

**Area Referral Management Service (ARMS)
Community Equipment Ordering Process**

ARMS Prescribers to use existing assessment process in place

Prescriber to complete telephone assessment and email completed BICA form to the Technical Support Team at fast.track@kent.gov.uk or telephone 03000 410202, Mon-Fri 8.30- 5.00pm

Technical Support Team place order onto iRIS4 – Referring to user guides if necessary.

A weekly retrospective report from iRIS4 will be available for delivered items. Technical Support Staff will use this report to input equipment details to Swift/AIS.