

Kent Adult Social Care Provider Bulletin



Friday 19 May 2023

Think differently: new models of care and support

Kent Care Summit

Shaping a better future, together

SAVE THE DATE

We are hosting the second annual Kent Care Summit. This exciting in-person event will build on our first care summit conversation to enable delegates to explore and share how **co-production and innovative adult social care** can improve people's lives in our communities.

Who is this event for?

It's an opportunity for adults that draw on care and support, the care workforce, system leaders, commissioners, providers and community organisations in Kent to join up and work together.

9.30am - 4pm, 21 June 2023

**The Hall by the Sea, 49-51 Marine Terrace
Dreamland, Margate**



Why have the event now?

It's been a challenging few years, with the impacts of COVID, workforce burnout and recruitment issues being felt. However, in Kent we have collective strength in our working relationships and our shared ambition to make a difference every day in adult social care.

This is an opportunity to come together in person, to hear about our [vision for adult social care](#), and to revisit the Kent Commissioning Intentions that were developed in partnership with delegates in attendance at last year's event.

To establish how far we have come and what more we need to do to enable people to live a good life, we will be:

- Focusing on how people's lived experiences can create change
- Sharing ways to innovate and develop different models of care and support
- Discussing how we can tackle key challenges
- Spotlighting the progress so far by drawing on real people's stories.

What's new for this year?

This year we will be holding an in-person summit in east Kent. There will be a variety of contributors sharing what is important to people with lived experience of adult social care and unpaid carers, interactive workshop sessions and a marketplace that aims to offer useful information and resources.

We are proud to be joined by people with lived experience of social care in Kent as well as the following contributors:

- **Clenton Farquharson MBE** – Commissioner, Chair of Think Local Act Personal, Disability Campaigner and Advisor to UK Government on Social Care Reform
- **Isaac Samuels** – National Co-production Advisory Group
- **Chris Jeffery** – Carers' Rights Campaigner
- **Cat Duncan-Rees** – Curators of Change

When does it take place?

Date: 21 June 2023 (9.30am - 4pm)

Venue: The Hall by the Sea, Dreamland, 49-51, Marine Terrace, Margate CT9 1XJ

[Follow this link to register your interest](#) now for the Kent Care Summit on 21 June 2023 (Arrivals from 9.30am for a 10.15am start).

- Free parking is provided
- Lunch and refreshments provided for delegates
- Please advise of any accessibility or dietary requirements
- British Sign Language Interpreters will be available on-site
- Travel options can be found on the [venue's website](#)
- If you have any difficulties completing the form, please contact makingadifference@kent.gov.uk for assistance with this

makingadifference@kent.gov.uk

Please note: Spaces are limited for this free-of-charge event so please **register your interest** via the [online form today](#)

Implementing a new organizational model placing humanity
at the heart

TRANSFORMING INTEGRATED CARE IN THE COMMUNITY

Check out the final publications!

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TICC
Co-funded by the European Union



After intense years of implementation, data collection, analyses and reporting, **Transforming Integrated Care in the Community (TICC)** project has come to an end. In other words, the most important phase has started. Disseminate, share findings and knowledge gained in recent years, in order to support other organizations and individuals.

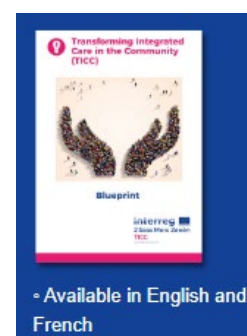
Would you like to gain insight into how TICC partners have been creating systemic changes in health and social care? Download the final publications to learn everything about the implementation and evaluation of a new organisational model of homebased care services inspired by Buurtzorg!

Blueprint

One of the main outputs of this project from the start was to be a **blueprint for successful transfer of social innovative service models in health and social care from one country to another benefitting all public/private services.**

The blueprint evaluates what has been done over the last five years, the barriers and challenges encountered by TICC partners, and the solutions they have developed in their own contexts.

[Download the blueprint here](#)



Evaluation report

This report provides an extensive description of the evaluation of TICC during the 2017 to 2022 period. The order is based on the expected results stated at the start of the project, divided into four overarching project themes: TICC teams implemented, implementation experiences of the TICC model, care staff in self-managing TICC teams, better care for people and cost savings.

Explaining in detail **how the project was evaluated and its results at organisational and national level**, the report concludes with a **discussion, in which the findings of the evaluation are stated and interpreted.**

[Download the evaluation report here](#)

How can the National Careers Service help your organisation?

Supporting your staff with free, impartial and professional advice to help them develop their careers.

The National Careers Service provides free and impartial careers information, advice, and guidance to help employers support their workforce.

- Personalised 1:1 guidance and career development support
- Group guidance and training sessions
- Identify training needs
- Retraining and upskilling
- Access free training
- Recruitment and retention support
- Redundancy support

Delivered by qualified careers advisers, our service can be integrated into your existing HR function to support you in achieving your work, training and learning outcomes.

To discuss how the National Careers Service can support your organisation
Call 01233 224 244 or email nationalcareers@cxk.org

National Emergency Alerts System - 23 April

...providers were pleased to welcome our delegates and stand holders to our 11th Registered Manager Conference at the county showground.

The event, opened by Richard Smith Corporate Director Adult Social Care & Health, updated providers on Kent County Council activities including the Local Account and priorities for the coming year, with Ann Taylor, chair for KICA providing highlights on their activities to support the sector locally.



Looking from a national perspective, Nadra Ahmed CBE chair of the National Care Association spoke about challenges within the sector and government activities to help address issues, which includes the current consultation (open until 31 May) to gather provider views on a suggested [Care Workforce Pathway](#) to develop the care workforce and recognise skills within the sector.

We were also fortunate to have four CQC inspectors from the SE region who provided an update on the Single Assessment Framework and gave details of the four CQC operations managers for Kent. You can view their slides [here](#).

With a choice of eight workshops on offer there was an opportunity for delegates to update their knowledge in key areas as well as visit over 30 stands in the marketplace to view new products, services, resources and specialist support for the care sector.

The event evaluation is underway with some early delegate feedback including;

New learning they will take back to the workplace:

- How to adapt audits according to need - Which I learnt from a table discussion
- I learnt of different ways to consider assisted technology to help with daily tasks for the people we support.
- was able to sort out Dental issues for a service user – now have a contact

The event overall:

- the day was run very effective the market place stalls were very useful
- We especially enjoyed the outstanding provider that spoke about how they achieved their rating
- Much better in person rather than a zoom meeting
- thoroughly enjoyed the uplifting speech at this event, and i think the workshops were good. I look forward to attending further events.

Suggestion for the next conference:

- It would be helpful to use as an opportunity to share the new structure and lines of communication for Kent County Council and possibly the ICB/NHS
 - It is no secret that regulatory compliance is a big draw. I would recommend "real life" stories about successful outcomes
 - I would be very interested to hear about complexities of implementing MCA. The new LPS?
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Do you want to inspire the next generation to work in healthcare?

The Health and Care Ambassador programme encourages people working or studying in healthcare to volunteer at least once per year to speak (in-person or virtually) in schools, colleges, universities or community about their career journey or participate in careers events and activities.

We will provide training and network opportunities so that you deliver your ambassador role with confidence.

We welcome applications from all health and care organisations, departments and professions, from accounting to facilities to medical engineering and more. You **must work or live in East Kent** (the programme will be extended to the rest of the county towards the end of the calendar year).

If you are interested in inspiring people, please [complete our registration form](#).

Please see below information for sharing:

[Become a Healthcare Ambassador 1](#)

[Become a Healthcare Ambassador 2](#)

Want to have your say on social care? Join the Your voice network!



If you aren't already a member, are interested in hearing more about social care in Kent and would like us to keep you updated about opportunities to get involved, receive our newsletter or link you up with our lived experience groups.

Please [join our Your voice network](#) online or contact [**makingadifference@kent.gov.uk**](mailto:makingadifference@kent.gov.uk) to speak to a member of the team.

We'd love to hear from you!

Our mailing address is:

Stakeholderteam@kent.gov.uk