

Kent Country Parks - Parking Season Ticket Terms & Conditions

By applying for and accepting a Kent Country Parks Season Ticket you are agreeing to the following Terms & Conditions.

1. Kent Country Parks Season Tickets allow the registered vehicles free parking at the 9 Kent Country Parks sites with pay and display parking in place. A full list of the Parks, with site facilities, opening hours and operating details are available on our website <http://www.kent.gov.uk/leisure-and-community/kent-country-parks>.
2. All customers using a Kent Country Parks car park must follow the parking rules and guidelines as set out on each site. Please note that most of the car parks are operated by a Third Party on our behalf. If you require further details on parking or procedures, please email kentcountryparks@kent.gov.uk
3. Season tickets are valid for a maximum of one year (365 days), from the date of purchase. If expired the normal site parking rules and guidelines apply. Details can be found at each site location.
4. Season tickets do not automatically renew. It is the responsibility of the holder to reapply before expiry.
5. The Season Ticket is non-transferrable and will only admit the vehicle registrations attached to that pass.
6. Season Ticket holders are NOT guaranteed a parking space, nor can they use reserved bays unless entitled.
7. **Visitors to White Horse Wood Country Park** must display a physical season ticket clearly in their window. Failure to do so could result in the issue of a Penalty Charge Notice. All other parks have ANPR in place and therefore do not require a physical season ticket sticker. If requested, please allow 2 weeks for your window sticker to arrive before contacting us.
8. A Season Ticket will permit you to park ONE vehicle in any one of the 9 Kent Country Parks at any one time free of charge. Holders are entitled to have a second registration number plate attributed to their Season Ticket, but these must be used in isolation. This DOES NOT entitle you to use both vehicles concurrently at separate locations OR both vehicles concurrently at the same location. The second vehicle must be registered to the same address. If you need more than one vehicle to be parked in one of the nine Kent Country Park at one time, further Season Tickets will be required, or pay & display tickets purchased for the additional vehicle(s).
9. Season tickets are not valid for use on any pre-bookable parking space including, but not limited to, coaches, horseboxes and specialist vehicles.
10. All Blue Badge applications will be checked and verified through the KCC Blue Badge database. If the Blue Badge application is found to be fraudulent no refund will be issued, and the applicant's details will be passed to the Blue Badge team for further investigation.
11. Blue Badge Season Tickets are to be used by the Blue Badge holder only. Registered carers vehicles should only use the Season Ticket for the purposes of the Blue Badge holder visiting the Parks.
12. CCTV footage may be used to determine any misuse of a Season Ticket or to resolve an issue.
13. It is the responsibility of the Season Ticket holder to inform Kent Country Parks of any change of vehicle before attempting to access a Park's car park with the new vehicle. Failure to do so will result in a Penalty Notice Charge.
14. Refunds are only available within 14 days of purchase and no refund will be given if the Season Ticket has been used at any one or more of the Kent Country Parks.
15. Any applicant data held by Kent County Council will be done so in accordance with the Data Protection Act.

For information on Kent County Council Country Parks please visit our website
<http://www.kent.gov.uk/leisure-and-community/kent-country-parks>.