



Manor Park Country Park - Accessibility Guide

Last updated June 2023



At Manor Park there is a wide range of natural habitats for you to enjoy, from beautiful wildflower meadows to woodland copses and a serene lake. With a café offering delicious local food, children's play area and historical points of interest, Manor Park is a wonderful place to spend a family day out.

Accessible features at the park include:

- 1 unisex accessible toilet

Co-financed by the European Union European Regional Development Fund



Kent Country Parks

- Cafe and gift shop accessible via level access from car park
- Easy access routes, ideal for wheelchair users and pushchairs.
- Blue Badge holders can purchase a reduced annual parking ticket

If you have other accessibility queries in advance of your visit, please call 03000 41 35 00 or email kentcountryparks@kent.gov.uk. If you require a text phone, [BT RelayUK](#) offers a free intermediary service.

Contents

- [Facilities overview](#)
 - [Level Access](#)
 - [Hearing](#)
 - [Visual](#)
 - [Sensory](#)
- [Getting there](#)
- [Parking](#)
- [Staff support](#)
- [Outdoor spaces](#)
 - [The Green Cafe](#)
 - [Play area](#)
 - [Accessible routes](#)
- [Toilets](#)
- [Fire safety and emergency evacuation procedures](#)
- [Assistance dog facilities](#)

Facilities overview

Level Access

- 1 accessible toilet
- Green Cafe accessible via ramped access from car park
- Easy access routes, ideal for wheelchair users and pushchairs.
- Blue Badge holders can purchase an annual parking ticket. Visit [Parking season tickets - Kent County Council](#)

Hearing

- All staff have disability awareness training.

Visual

- Outdoor areas of the park walking routes do not have lighting fixtures
- Outdoor areas of the Green Cafe have lighting fixtures

Co-financed by the European Union European Regional Development Fund



Kent Country Parks

- Guide dogs facilities and water bowl on request

Sensory

- The cafe is enclosed and may therefore be very noisy at busy times.
- Around the park there are metal rub plates, sculpted benches and other wooden sculptures which we encourage visitors to interact with for a tactile experience.

Getting there

Manor Park Country Park is located near West Malling in Kent places and can be reached by car or public transport.

[Find Manor Park Country Park and plan your journey.](#)

Parking

There are 4 hard standing allocated accessible Blue Badge parking spaces which are located in the main car park nearest to the cafe and toilets. Hatched area present at side only.

If you are a Blue Badge holder, you can purchase a reduced annual season ticket in advance of your visit. The annual season ticket gives you access to all 9 of our country park car parks free of charge during the year.

You can purchase your season ticket [online](#) or call 03000 41 72 72. Have your Blue Badge number and credit or debit card handy for reference.



Kent Country Parks



Staff support

All staff complete disability awareness training and can help advise you on accessibility features of the park, including toilets, accessible walking routes, and play facilities.

Outside spaces

The Green Cafe

The Green Cafe is located immediately on entering from the car park. There is level access from the disabled parking bays to the cafe which has a small, covered seating area as well as external seating on decking that is accessible via surfaced pathways. Some areas of the cafe inside can be narrow, or harder to navigate, especially at busy times. This may present some challenges to wheelchair users.

The serving desk is 89cm tall and has no lip. Wheelchair users may wish to approach side-on. The cafe does not have an induction loop. Menus are not available in digital formats.

[Find out more about our café.](#)



Kent Country Parks



Play area

The play area in the park can be reached by the surfaced pathway. The play area is on level ground and surrounded by a fence. The play area has a rubber surface to help prevent injuries while children are playing. The play area contains an accessible swing for children for 5-14 years of all physical abilities.



Co-financed by the European Union European Regional Development Fund



Kent Country Parks



Accessible routes

Manor Park Country Park has easy access pathways leading from the car park to The Green Café and play areas. All facilities, including the toilets and café are on the ground floor and fully accessible. Manor Park Country Park includes an easy access route, ideal for wheelchair users and pushchairs. The routes include gravel and hard standing pathways, with occasional slopes. There are regular benches along the route which circles the lake.

The main path from the café to the play area is flat. It can be muddy in winter and will inevitably be slightly bumpy, with twigs, stones, and puddles at times.

Some paths contain areas where the gravel is pitted and stones are loose. There are also some paths where tree routes and large rocks may present challenges for wheelchairs and visually impaired visitors.

Some of the paths run alongside the lake where bridges are boarded and do not contain handrails on either side. Care should be taken at all times while nearby bodies of water.

Where there are stairs, they are often uneven and do not have handrails on either side.

Easy access paths

Co-financed by the European Union European Regional Development Fund



Kent Country Parks

There are 284 metres of surfaced path that form a circular route between the café, play area and lake, these have a loose stone fill surface but do involve some steep gradients.

There are also 2 public footpaths that cross the park as well as unsurfaced routes throughout the park which have gates to access the different areas.





Kent Country Parks



Co-financed by the European Union European Regional Development Fund



Kent Country Parks

Toilets

There is 1 accessible toilet situated to the rear of the cafe. With the cafe building on your left the accessible toilet is down the walkway and on the left hand side.



One unisex accessible toilet located including a baby changing station on the outside of the main visitor's centre which is open at all times. Left hand transfer. The toilet can be accessed from the disabled parking bays down a short, sloped path.

Co-financed by the European Union European Regional Development Fund



Kent Country Parks

Toilet facilities are available at all times when the park is open to visitors even if the cafe is closed.

Fire safety and emergency evacuation procedures

Standard evac procedures include provision for disabled visitors. All Kent Country parks have muster point locations at each site which will be suitable for all visitors.

Assistance dog facilities

Assistance dog exercise facilities - dog friendly areas where dogs can be let off their lead which are visibly signposted at the parks.

Other assistance dog facilities - water bowls for assistance dogs. There is a tap for dog drinking water and bowls by the cafe.

