

# Kent Adult Social Care Provider Bulletin



Friday 17 June 2022

## Level 3 – Heatwave action

There is a 90% probability of severe heat or heatwave in Southeast England between Friday 17 June and Sunday 19 June 2022.

**Hot or very hot on Friday. Cloudier and probably fresher on Saturday with thundery showers. Timing for cooler air arriving uncertain.**

This weather could increase the health risks to vulnerable people and disrupt the delivery of services.

Please ensure that the [Level 3 Actions](#) are implemented now.

Managers should also consider the Health and Safety of staff during periods of severe heat and heatwave.

Please refer to the Adult Social Care and Health [Heatwave Plan](#) for further details.

## Urgent Please Complete - Social Care Reform, Home Care Cost of Care Toolkit Responses and drop in Q&A for Home Care providers

**If this email has been sent to an incorrect address- please forward on to the most appropriate person/persons within your organisation. This is a reminder to please complete your response to the Fair Cost of Care exercise by the 6 July 2022 and email to the [faircostofcare@kent.gov.uk](mailto:faircostofcare@kent.gov.uk)**

We have listened to some of the feedback at the sessions and via our email address and have extended the submission date from the 24 June 2022 to the **6 July 2022**, to provide over 5 weeks instead of the original 4 to complete and send in the data via the [Home Care Cost of Care Toolkit](#). We cannot extend past this date as we have an independent analysis partner reviewing the data during July to feed into the Market Sustainability Plan which has to be submitted in **October 2022**.

We held drop-in sessions for Q&A on the fairer cost of care exercise and support on this during the 5-week period and have put together some FAQ's from the sessions. We will be sending these directly to you all but please let us know via [faircostofcare@kent.gov.uk](mailto:faircostofcare@kent.gov.uk) if you do not receive these.

Kent County Council respects your privacy and is committed to protecting your personal data. The Fair Cost of Care privacy notice will inform you as to how we look after your personal data and tell you about your privacy rights and how the law protects you. Please click [here](#) to view the Privacy Notice.

If you have any questions or queries or require any further information please contact [faircostofcare@kent.gov.uk](mailto:faircostofcare@kent.gov.uk) and we will reply to your email as soon as possible.

We look forward to working with you.

**The Fair Cost of Care Project Team**

## **Urgent Please Complete - Social Care Reform, Care Home Cost of Care Tool Responses and drop in Q&A for Older Persons' Care Home providers**

**If this email has been sent to an incorrect address- please forward on to the most appropriate person/persons within your organisation. This is a reminder to please complete your response to the Fair Cost of Care exercise by the 6 July 2022 using the iESE online tool.**

We have listened to some of the feedback at the sessions and via our email address and have extended the submission date from the 24 June 2022 to the **6 July 2022**, to provide over 5 weeks instead of the original 4 to complete and send in the data via the [iESE Tool](#). We cannot extend past this date as we have an independent analysis partner reviewing the data during July to feed into the Market Sustainability Plan which has to be submitted in **October 2022**.

We held drop-in sessions for Q&A on the fairer cost of care exercise and support on this during the 5-week period and have put together some FAQ's from the sessions. We will be sending these directly to you all but please let us know via [faircostofcare@kent.gov.uk](mailto:faircostofcare@kent.gov.uk) if you do not receive these.

Kent County Council respects your privacy and is committed to protecting your personal data. The Fair Cost of Care privacy notice will inform you as to how we look after your personal data and tell you about your privacy rights and how the law protects you. Please click [here](#) to view the Privacy Notice.

If you have any questions or queries or require any further information please contact [faircostofcare@kent.gov.uk](mailto:faircostofcare@kent.gov.uk) and we will reply to your email as soon as possible.

We look forward to working with you.

**The Fair Cost of Care Project Team**

## Festability- Where music meets disability

Saturday 18 June 2022

Starts at 12pm and ends at 8pm

Gates open at 11.30am

Tickets from £15.

Started by three parents of disabled young people, FESTABILITY is a music festival aimed at disabled people, although of course everyone is welcome.

We have Mobiloos, Chill zones, BSL interpreters, sensory areas, karaoke and much more. Fabulous cover bands will be on the main stage throughout the day, culminating in dancers, acrobats and singers from The Greatest Showman.

Please email [vanessa@festability.co.uk](mailto:vanessa@festability.co.uk) for further information.

Also, check out the Facebook page and website <https://festability.co.uk/>



## Kent and Medway listens

Kent and Medway Listens is the largest and deepest county-wide engagement exercise ever undertaken focusing on the mental wellbeing of the population.

We have partnered with various community partners including Involve Kent, Kent equality cohesion council, Rethink Kent, Social Enterprise Kent, Medway Voluntary Action (MVA), the Medway Diversity Forum, Befriending Together, MEGAN CIC, Centre for Independent Living, Medway Gender and Sexuality Diversity Centre and Medway Plus.

We have set up some interactive, online workshops to give stakeholders, residents of Kent and Medway and those who have been listened to, the opportunity to come together to hear what is impacting the population. This will be done through looking at themes from the listening, quotes and stories. We hope by coming together it will spark conversation, reflections and even the movement towards some actions.

A workshop will be held in each health care partnership (HCP) area and will be hosted by Kent County Council, Medway Council and the Kent and Medway NHS partners.

- Monday 20 June 2022, 1pm – 4pm  
[East Kent HCP\(External link\)](#)



### **Who should attend?**

We believe this event will be of interest to a wide range of stakeholders and decision makers at all levels and in all organisations:

- local authorities
- NHS
- Community organisations
- Charities
- Residents with a passion for improving the wellbeing of communities in Kent and Medway

### **What will be discussed?**

The workshop will include a detailed presentation of the findings so far, a space to reflect on the results and interactive discussions to start thinking about what more can be done to address the issues that have been identified.

## **Free session and resources to help people with lived experience become peer supporters**

Kent County Council's ENSURE Project, is an Interreg 2 Seas funded project, that has created a peer support approach for adults (18+) with Autism in Kent.

The project is running a 12-month pilot, being delivered Advocacy for All, which has focused on training people with lived experience to become peer supporters. Our peer supporters provide advice, guidance and encouragement to people who are experiencing similar challenges to the ones that they have experienced. Since last September we have been delivering training sessions which prepares people with lived experience of autism to become peer supporters.

We would like to invite you to a 1-hour online session on either the **28 June at 3pm or the 12 July at 10am**. The object of the session is to share our learning and expertise with you to help you in your work and support teams to deliver similar programmes. The materials are written for people with autism but can be adapted very easily to other groups.

The session will include:

- An Overview of the Ensure project
- How peer support can support social inclusion
- What are the challenges of running a peer support programme
- How KCC and Advocacy for All created a peer support programme for Adults with Autism

You are welcome to come and see what we have to offer or just to find out what we do.

**To sign-up please complete our short form [here](#).**

## 'Be a leader' training course

**New leadership course launched for people with learning disabilities.**



In a first for Kent and Medway, a leadership course for people with learning disabilities has been announced. Organisers are searching for potential candidates who have the passion and drive to succeed at leadership level.

Called 'Be a leader' the brand new course is designed to give people with learning disabilities the skills and knowledge to lead and govern. The initiative is headed up by bemix, a Kent-based social enterprise, which works with people with learning disabilities and autism.

Matt Clifton from bemix, says: **“The terms ‘leadership’ and ‘learning disabilities’ are almost never used in the same sentence. But there are people with learning disabilities who can and do lead, who speak up to champion the rights of their peers, a group that is too often unseen and unheard. We need more though, as there are far too few leaders in Kent and Medway.**

**“The course has a vision to change how people with learning disabilities are perceived. Shifting the emphasis from what people can’t do, or are slower at doing, to recognising them as contributors and achievers. People who make our lives richer when given the chance to thrive.”**

Research by bemix reveals that an estimated 500 people in Kent with learning disabilities have aspirations for leadership, but often lack the confidence, support and skills to be seen and heard. The new course is designed to address this.

Steve Chapman is co-chair of the bemix board and has 20 years experience of being a leader with a learning difficulty in Kent. He will be teaching on the course and says: **“Boards are where all the big decisions are made - if you don’t have your voice heard, they just do what they want to do. If you have strong leaders, they can attend meetings and say ‘this is not right, I want my voice heard, I want other peoples’ voices heard’. So that’s why I am here, to be a strong leader.”**

Be A Leader will cover topics such as law, politics, education and governance and is designed to help people with learning disabilities thrive in all types of leadership settings. The course will be based in Maidstone and starts in September 2022, running for ten months.

There are eight places available to candidates with learning disabilities, living in Kent or Medway and aged 18 or over/18+. Students will participate in the course alongside a nominated co-learner, without learning disabilities.

Bemix will be working with East Kent Mencap, LDC Care, Kent County Council and Medway Council to deliver the 'Be a leader' initiative. They are asking for anyone who is interested or knows someone who may benefit from the course to get in touch by visiting the 'Be a leader' website: [bealeader.info](http://bealeader.info)

**Deadline for applications is Sunday 3 July 2022.**

# Kent and Medway Safeguarding Adults Board Strategic Plan 2022 to 2025

We would like to hear your views on the new [Kent and Medway Safeguarding Adults Board \(KMSAB\) Strategic Plan 2022 to 2025](#).

## Kent and Medway Safeguarding Adults Board

Draft Strategic Plan 2022 to 2025



The KMSAB is a statutory, independently led multi-agency partnership which exists to make sure that all member agencies are working together to help keep Kent and Medway's adults safe from harm and protect their rights.

The aim of the new plan is to protect and prevent adults with care and support needs from the risk of abuse, or neglect and support and promote their wellbeing, with all partners working together effectively, ensuring that the safeguarding system is always improving through shared learning.

The plan focuses on three main priorities:

- Promoting person centred safeguarding (putting adults at the centre of our work)
- Strengthening system assurance (ensuring that organisations are working well together to support adults)
- Embedding improvement and shaping future practice (helping the organisations we work with to keep getting better)

And includes a detailed action plan outlining how these priorities will be met over the next three years.

Your feedback is important in helping to ensure that we have set a suitably ambitious but achievable plan, which meets the needs and expectations of Kent and Medway residents and promotes a partnership approach to the delivery of the plan.

Following the end of the consultation a report will be produced, summarising the feedback received. This feedback will be used to help finalise the Strategic Plan, which alongside the consultation report will be presented to the KMSAB before the plan is agreed and finalised.

**Alternative formats:** If you require any of the documents in an alternative format or language please email [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk) ([External link](#)) or call 03000 42 15 53 (text relay service number: 18001 03000 42 15 53). This number goes to an answering machine, which is monitored during office hours.

This consultation will be open from **26 April** to **20 June 2022**.

More information and the questionnaire can be found [here](#).

## Aspens Reverse Job Fair



Aspens have organised a reverse job fair on Friday 22 July from 11.30am – 1.30pm at the Angel Centre, Angel Lane, Tonbridge, Kent TN9 1SF.

This is aimed at local employers in need of dedicated, skillful, hard-working employees.

The fair will be hosted by people with disabilities who have received practical job training, are committed to working and who have either completed or are working towards a City and Guild skills for Working Life qualification.

For more info contact: [megan.hollamby@aspens.org.uk](mailto:megan.hollamby@aspens.org.uk) / 01892 822168

## RESTORE2

Kent Surrey Sussex Patient Safety Collaborative (KSS PSC) has had such a great response to its RESTORE2 training that it's added in some extra dates.

If you're still deciding whether RESTORE2 is suitable for you and your setting, or are not entirely sure what it's all about (don't worry, we know that there are so many things you need to be involved in, and how hard it can be to keep across all initiatives) then here's a quick overview:

RESTORE2 is a physical deterioration and escalation tool for care/nursing homes based on nationally recognised methodologies including early recognition (Soft Signs), the national early warning score (NEWS2) and structured communications (SBARD).

It is designed to support homes and health professionals to:

- Recognise when a resident may be deteriorating or at risk of physical deterioration
- Act appropriately according to the resident's care plan to protect and manage the resident
- Obtain a complete set of physical observations to inform escalation and conversations with health professionals
- Speak with the most appropriate health professional in a timely way to get the right support
- Provide a concise escalation history to health professionals to support their professional decision making.

To find out more about RESTORE2 and KSS PSC's training visit [KCC Innovation Delivery Team](#)

## Fit Testing Training

We would like to know whether there is a need to provide fit test training for any staff in the residential care sector and would be grateful if you could take 5 minutes to complete this short survey.

### Why is fit testing needed?

The current guidance: <https://www.gov.uk/government/publications/infection-prevention-and-control-in-adult-social-care-covid-19-supplement/covid-19-supplement-to-the-infection-prevention-and-control-resource-for-adult-social-care> for the care sector states:

'An AGP is a medical procedure that can cause the release of virus particles from the respiratory tract and can increase the risk of airborne transmission to those in the

immediate area. AGPs in the community setting include suctioning procedures on a person with a tracheostomy, continuous positive airway pressure (CPAP) and ventilatory support.'

'Filtering face piece class 3 (FFP3) respirators are required when you are undertaking AGPs on a person with suspected or confirmed COVID-19 infection, or another infection spread by the airborne or droplet route. ...

The use of FFP3s is governed by health and safety regulations and they should be fit tested to the user to ensure the required protection is provided. The Health and Safety Executive (HSE) provides information and tools to help select and manage the use of respiratory protective equipment (RPE).'

Please note: 'Workers should wear a type IIR mask when carrying out an AGP on someone who is not suspected or confirmed to have COVID-19 or another infection spread via airborne or droplet routes.'

### **When is fit testing needed?**

Some residential care settings may receive or have clients who need the procedures identified above. Residential care need staff trained to undertake AGPs fitted with the right type/size of FFP3 mask and staff in the sector to fit test colleagues with these masks.

Fit testing needs to be undertaken for any individual undertaking the AGP procedures in the circumstances outlined above and fit testing repeated with the individual for example if the current fitted FFP3 mask make/model is not available, or there has been weight gain or weight loss on the face.

More information and the survey to be completed can be found [here](#).

## **Specialist support in the community for people with a physical disability**

Centre for Independent Living Kent has rebranded and is now known as **Disability Assist**. The charity provides support for all aspects of living with a disability or long-term health condition, including information, advice and guidance, advocacy, help with benefits and peer support. And because the charity's employees have lived experience of disability, they really are "experts by experience" and help to reassure clients that they understand the challenges of living life with a disability. The new identity also coincides with the start of a key contract with Kent County Council to be the delivery partner of the Physical Disability Wellbeing Service.

The new website [www.disabilityassist.org.uk](http://www.disabilityassist.org.uk) features a contact form to easily refer people to the service and you can also sign up to the monthly newsletter for the latest news and information.

Downloadable content will also be added to the website over the coming months to help more self-sufficient users who are looking for guidance. Please get in touch with Disability Assist for more information by telephone on 01233 633187, email [info@disabilityassist.org.uk](mailto:info@disabilityassist.org.uk) or visit the new website [www.disabilityassist.org.uk](http://www.disabilityassist.org.uk).

ReSPECT stands for recommended summary plan for emergency care and treatment.

The process allows you to create a plan, detailing the medical care you would like to receive in an emergency. It can be used when you aren't able to make a decision or let other people know how you want to be treated.

The plan is written after conversations with your doctor, who will record what is agreed, and provide you with a copy.

### Who is it for?

This plan can be for anyone; but is most relevant for people who:

- have complex health needs
- are likely to be nearing the end of their lives
- are at risk of sudden deterioration or cardiac arrest.

ReSPECT is  
for everyone



Some people will want to record their care and treatment preferences for other reasons including cultural and religious beliefs.

### How does it work?

The plan is created through conversations between you and your health professionals. It stays on your notes and should be immediately available to any health professionals called to help you in an emergency, whether you are at home or being cared for elsewhere.

Professionals, such as ambulance crews, out-of-hours doctors, care home staff and hospital staff will be able to make quick decisions about how best to help you if they can see your ReSPECT plan in an emergency.

### Who makes the decisions?

ReSPECT is designed to support conversations between you, your health professionals and other people important to you, to develop an agreed plan that records what types of care or treatment:

- you would want to be considered for in an emergency
- you would not want to receive
- would not work or be of overall benefit to you.

In an emergency, where you are not able to make decisions or express them, clinical decisions will be made by health professionals trying to act in your best interests and for your benefit.

More information can be found [here](#).

## Live Well Kent and Medway: mental health service

Run in partnership with Kent County Council, Live Well Kent and Medway offers free support for anyone who is aged 17 and above to improve their mental health and wellbeing.

The service connects the hardest to reach, most vulnerable people with the help, information and skills they need to build healthy, independent lives. The service work with people experiencing common mental illness. The service also offer early intervention and preventative services in local communities, often in areas of deprivation.

The mix of practical and emotional support is focused on the individual and often meets a range of complex needs all in one place.

As well as support with mental health, the service can help with benefits, housing paperwork or form-filling, finding education and work opportunities. They will also connect people with specialist services where needed.

#### **The choice of support includes:**

- Free therapy and counselling services
- Manage anxiety and depression
- Gain confidence, meet new people
- Help finding work, volunteering and education opportunities
- Support for issues with drug or alcohol
- Wellbeing activities and support groups run locally.

#### **To make a referral**

There's no waiting list. People are matched with the right support then begin receiving help within seven days.

Referrals can come from any council, social work or health professional, GP, friend or family member or as self-referral.

Call Porchlight's free helpline on 0800 567 7699 (Mon to Fri, 9am to 5pm), visit [www.porchlight.org.uk/livewellkentmedway](http://www.porchlight.org.uk/livewellkentmedway) or email [info@livewellkent.org.uk](mailto:info@livewellkent.org.uk)  
The service is funded by Kent and Medway CCG and provided by Porchlight and Shaw Trust.

## **One You Kent**

With longer days and warmer weather ahead, One You Kent can help put the spring into your step if you want to lose weight, eat better and move more.



One You Kent supports the national Better Health campaign by encouraging residents that 'healthy changes start with little changes' and lots of help is available locally in various ways including healthy walks and activities, group and one-to-one sessions, online and face-to-face interactions with a lifestyle adviser in your area.

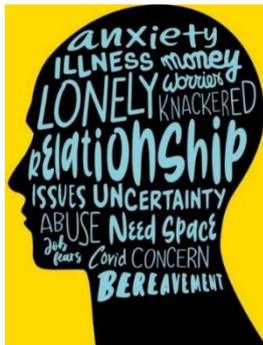
"Kent residents are facing increasing health issues from poor key lifestyle behaviours including inactivity and unhealthy eating," explains KCC Director for Public Health, Dr Anjan Ghosh.

He adds: "Along with smoking and drinking too much alcohol, this could be seeing short, and long term, effects on their emotional and physical health, leading to an increased risk of many types of cancer, heart and lung disease and stroke.

“Maintaining a healthy weight can help to prevent many illnesses but we know that achieving and sustaining a healthy weight can be difficult for lots of people; it is a key public health priority for us to focus on changeable factors and support families. This includes helping them to eat a healthy, balanced, reduced-calorie and sugar diet, and physical activity, at least 20 to 30 minutes a day of brisk walking.”

One You Kent has many free tools and support at [www.kent.gov.uk/healthyweight](http://www.kent.gov.uk/healthyweight) where you can also try the ‘How are You?’ quiz, Easy meals app or Active 10 app, and find the NHS 12 week diet and exercise plan, plus a referral form to speak to a One You Kent advisor.

## Release the Pressure helpline



Life can get really tough sometimes, but talking can help. We have a highly trained and experienced team available 24/7 to provide expert support no matter what you are going through.

Don't suffer in silence: Release the Pressure. Text the word **Kent** to 85258 or phone 0800 107 0160 for free confidential support at any time. Find out more at [www.releasethepressure.uk](http://www.releasethepressure.uk)

## Funded: Care provider support programme from Heart of Kent Hospice



We are pleased to offer these free clinical training sessions to support you through the ongoing challenging situation with healthcare provision.

NHS funding has been provided to enable delivery of these sessions. They are open to all care providers in Kent and Medway. To reserve your place on one of the sessions below, and obtain the Zoom link and password please contact Jackie Pritchard, Clinical Educator on 01622 792200 ext. 217 or email [jackie.pritchard@hokh.co.uk](mailto:jackie.pritchard@hokh.co.uk) or [glenda.cullinane@hokh.co.uk](mailto:glenda.cullinane@hokh.co.uk).

(Only 20 places available on each programme/session). Please ensure you indicate which session you wish to attend.

Topics	Session
<p><b>Dementia and introduction to ‘Namaste’</b>            “Honour the spirit within’ A structured programme developed by Joyce Simard in the USA, incorporating an overview of the management of the person with dementia.</p> <p>It integrates compassionate care with individualised activities for people with dementia and at end-of-life. The programme is multi-dimensional, including physical, sensory, and emotional elements.</p> <p>The purpose of Namaste is to provide comfort and care to people with advanced dementia through sensory stimulation, especially the use of</p>	<p>Wednesday            13 July            10 to 12 midday</p>

touch.

It increases the time spent engaging and connecting with residents (meaningful time). It enriches quality of life.

## Kent County Council's Civil Society Strategy

We want to make sure we are working to support a strong and vibrant civil society across our communities and support the social sector (voluntary, community and social enterprise sector)

Our new Civil Society Strategy outlines how we do that and replaces the previous Voluntary and Community Sector Policy (2015).

### Aims and objectives of this strategy:

- A recognition of the contribution of civil society in Kent and the VCSE (the 'social sector') as a core part of that.
- A commitment to supporting civil society to flourish and be sustainable; to safeguarding the independence of the social sector; and to building on the partnership working we have seen over the last year between both public sector partners and the social sector, which recognises the sector as an equal partner.

### Why is the strategy important to me in my role?

If you work with, fund or interact with community groups, charities, voluntary associations or social enterprises, you will need to be aware of the ambitions and commitments of this strategy and what it means for your work.

We would also ask you to share the strategy with organisations and groups you work with so they can see KCC's commitments, to both our engagement and how we work with the sector in partnership.

### The strategy:

- Outlines our relationship with civil society in the future and the social sector as a core part of that
- Helps us to be clear on how to engage and work with the social sector.
- Guides our approach and ensures we are consistent when awarding grants to the social sector
- Sets out our offer of support and commitment to a fair funding practice with the social sector.

Link to the strategy on Kent.gov.uk: <https://www.kent.gov.uk/about-the-council/strategies-and-policies/corporate-policies/civil-society-strategy-for-kent>

## Free Support to complete the Data Security and Protection Toolkit

Kent County Council in partnership with Kent Integrated Care Alliance are supporting social care providers across



Kent and Medway to register on and complete the Data Security and Protection Toolkit.

The toolkit is a free online self-assessment of your organisation's data and cyber security and is recognised as the official tool to evaluate your compliance with legal requirements, data security standards and good practice. It is also required in order to access key services such as NHSmail, proxy ordering for medication and shared care records.

[Watch our introductory webinar online, Sign up to small-group virtual workshops and 1:1 sessions on our website](#) – free support to help you register and work through the toolkit.

Not sure where to start with this? Or got some questions? Please send us an email: [dspt@kent.gov.uk](mailto:dspt@kent.gov.uk)

## Have you heard of 'Breathing Space'?

One in four people will develop a mental health problem and 50% of those who experience mental distress also have a problem with debt.

The Mental Health Crisis Breathing Space service can provide protection to those suffering a mental health crisis who are struggling with debt. If anyone you support is struggling with a mental health crisis, you can refer them under the scheme. Full referral criteria can be found online: <https://www.kent.gov.uk/social-care-and-health/health/mental-health/mental-health-crisis-breathing-space>

Protections can include:

- freezing interest and other charges
- pausing enforcement and collection
- preventing contact from creditors.

These protections can last for up to 30 days after the mental health crisis has ended. Under the scheme, people will be given legal protections from their creditors for 60 days, with most interest and penalty charges frozen, and enforcement action halted.

People who are eligible will also receive professional debt advice to design a plan which helps to get their finances back on track.

And recognising the link between problem debt and mental health issues, these protections will be available for people in mental health crisis treatment – for the full duration of their crisis treatment plus another 30 days.

Find out more on the [KCC website](#).



## Free annual National Care Association Membership for Kent providers

We are delighted to be able to offer all care providers in Kent the prestigious associate membership to National Care Association free for one year.

This offer has been funded by Kent County Council's Infection Control Fund. to enable all Kent providers to remain up to date with the latest infection prevention and control guidance and information to support your care service with through this difficult time.

To take up this offer please complete the application form on the link below and return to [info@nationalcareassociation.org.uk](mailto:info@nationalcareassociation.org.uk)

Associate membership includes:

- latest industry changes, guidance and news in your inbox in real time
- members only information communicated via email
- monthly round-up newsletter
- benefits from discounted deals from our sponsors and suppliers
- access to secure DBS service.

Note: If you are a current National Care Association Member (on 13/10/2020) you are still eligible for this funding. You do not need to do anything! This 100% discount will be automatically applied to your next renewal!

More information can be found here: [Free annual NCA Membership for Kent Providers-736328](#)

**We'd love to hear from you!**

**To make a submission to this bulletin please contact [stakeholderteam@kent.gov.uk](mailto:stakeholderteam@kent.gov.uk)**

