Hello,

We (Kent County Council) would like to tell you about our plans to use technology.

We would like to make things easier for people to use our services.

We call this our ‘Digital Strategy’.

We hope to use technology more in 5 ways:

- For People
- In Places
- In our work
- In the things we provide
- And the people we work with.
For people.

We will use technology to be able to:

Help people have good information.

Be able to refer themselves for a service.

Use Apps (little computer programmes) to make things easier.
In places so that people have technology:

To help around the home.

To keep people independent.

To be able to communicate with professionals.

To have high speed internet.
Use technology in our work so that:

- We can work while out and about.
- We can use the internet in most council and NHS buildings.
- We can keep appointments electronically.
- We can access people’s care notes quicker.
- We can work better with other organisations.
Use technology In the things we provide so they are:

Better for the person using them.

Making the most of working with companies who give the best digital service.

Using new developments in technology.

Making the most of information we have collected.
Use technology with the people we work with, so we can:

Work in a joined-up way with the NHS.

Share information when needed.

Have a directory (list) of services.
This document tells you the basics of what we would like to do.

If you would like to know more, please see the full plan on our website at www.kent.gov.uk