

Kent Adult Social Care Provider Bulletin



Friday 12 August 2022

Heat health alert level for Kent

Level 3 - Heatwave Action

There is a 90 % probability of Heat-Health Alert criteria being met between 0900 on Friday 12 August and 0900 on Tuesday 16 August in parts of England.

This weather could increase the health risks to vulnerable people and disrupt the delivery of services.

Organisations providing health and social care should be aware of the advice and guidance set out in the Heatwave Plan for England, as to the actions necessary before and during a Level 2 or Level 3 heatwave. Specific advice to be followed by health care professionals, and the managers and staff of residential and nursing homes in the event of an episode of heat is available from UK Health Security Agency's website www.gov.uk/government/publications/heatwave-plan-for-england

Southeast England is among the regions likely to be affected.

To highlight:

- Highest temperatures expected on Saturday and Sunday, with 35 / 36c in southern and central England.
- Urban conurbations will see overnight temperatures of 19 / 20c in coming days.
- Sustained severe heat is 'exceptional' in its longevity and this is the key difference from July.
- This heat longevity could result in higher internal building temperatures than experienced in July.
- Blustery winds are forecast to accompany the heat in Kent and Essex, which could further exacerbate wildfire threat.
- Sunday into next week sees the potential for thunder storms, with intense rainfall onto very dry and impermeable ground which could exacerbate localised surface water flooding.
- Severe wildfire conditions are expected in southern and eastern England.
- Local authorities with responsibility for housing/homelessness have been contacted by DLUHC and encouraged to mobilise their Severe Weather Emergency Protocol (SWEP).

Wearing face masks during a heatwave



The [guidance](#) for adult social care providers is a set of recommendations, it is not legally binding. In any future heatwave, providers should risk assess the relative risks to health and wellbeing posed by the heat / mask wearing when compared to the risk of COVID transmission. Any risk assessment would need to take into

account the estimated community COVID rates in the area, environment or the service, vulnerability of people being supported, etc.

Please note that staff may need to need to change their face masks more frequently than normal due to sweat and the need to take more frequent breaks to drink. This should be supported and if there are any concerns regarding stock, providers should contact the PPE Portal customer service team on 0800 876 680.

Dementia coordinators

The role of a Dementia Coordinator is a National Institute for Care Excellence recommendation, and as of April 2022, there will be 42 Dementia Coordinators working across Kent to provide those living with dementia with the support they need, both pre and post diagnosis. 25 of these coordinators will be working for Alzheimer's and Dementia Support Services (ADSS) across north and west Kent, with another 17 based in east Kent, led by Age UK, Herne Bay and Whitstable. A coordinator's role is essentially to act as a first point of contact from pre-diagnosis to the end of someone's life, supporting people through the entire dementia pathway, and helping them to navigate the complex health and social care system.

Each of the coordinators utilise a person-centred model of care in order to create a support plan that is specific to an individual and their needs. This typically involves the coordinator working within a Primary Care Network, allowing them to work with and maintain regular contact with professionals in Memory Clinics, GP Surgeries, Social Prescribing Services, other charities, Social Services, Carers Services, and several other services and organisations that all aim to promote the wellbeing and independence of people living with dementia.

ADSS say: "We are particularly passionate about advocating for those with dementia, to lead fulfilling, active, involved lives – something that our Dementia Coordinators prioritise when providing support. They are also able to signpost people to specific organisations that may be able to provide further support for someone's wellbeing, socialising, benefits or familial support. What matters most, is that the person living with dementia receives the best quality of care that is tailored to them; whether that be a recommendation to a local support group, providing care services, a referral to the GP, help with getting a diagnosis, financial support, safeguarding issues, or just someone to talk to that will take the time to get to know you and your needs through home visits and regular contact.

"Already our Dementia Coordinators have supported many people with a wide range of complex needs. We have supported people to access a wide range of support. From people who were feeling low and like all was lost because their home was out of control, to people who were getting lost but in desperate need of activity and stimulation. People who have not accessed services because there were language barriers are now chatting regularly to a Dementia Coordinator in Punjabi.

"Already the Dementia Coordinators are achieving life changing enhancing outcomes for the people they are supporting."

In order to get in touch with your local ADSS Dementia Coordinator, you can call the Dementia Coordinator line on 0800 035 2221, or email info@alz-dem.org and we will get back to you.

Volunteering Summer Survey 2022 - Community groups and voluntary organisations in Kent

This survey is designed to find out more about the current situation of volunteering in Kent from the perspective of a voluntary organisation or a community group that operates in Kent.



The results of this survey will be used by the Kent Volunteer Partnership, in partnership with Kent County Council, to help inform planning and services to support volunteering across Kent. The survey can be filled in anonymously, or you can provide the details of your organisation - it is up to you.

Results from the survey will be shared via kentvolunteers.org.uk and with the voluntary organisations and community groups that are registered on this website; alternatively if you supply your email address in the survey we will send you a summary of the results.

To take part in the survey, please click [here](#).

Webinar: Infection prevention and control for care services

A 2-hour training session for care services on infection prevention and control, covering:

- Standard and Transmission Precautions
- Chain of infection & practice to break the chain
- PPE, risk assessment, usage and safe removal and disposal of PPE
- Policies, procedures and continuity plans
- The appropriate knowledge and skills to take responsibility for infection prevention
- How to challenge inappropriate practice
- Reviewing and adapting IPC policy and procedure documents in line with local and national guidance
- Coordination of staff induction and ongoing training updates for all staff in infection prevention and control
- IPC risk assessments, training, audits, outcomes and subsequent actions
- Ensuring that all staff follow good infection control practice at all times
- Gathering and analysing infection data to make evidence-based decisions
- Managing and undertaking regular Infection Control audits.



and much more...

(Note, you may have more than one staff member log in via one email address, however, if you could provide us with a full list of attendees from your one address if this is how you will do it.)

[Register here](#).

For any further questions please contact KentCareHub@nationalcareassociation.org.uk

Autumn Kent Registered Manager Conference

We are pleased to announce that our fully funded **10th Registered Manager Conference** will again be at the County Showground, Detling on **Tuesday 27 September 2022**.

This event offers registered managers, owners, deputies, nurses, team leaders, supervisors and senior staff the opportunity to keep updated on what is happening within the sector, hear from national and local speakers, visits stands, attend a choice of workshops and network with others.

As usual we are supported by CQC, Skills for Care, Kent & Medway NHS and other partners.

Speakers	<ul style="list-style-type: none">• KCC Update - Richard Smith Corporate Director Adult Social Care & Health• National Homecare Association - Ruby Peacock• Liberty Protection Safeguards Update - KCC Safeguarding Team• K&M Integrated Care Service update, and T levels - Nathan Pascall-Smith & Wayne Wilson• Q&A Panel – including CQC, Skills for Care, NCA, KICA, KCC Commissioning, NHS • CQC Changes to Regulatory Framework - Jo Wallace Inspection Manager South East
AM workshop topics	<ul style="list-style-type: none">• RESTORE2 and Calibration of NHS gifted equipment (oximeters etc)• Kent Adult Social Care Strategy• Healthy Workplaces• Difficult Conversations
Lunchtime and break drop-in surgery with the Occupational Therapist Team	
PM workshop topics	<ul style="list-style-type: none">• Domestic Homicide in Care Homes• CQC Single Assessment Framework• Self Directed Support and Personal Budgets• A Managers View - Recruitment and Retention Initiatives

Please take this time out for yourselves and come and see what is happening locally in the care sector, we look forward to seeing you. [Book your place here.](#)

Please note: This Conference is offered fully funded to those who attend. However, to ensure public funds are used efficiently, it is important that you attend. Non-attendance will incur a £50 charge and your organisation will be invoiced. If there is an emergency on the day, and you cannot attend, a colleague can attend in your place without notice to prevent you being invoiced.

ReSPECT

ReSPECT will replace Do Not Attempt Cardiopulmonary Resuscitation (DNACPRs) and Treatment Escalation Plans (TEPs) in a phased rollout



Recommended Summary Plan for
Emergency Care and Treatment

across Kent and Medway health and care partners – find out more at the [Kent and Medway CCG website](#) and on the national [ReSPECT website](#).

ReSPECT (Recommended Summary Plan for Emergency Care and Treatment) is being adopted in Kent and Medway as an e-form on the Kent and Medway Care Record (KMCR).

The ReSPECT process creates a personalised recommendation for an individual's clinical care in emergency situations when they may be unable to make decisions or express their wishes.

The ReSPECT form will be held digitally on the shared care record and will be recognised across organisational boundaries. People who have a ReSPECT form will be given a printed copy to keep with them, which must be updated when any changes are made to the ReSPECT form on KMCR.

As part of the rollout, training on the ReSPECT process and conversation is available here: [ReSPECT Resuscitation Council e-learning](#). We recommend this training, and it will be beneficial for any clinical staff member who will need to recognise the form and act on the recommendations.



The training is free and nationally recognised. Some staff members have completed it in half-an-hour, but we recommend allowing up to an hour and a half. Staff should make a profile and select the patients they work with (children/adults etc.) to access the appropriate content. A certificate is available upon completion.

We'd love to hear from you!

To make a submission to this bulletin please contact stakeholderteam@kent.gov.uk