We aim to make sure Kent's population of people who need social care live healthy, safe, fulfilled and independent lives and are included in the community. Together, we want to make sure people are at the heart of our services and feel empowered to make choices about their support.

OUR STRUCTURE SUPPORTS THIS

WE SUPPORT

33,598 people in Kent*

20,696 people over the age of 65*

6,993 people received a home care support service so they could stay in their home

159,791 items of equipment were provided to support people in Kent to remain in their own home

12,902 people aged between 18-64*

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This division delivers our statutory care act duties for all client groups. It commissions and provides a range of services to improve outcomes for children, young people, adults with disabilities, people with mental health issues, older people and physically disabled adults and their carers.

Our mental health and learning disability services are integrated with the wider community with a strong focus on sustainable relationships with all partner agencies through the Sustainability and Transformation Partnership (STP), including the Lifespan Pathway Service.

The Lifespan Pathway Service provides flexible needs-led provision for disabled children, young people and adults with complex physical and learning disabilities to ensure a smooth pathway from children and young people’s services into adulthood.

Assessment and support services for people with Autism and sensory support needs are provided. Our OPPD operating model is aligned to the Local Care Model and focuses on being preventative, maximising independence and choice, and providing targeted personalised support where required.

This division leads on the development of sustainable relationships with all partner agencies through the Sustainability and Transformation Partnership (STP), including the wider community with a strong focus on voluntary sector partnership working.

It includes:
• STP and Health Integration
• District partnerships and the voluntary sector
• Design and Learning Centre for Clinical and Social Innovation
• Digital Strategy and implementation planning
• Prisons partnerships
• Adult Social Care and the wider care sector workforce
• Sustainability of the workforce.

This division manages the operational business support function for the Directorate. This underpins work done by all divisions.

It includes:
• Project management
• Strategic Safeguarding, Practice and Quality Assurance
• Professional strategic and collaborative working, the Principal Social Worker (PSW) and Principal Occupational Therapist (OT)
• will support operations to oversee quality assurance and the continual improvement of social work and OT practice
• Customer experience, customer care and complaints
• Systems and operational analytics
• Purchasing
• Communications and Business Resilience
• Independent Living Support Service, Blue Badge, Technician Service.

This division provides a range of in-house services to improve outcomes for individuals and to provide support to carers.

It includes:
• Short Breaks for adults and children with learning disabilities
• Community Support Services for people with learning disabilities
• Enablement services for families with children with learning and physical disabilities
• Kent Pathway Service
• Shared Lives
• Kent Enablement and Recovery Service
• Day services for older people
• Integrated and Residential Care Centres which provide short breaks for older people, support after discharge and dementia care.

*2018/19 figures