



Kent Accommodation Strategy

Better Homes: Greater Choice

Accommodation Focus Area: **Older People with Mental Health Needs – care home beds in East Kent**





Review Date: 31 January 2015

The purpose of this document is to signal to the market the types of service development that is required within the Kent County Council boundary.

It is understood that care providers can develop their services in line with their own business plans and direction of travel however providers have indicated that information from commissioners is required in order to develop and deliver services that support the Transformation and Integration agenda.

If your organisation is interested in an opportunity to develop services as defined below, please contact the 'useful contacts' at the end of this document so service design, workforce development and other elements can be discussed with you.

Please note, the development of the services does not mean that a service contract will be automatically offered. Services for people in residential care are subject to a tender process as detailed by the Commissioning organisation.

Population	760,145 for East Kent District increasing by 10% to 2021	
Boundary	CCG Boundaries; Ashford, Canterbury and Coastal, Thanet and South Kent Coast	
Current Position:		
Average size of care homes	32 beds	
No of care homes < 30 beds	99 (88 without nursing, 11 with nursing)	
No of care homes 30 – 59 beds	67 (51 without nursing, 16 with nursing)	
No of care homes > 60 beds	18 (7 without nursing, 11 with nursing)	
Strategy Implementation		
Profile	Across the four East Kent CCG areas there are 184 care homes for older people. In the past year, since the Evidence Base for the Accommodation Strategy was developed, seven have closed.	

	<p>54% of care homes have below 30 beds which is of concern looking at the trend of those de-registering with CQC. The District Profile for East Kent (excluding Swale and therefore Faversham) shows that the area needs to see a reduction of 1,832 residential beds and an increase of 1,370 nursing beds by 2021. The remaining 2,768 residential beds need to accommodate those with more complex dementia and challenging behaviour.</p> <p>Currently only 43% of the available beds across the locality are designed for people with dementia or nursing dementia.</p> <p>Kent and Medway Partnership Trust are reporting delayed transfers of care from the acute services and have 11 people awaiting appropriate services as at 19 August 2014 broken down as follows:</p> <ul style="list-style-type: none"> - Thanet 4 - South Kent Coast 3 - Canterbury and Coastal 3 - Ashford 1
Gaps	<p>KCC, KMCS and the East Kent CCG's would welcome discussions with providers with a proven track record looking to develop services in the right physical environment for older people with challenging mental health needs. The definition is that <i>their behaviour may significantly challenge others and they may be at risk of their care arrangements breaking down. They are likely to experience significant impairment of activities of daily living. Their ability to maintain social and family roles and relationships is likely to be significantly impaired. There is a high risk of self-neglect or harm to others. There is significant vulnerability and there is likely to be a need to consider safeguarding issues. They are likely to lack awareness of problems.</i></p> <p>Kent County Council and the East Kent CCG's are currently experiencing extreme difficulties in finding suitable placements for older people with challenging mental health requirements including those that require nursing provision. Most people will be over the age of 65 but a small number will be between 55 and 64.</p> <p>The Accommodation Strategy identifies that there needs to be a reduction in the number of standard residential services by 1,832 across all areas with an increase of 1,370 in the provision of nursing by 2021. The remaining residential and nursing provision needs to be able to manage the needs of people with dementia however there is a specific urgent requirement to develop good quality</p>

services in appropriate care environments.

With the trend of services exiting the market, KCC and the CCG's would welcome the development of good quality personalised services for people that challenge services. There can be much success of service provision in smaller homes for people that challenge services with complex dementias and KCC would encourage a home with good physical design to develop in this area.

There is a strong requirement for commissioning services with suitably qualified and trained staff to deliver a good quality service.

The model of care should accommodate people with long term care needs as well as those with short term needs to help them to move from acute provision back to the community.

Services that support people with Bariatric needs will be of particular focus and new developments need to have inbuilt the infrastructure for this client group.

Support in place for care homes

Care home support									
Services	Thanet	SKC	Ashford	C4G	Swale	DGS	West Kent	Comments	Colour Coding
Care home working groups	Green	Green	Green	Green	Green	Green	Green		Yes def in place
Clinical nurse specialist	Green	Green	Green	Green	Green	Green	Green		No
Local provider forums	Green	Green	Green	Green	Green	Green	Green		Unsure/TBC
Complex case review	Yellow	Green	Green	Green	Green	Green	Green		Partially in place
Pharmacy support (reablement)	Green	Yellow	Yellow	Green	Green	Green	Green		
Quality groups	Green	Green	Green	Green	Green	Green	Green		
Collaborative working with safeguarding, clinical nurse specialists and CCG quality teams	Green	Green	Green	Green	Yellow	Yellow	Yellow		
KCC named officer support	Green	Green	Green	Green	Green	Green	Green		
Excellence in Kent scheme	Green	Green	Green	Green	Green	Green	Green		
Crossroads care coordinators	Yellow	Yellow	Yellow	Green	Green	Yellow	Yellow		
Adult Workforce Development Portal	Green	Green	Green	Green	Green	Green	Green		
Ladder to the Moon- Vibrant Communities training	Green	Green	Green	Green	Green	Green	Green		
Emergency Care practitioners (paramedic outreach support to CH)	Green	Red	Red	Red	Red	Red	Red	WP monies and dementia challenge fund	
GP managed beds	Green	Yellow	Yellow	Green	Green	Green	Green		
Geriatrician project support to CH	Green	Green	Green	Green	Green	Green	Green		
KMPT Home Treatment Service	Green	Green	Green	Green	Green	Red	Red		
KMPT Challenging Behaviour Service	Red	Red	Red	Red	Red	Green	Green	dementia challenge fund bid	
Geriatrician Outreach	Red	Green	Green	Green	Red	Red	Red		
Broadmeadow short stay beds for people with dementia	Green	Green	Green	Green	Red	Red	Red		

Dementia and Complex Needs									
Services	Thanet	SKC	Ashford	CAG	Swale	DGS	West Kent	Comments	Colour Coding
Admiral Nurses									Yes def in place
Dementia Cafes									No
Dementia Peer Support groups									Unsure/TBC
Kent friendly communities									Partially in place
Kent Dementia Support Line									
SILK Kent dementia co production projects									
Memory assessment service									
Dementia home treatment service									
Excellence in Kent training									
Ladder to the Moon - Vibrant Communities training									
Adult Workforce Development Portal (KCTA)									
Carer Short breaks (including 24/7 crisis response)									
Crisis service									
EMI Nursing beds								Not enough?	
Outreach services (1 dementia support worker)								Not dementia specific	
Carers support services								Not dementia specific, provides services to enable people to continue in their caring role.	
Dementia outreach service - Age UK									
Dementia outreach service - Crossroads Care									
Dementia outreach service - Alzheimer's Society									
Dementia Day Care - Age UK									
Crossroads Care Discharge Scheme								winter monies pilot at WHH, initially targeted at A&E/CDU, will accept referrals for EK patients.	

Provision	Residential		Nursing		Of which dementia		Sheltered Units	Extra Care Scheme	Units	Intermediate Care Beds
	Home	Beds	Home	Beds	Home	Beds				
Ashford	16	590	4	220	5	300	1530	1	36	50
Canterbury	37	1090	9	380	30	880	1810	1	40	53
(Faversham)	2	73	2	145	1	24	583	0	0	15
Thanet	41	1250	7	270	11	500	1980	1	40	30
Shepway	33	840	8	280	18	480	2160	1	39	20
Dover	28	830	5	210	15	460	1380	1	40	26
Total*	157	4673	35	1505	80	2644	9443	5	195	194

*7 care homes have closed since this data was cut

Service Type	National Ratio	Kent Ratio	Ashford	Canterbury	Thanet	Shepway	Dover
Sheltered	125 units per 1000 pop 75+	144	167	128	199	208	130
Extra Care	45 units per 1000 pop 75+	1.51	4.37	1.41	1.77	1.85	1.78
Residential Care	65 units per 1000 pop 75+	65.7	64.7	77.4	88.6	78	78.4
Nursing Care	45 units per 1000 pop 75+	30	24	27	19	26	20
Intermediate Care	26.3 units per 100,000 pop	29.7	41.6	31.5 incl Fav	22.1	40.9 incl Dover	40.9 incl Shepway

FSC Caseload	Residential		Nursing		Community	Direct Payments	Vacancy %	Average Size of Care Home
	Funded	%	Funded	%				
Ashford	134	23%	166	75%	460	40		41
Canterbury	327	30%	122	32%	670	90	3%	30
Thanet	477	38%	122	45%	740	80	3%	32
Shepway	320	38%	96	34%	550	120	2%	27
Dover	349	42%	99	47%	310	60	4%	31
Total	1607	34%	605	40%	2730	390	3%	32

Useful Contacts:

KCC Care Home Lead	Ben Gladstone – ben.gladstone@kent.gov.uk	KCC Commissioning Manager
CCG Care Home Lead	Faye Hames - faye.hames@nhs.net	Commissioning Manager
KMCS Lead	Linda Caldwell – linda.caldwell@nhs.net	Senior Associate – KMCS
KCC Operational Lead	Janice Duff – Janice.duff@kent.gov.uk	Assistant Director - OPPD