

Kent Adult Social Care Provider Bulletin



Friday 17 February 2023

CQC Self Assessment

In previous bulletins, we told you about the new CQC assurance process for local authorities which is going to look at how Kent County Council meets the following four themes: working with people, providing support, ensuring safety and leadership. This assurance process will start from April 2023.



CQC won't just be looking at how we are performing as a council, but also how we are working with our providers, partners and people who draw on support. You may be asked for your views and evidence to support the assurance process. We are well underway with our preparations for CQC's arrival and have been gathering evidence to show how we are performing against the four themes.

We would welcome your views on our performance against the four themes and have put together this [short questionnaire](#) for you to give us your views. Please complete this by 28 February 2023. If you have any other feedback or good news stories which you think will support our evidence, please send them to innovationdeliveryteam@kent.gov.uk.

Social Care Reform: your views needed on our draft Market Sustainability Plan

Kent County Council has been working with voluntary care providers and care homes for older people to undertake a data gathering exercise in relation to the cost of care in Kent. This includes creating a market sustainability plan and we would like to thank all providers that supported this work. The documents provide the detail for Kent County Council's cost of care data gathering exercise and the outputs and conclusion of the results. The documents are now available to view on the Kent County Council website:

[Social care reform - Kent County Council](#)

We would also like to share our draft Market Sustainability Plan with you, which aims to outline the current market for 65+ care homes and 18+ domiciliary care in Kent, with the final version due for publication by 27 March 2023. Kent County Council would be grateful for your feedback to help us ensure that the final document gives a fair and accurate picture of the care market in 2023. If you would like to give your feedback on our draft Market Sustainability Plan please **[visit our website](#)** to complete the survey and view the draft plan.

Please could all feedback be submitted **by 6 March 2023** in order to incorporate this into the final plan.

Spring Kent Registered Manager Conference 19 April 2023 at the Kent County Showground

Join us for our 11th FULLY FUNDED registered manager conference, open to all registered managers, deputies, owners, nurses and senior staff, providing an opportunity to keep up-to-date on what is happening within the sector, hear from national and local speakers, visit a wide range of stands and attend a choice of workshops. This event supports CQC's 'Well Led' Quality Statements and we provide attendees with a 7hr CPD certificate.





Kent County Council is pleased to highlight that bookings are now open for the next FREE to attend Kent Registered Manager Conference.

An interesting range of workshops, speakers and a variety of stands.

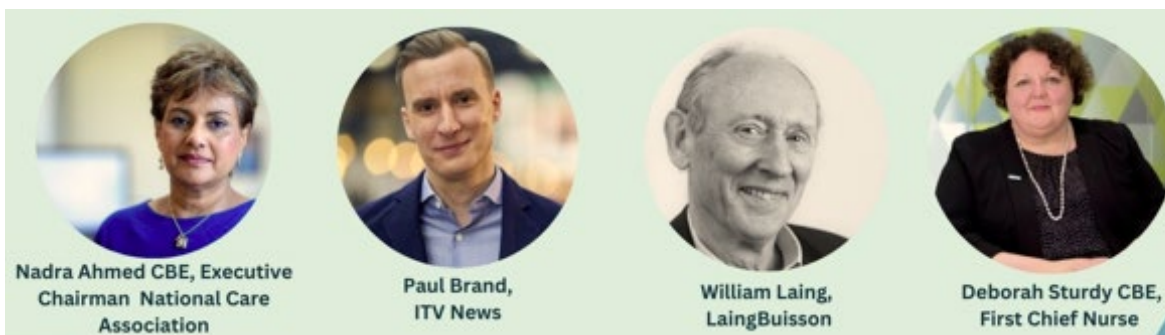
Please click [here](#) for more details and you will find the booking link at the bottom of page one. Hurry 50% of places have already been booked.

We look forward to seeing you there!

Kent Regional Conference in Dartford

The National Care Association proudly presents the Kent Regional Conference in Dartford.

With guest speakers joining Nadra Ahmed CBE, Executive Chairman of National Care Association.



When: Thursday 9 March 2023

Where: Birchwood Gold Club, Birchwood Road

Time: 9am registration - 2pm

NCA members - £50 / Non-members - £75

Early bird offer: purchase 1 ticket and get another half price!

Email: info@nationalcareassociation.org.uk for your ticket.

Alternatively, please visit the website [here](#).

(limited tickets and on a first serve basis)

Community Based Wellbeing Services

Community Based Wellbeing Services deliver preventative activities and services for Kent residents which help prevent or delay deterioration in an individual's health and wellbeing, thereby managing demand for statutory services. Wellbeing services by their nature connect people to their local communities, which reduces social isolation and loneliness. Services are outcome focused and person-centred, aiming to achieve the aspirations, goals and priorities as defined by the individual accessing the service through a wide range of support services and activities.

Universal wellbeing services (designed to support people aged over 55, or under 55 with complex needs) as well as specialist wellbeing services for adults with sensory needs, physical disabilities and dementia are running across the county. In West Kent and in North Kent (Dartford, Gravesham and Swanley) the universal wellbeing service is called Actively Involved; the latest newsletters for each of these areas provide the most up to date information on the activities and support available for people in these areas being delivered under this service.

If you would like to find out more about any of the Community Based Wellbeing Services running in your area please contact communitywellbeing@kent.gov.uk

[NKAL Newsletter Spring 2023](#)

[WKAL Newsletter Spring 2023](#)

Influenza Outbreak in Care Homes

Following the recent communications sent to ALL Care Homes from the UK Health Security Agency (UKHSA) regarding winter readiness in South East England, Kent and Medway ICB would like to remind you of the advice given and to inform you of the process for Kent and Medway for an influenza outbreak within a care home. **Please do not contact a GP in the event of an outbreak, UKHSA will inform you of the actions needed.**

In the following situations:

- two or more residents or staff are unwell with flu-like illness and have tested negative for COVID-19 on LFD or PCR, or
- you are informed of a case of confirmed flu in a resident (for example if they are tested because of a hospital admission). Whilst you may not have an outbreak, UKHSA can talk you through general control measures and what you need to do if there are further cases, or
- you have an outbreak of diarrhoea or vomiting.



Please contact UKHSA in the first instance

Telephone: 0344 225 3861

Email (Mon-Fri 9am-5pm): SE.AcuteResponse@ukhsa.gov.uk

Community Services consultation

We are proposing changes to the way we use our buildings to deliver some of our community services. We invite your feedback on our proposals as part of this consultation.



Have your say

kent.gov.uk/communityservicesconsultation

Consultation runs between 17 January - 26 March 2023



Why are we proposing changes?

The Council has experienced big increases in costs and has less money to spend. So, we need to look ahead and do things differently to make sure we can still help residents in the years to come.

Whilst ensuring we provide effective support for residents who need our services, we need to:

- tackle the rising costs of maintaining our many buildings
- find savings, so we can balance the budget
- reduce our carbon footprint to meet our Net-Zero ambitions.

What services are included in the proposals?

The services are:

- Children's Centers and Youth Hubs
- Public Health Services for Children and Families
- Community Services for Adults with Learning Disabilities
- Community Learning and Skills (Adult Education)
- Gateways.

More information can be found [here](#).

We'd love to hear from you!

Our mailing address is:

Stakeholderteam@kent.gov.uk