Refugee Resettlement Programme



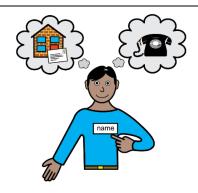
This is the Kent Refugee Resettlement Programme Easy Read Privacy Notice.





Who are we?

- We are the Refugee Resettlement Programme in Kent County Council. Kent County Council look after public services which support people in Kent.
- We work with 2 other organisations that will use your personal data.
- We work with the Refugee Council and district council (housing authority) to provide you with the right support to help you settle in Kent.
- Together, these 3 organisations are called the Three Support Bodies.



What information will we use?

- We may use your personal information to provide the right support that will help you to settle in Kent.
- Personal information can be your name, address, date of birth, details of children, identification numbers, refugee status, arrival date in the UK and the reasons for you leaving your country of origin.
- We may use your special category information too, which is information that is more sensitive. These can be information about your health, your race or ethnic origin, your religious or philosophical beliefs, your sexual orientation or your biometric data.
- We may also collect more information as we work with you to settle in Kent. This can include benefits you are claiming, what schools or colleges you or your family are attending and what work or training you or your family are attending.
- We may also help you to make referrals to other organisations who can offer you care and support.
- We may already be aware of some information on you

before you arrive in Kent. We use this information to safeguard you and your family from harm, to put a care and support plan in place and to find a house that is right for you.

 This includes details of close relatives, education levels, skills and training, languages you speak, your current or previous jobs and information about any health conditions. This information comes from the British Government or another Council if you arrived in Kent from another area in the UK.



Why do we use your information

- Kent County Council will use your information to support your participation in the UK Government's refugee resettlement scheme. This is a task carried out in the public interest by the Council.
- We will use your information to provide you with the right care and support. You can let us know if you do not want us to do this at any time. This may limit how we can help you.
- We also have to make sure we follow data protection laws. This is the UK General Data Protection Regulation. This means we have to provide certain information to you. We use this privacy notice to keep you updated.
- We will only share information when we need to do so and with people who need to know. We have security in place to stop information being used in the wrong way.



Who will we share your information with?

- Your information will be shared with the organisations who make up The Three Support Bodies to make sure you get the right support.
- The Three Support Bodies will need to share some of your information with other organisations before you arrive in Kent. This is to make sure you get the right support that will help to get you set up.
- Other organisations can include a doctor's surgery, utility providers, social services etc.
- If you are referred to any specialist agencies (for example for medical treatment) the Three Support

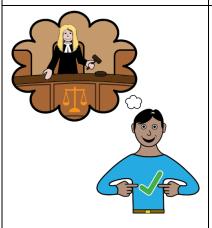
Bodies will not receive information about this.

• If you would like the Three Support Bodies to have that information in order to assist you, you can ask for this.



How is your information kept safe?

- We look after your personal information and make sure that it is secure.
- Those who use your information will do so in a safe way by making sure that we have security in place to look after your personal information and make sure it does not get lost and is used the right way.
- We limit access to your personal information to the people who need it to make sure you get the right care and support.



What are your rights?

You have rights under the United Kingdom General Data Protection Regulation. They are:

- know what we are doing with your information and why we are doing it
- ask to see what information we hold about you
- ask us to correct any mistakes in the information we hold about you
- object to direct marketing
- make a complaint to the UK Information Commissioner

We will let you know if there have been any breaches to your information in line with data protection legislation.

You can refuse use of your data at any time. This may mean we cannot support you without this information.

You can do this by contacting our Data Protection Officer, Benjamin Watts, at dpo@kent.gov.uk or emailing the Information Resilience and Transparency Team at data.protection@kent.gov.uk.



How long do we keep your information for?

- We can only keep information for as long as we need it.
- We keep a record that tells us how long we can keep your information for.
- At the end of your support period, we will keep your personal information in line with the rules.
- We check regularly to make sure we only keep information that is useful to us. We will then securely destroy your information.



Who can I contact?

If you want to know more about how we are using your personal information you can:

- You can contact the <u>Information Resilience and</u> Transparency Team to exercise your rights.
- You can contact our <u>Data Protection Officer</u> to make a complaint or raise a concern.
- You can make a complaint to the UK Information Commissioner. You can do this by phoning 0303 123 1113 or go to their website.



How can I find out more information?

- You can use this privacy notice to find out the up-to-date information on how we use your information. This privacy notice was last updated on 11th June 2025.
- You can also view the Refugee Resettlement Programme's full privacy notice by following the links below:

For Arabic:

https://www.kent.gov.uk/ data/assets/pdf file/0005/217481/Refugee-resettlement-programme-privacy-notice-arabic.pdf

For Dari

https://www.kent.gov.uk/ data/assets/pdf file/0006/217482/Refugee-resettlement-programme-privacy-notice-dari.pdf

For Pashto:

https://www.kent.gov.uk/ data/assets/pdf file/0007/217483/Refugee-resettlement-programme-privacy-notice-pashto.pdf