a strength based collaborative working approach. The course will also look at when and how to escalate a case and National Reporting Mechanisms.



How to apply for our courses

The Kent and Medway Safeguarding Adults Board (KMSAB) commissions multi-agency safeguarding adults training for staff from the statutory sector. The training has been developed as part of an integrated programme of development for staff and each partner agency provides its own introductory safeguarding adults training (Levels 1 and 2), as well as other associated learning.

[View details of the multi-agency courses on the Kent County Council website.](#)

Please follow the links for the full training brochure, individual workshops and the training calendar.

As safeguarding is integral to all work, it is important that participants who attend the courses have the agreement and support of their line manager. Delegates wishing to book a place should ensure the training is appropriate for their role and contact their agency's lead for learning and development in the first instance.

Delegates should submit an online booking form to apply for this training, which is accessed from the above webpage.

Important Information

All our courses are at Level 3. It is therefore expected that staff will have completed levels 1 and 2 in relevant safeguarding courses within their own organisation prior to attending a KMSAB multi-agency course. Delegates may be asked for proof of prior attendance.

Due to funding restrictions, KMSAB training is currently only available to staff from partner agencies which contribute financially to the operation of the Board. If you are not sure whether your organisation qualifies, please contact your commissioning agency. There is no charge for staff from the KMSAB statutory partner agencies to undertake this training, although the Board does levy a fee for late cancellation or non-attendance, which is non-discretionary.

Cancellation policy

There is a non-discretionary charge of £50 per day (£25 for a half day course) for non-attendance or late cancellation once a place has been confirmed. This charge is scaled according to the notice given of a delegate's withdrawal from a course.

- 0-7 days – 100% charge - £50 per day (£25 half day)
- 8-14 days – 75% charge - £37.50 per day (£19 half day)
- 15-21 days – 50% charge - £25 per day (£13 half day)
- 22+ days' notice – no charge

For further information please contact the KMSAB training administrator via e-mail: multiagencytraining@kent.gov.uk