

Kent Adult Social Care Provider Bulletin



Friday 23 July 2021

Shared health and social care records go live



Delivering significant change and supporting true integration is at the heart of a health and social care collaboration in Kent and Medway.

Kent and Medway
Clinical Commissioning Group

The new Kent and Medway Care Record (KMCR) – being rolled out over 18 months – enables health and social care professionals to have real-time, secure access to patient records. It also helps patients to only have to tell their story to clinicians just once.

KMCR provides a joined-up view of people's health and care needs and plans. It contains regular data feeds from providers, including GPs and social care departments.

Commissioned by a collaborative comprising NHS Kent and Medway Clinical Commissioning Group (KMCCG), Kent Community Health NHS Foundation Trust, Kent County Council and Medway Council, the KMCR provides health and care professionals with secure access to health and social care data, enabling timely access to patient information; driving better outcomes and experiences for the county's 1.8 million residents.

The KMCR brings together information from Kent and Medway's four acute hospital trusts, three largest community-based providers, two mental health trusts, 198 GP practices, South East Coast Ambulance Service, hospices and Kent County Council and Medway Council's social care departments.

Dr Navin Kumta, Clinical Chair of NHS Kent and Medway CCG, said:

"The KMCR shared care record is delivering a significant transformational change in Kent and Medway.

"As well as helping us improve front line care, the KMCR underpins our drive to integrate care across the system."

The KMCR roll out, is spread over 18 months to make sure it is embedded within each organisation.

Some GPs, acute hospital trusts, community health providers, mental health trusts and South East Coast Ambulance Service are already starting to use the KMCR. The roll out will continue this summer, with Kent County Council and Medway Council's adult and children's social care departments, and hospices in Kent and Medway.

Citizen access

In the future, people living in Kent and Medway's will be able to access their own care records through the KMCR patient portal, My Care Record. The planning for this is under way.

Share your views on Kent and Medway wheelchair, technology enabled care and community equipment services – take part in our surveys



Kent County Council, NHS Kent and Medway Clinical Commissioning Group and Medway Council would like to hear from people living in Kent and Medway about their experience of using wheelchair, technology enabled care and community equipment services in Kent and Medway.

This feedback will give us an understanding of people's experiences and can help improve the service in future. Our aim is to bring together NHS, local authority and other partners so we can work better together to meet people's needs, increase independence and improve people's quality of life.



Wheelchair Service Survey

<https://www.smartsurvey.co.uk/s/wheelchair/>

Community Equipment Service Survey

<https://www.smartsurvey.co.uk/s/communityequip/>

Technology Enabled Care Service Survey (TECS)

<https://www.smartsurvey.co.uk/s/techcare/>

Please note that this survey will close on 15 September 2021. If you would prefer to give feedback over the telephone, please email your request to:

kmccg.engage@nhs.net

Fit Testing

The Kent and Medway CCG have received a few queries from organisations looking to Fit Test their staff. Please find below companies that offer Fit Testing services. **Please note:** These companies have no affiliations to the Kent and Medway CCG.

Ashfield Health Care

This was set up to run until June 2021 which has now been extended to the end of September 2021. The person running this programme for this area is Lara Jackson who you need to contact to see if she can arrange a fit tester to come out to fit test. You need to make sure you have a venue for the fit tester to use and they will not fit test in a patient's own home.

Email address for Lara Jackson is Lara.Jackson@ashfieldhealthcare.com

This information was provided by Linda Widnall
Lead Personal Health Budget Coordinator
Specialist Assessments and Placements Team (North Kent)
NHS Kent and Medway Clinical Commissioning Group

Face-Fit

This company received a confirmation from Public Health England (PHE) in January 2021 that the offer of free fit test training has been extended until at least the end of March 2021.

They may still be providing the following on-site courses free of charge:

- Training for Qualitative and Quantitative fit test operators
- Refresher training for existing operators
- Mentoring and consultancy (e.g. troubleshooting)

They also operate Fit Testing Helplines which are available 8am-8pm 7 days per week and manned by Fit2Fit accredited experts.

The helpline numbers are: 07376 304545 and 07376 304546.

For further information and bookings, please feel free to reply to contact them via email or call them on the helpline numbers above.

This information was provided in January 2021

by Claire Baker

Director, RPA Ltd | Fit2Fit Assessor

Respiratory Protective Assessment Ltd

Website: www.face-fit.co.uk

Developing our adult social care strategy

Following on from our early discussion workshops at the beginning of the year with members of the public, we'd like to carry on the conversation and ask **what's important to people we support, families, carers** and our partners in adult social care.

How will people's views be taken forward?

These are co-production workshops and people's thoughts will contribute to the initial development of a draft five year strategy for adult social care.

Is this a public consultation?

No, not yet. This work is at its development stage, so that our stakeholders have the opportunity to test and shape our thinking. There will be a consultation later this year.

Who should attend?

We'd like to hear from people with lived experience of social care from all backgrounds in Kent aged 18 and over. Workshops are also open to members of community groups.

Join one of our online Zoom workshops in August*

- Wednesday 11 August - 2pm – 4pm
- Thursday 12 August - 10am – 12 midday
- Friday 13 August - 10am – 12 midday

(*Dates and times may change subject to demand)

Register your interest at makingadifference@kent.gov.uk with your name, area of interest within social care, organisation (if applicable) and the **date of the workshop** you'd like to attend.

[Sign up to the Your voice network](#) for regular updates and other ways to share your views.

Data Security and Protection Toolkit - free local support for Social Care Providers

Kent County Council (KCC) in partnership with Kent Integrated Care Alliance (KICA) has been awarded funding by the National Better Security, Better Care programme. The funding is to support social care providers in Kent and Medway to complete the nationally recognised Data Security and Protection Toolkit (DSPT).



Completing the DSPT will enable you to:

- gain access and retain use of digital tools such as, NHSmail and Proxy ordering for medicines
- evidence and demonstrate good practice by meeting data and security standards
- demonstrate compliance with data protection legislation and CQC's expectations on confidentiality and security
- help you to reassure the people you support, their families and your staff that they can trust you with their data
- evaluate and improve your data and cyber security, reducing the risk of cyber-crime and data breaches

We know that you are under enormous pressure as you continue to deal with the Covid-19 pandemic. We don't want to add any extra burden so we are offering this free support to ensure that the information you store and share with health colleagues is secure.

We will be running regular workshops for adult social care providers in Kent and Medway to help your organisation prepare for registering on, and completing, the DSPT. No technical knowledge is needed.

Sessions include:

- An introductory webinar to the Data Security and Protection Toolkit
- How to register workshop
- Sessions covering each of the 4 topic areas of the toolkit (Staffing & Roles, Policies & Procedures, Data Security, IT Systems & Devices)

1:1 support and peer support will also be available.

Find out more information about the DSPT, the support that we can offer, and sign up to our workshops on our website: dspt@kent.gov.uk

We look forward to supporting you on your digital journey.