

ONE YOU KENT

This is the ONE YOU Kent privacy notice.



Who are we?

- We are Kent County Council. We look after services which support people in Kent.
- Kent County Council's Public Health team work to support protecting and improving the health of people in Kent.
- ONE YOU Kent helps people to think about the choices they make. It can help you to find ways to be more healthy.



Why do we need your information

- We are required by law to provide health and social care services. This means we are covered by law to use your information. We do not always have to ask for your permission to use your information.
- We will only share information when we need to and with people who need to know. We have security in place to stop information being used in the wrong way.
- We have to make sure we follow data protection laws. This is the UK General Data Protection Regulation. This means we have to provide certain information to you. We use this privacy notice to keep you updated.



What information will we use?

- We will use your personal information. This can include:
 - Your Name.
 - Your Date of Birth.
 - Your address.
 - Your phone number.
- We will also use special category information. This is information that is more sensitive. This can include whether you are male or female, your gender identity, your race, your religious or other beliefs, your sexual orientation, your health information, your NHS number.
- We may collect this information from you, people who look after your health or people that may know you.
- We use this information to check if this is the right service for you, to help support you in the best way, to let you know what is happening, to find other support for you if you need it and want us to.
- This means we only use information for these purposes only.

Who will we share your information with?

- We will only share information to organisations who will help you to look after your health and social care or your safety.

- This can include ABL Health Limited or a District or Borough Council in your local area.
- We may also share information that has your personal details removed. This helps us to keep track of how well we are doing and what we can do to improve.
- We may also need to share your personal information with the Police, the Courts etc. if we are asked to by law.



How long do we keep your information for?

- We can only keep information for as long as we need it.
- We have a record document that tells us how long we can keep information for. This will be different depending on the information we use.
- We check regularly to make sure we only keep information that is useful to us.

What are my rights?

- You have rights under the UK General Data Protection Regulation. They are:
- know what we are doing with your information and why we are doing it
- ask to see what information we



hold about you

- ask us to correct any mistakes in the information we hold about you
- object to direct marketing
- make a complaint to the UK Information Commissioner

- We will let you know if there have been any breaches to your information in line with data protection legislation.



Who can I contact?

- You can contact the [Information Resilience and Transparency Team](#) to exercise your rights.
- You can contact our [Data Protection Officer](#) to make a complaint or raise a concern.
- You can make a complaint to the UK Information Commissioner. You can do this by phoning 0303 123 1113 or [go to their website](#).



How can I find out more information?

- You can use this privacy notice to find out the up-to-date information on how we use your information. This privacy notice was last updated on 11 March 2026.
- You can also view the [ONE YOU Kent full privacy notice](#) or visit [kent.gov](#).
- Please [email](#) or call 03000 421553 if you require an alternative format

of this privacy notice.