

Kent Adult Social Care Provider Bulletin



Friday 8 July 2022

Level 3 – Heatwave action

There is a 90% probability of severe heat or heatwave in Southeast England between 09:00 on Monday 11 July and Friday 15 July.

Temperatures will rise through the weekend, becoming locally very hot from Monday next week. Temperatures are expected to reach the low 30s.

Temperatures are likely to stay close to threshold through to Wednesday. There is the potential for a brief dip in temperatures on Thursday and early Friday next week.

This weather could increase the health risks to vulnerable people and disrupt the delivery of services.

Please ensure that the [Level 3 Actions](#) are implemented now.

Managers should also consider the Health and Safety of staff during periods of severe heat and heatwave.

Please refer to the Adult Social Care and Health [Heatwave Plan](#) for further details.

Talking Wellness - short survey

The Kent and Medway Staff Mental Health and Wellbeing Service is planning to deliver a number of sessions to social care staff; however, we would like your feedback on what these sessions should cover and how they should be delivered.

Please click on the link below to complete our brief, anonymous survey:

<https://surveys.kmpt.org/index.php/356265?lang=en>

If you do have any other suggestions or queries, please contact us by email at kmpt.wellbeingwebsite@nhs.net

**talking wellness: Kent and Medway's
Staff Mental Health and Wellbeing
Service**

**Are there different areas of mental health and wellbeing you would like to know more about?
Would you mind filling out a brief 1 minute survey?**

For learning disability services - funding for developing nursing team

Are you looking to develop existing workers to grow your nursing teams?

If so, please see attached presentation (appendix 1) on the additional funding offered to support current **Trainee Nursing Associates (TNA) apprenticeship (in LD services)** and the **Nurse Degree Apprenticeship (in LD services)** and is also available to those who register and start before March 2023.

Both qualifications costs are fully funded via the apprenticeship levy, and this is new additional funding paid direct to employers to help support workers on these programs through their course as there is a recognised need for more TNA's and Degree Nurses in social care LD services.

£3,900 per year for TNA's and £8,300 for those on the Nurses Degree apprenticeship, is being offered.

If you do not currently have any workers undertaking the Nursing Associate qualification, the next cohort in Kent starts September 2022 and the application deadline is 5 July 2022.

For more information contact penny.lawlor@kent.gov.uk

CHAPs (Care Home Assistant Practitioner) training program

Following our funded pilot of the Care Home Assistant Practitioner (**CHAPs**) training program, Ash Healthcare are now offering this program free to all your workers if you sign up a member(s) of staff to the **Level 5 Assistant Practitioner Apprenticeship (AP) qualification.**

For organisations who may not have any apprenticeship levy, which funds the AP qualification, there is the option to apply for KCC levy to fully fund it.

The AP qualification is a great way to offer a development opportunity to your existing workers. If you are a registered manager, you should have already received an email containing a brochure.

If you would like to register your interest, please remember to email:

kentregisteredmanager@kent.gov.uk

Jobs fairs - 15 July Thanet and 20 July Dover - run by the IDT and CXK

We are supporting care providers to promote their care vacancies by running 4 job fairs around the county. The first two are set up and KCC comms has provided these facebook adverts to help attract people looking, or thinking about, care work. Please feel free to share over on your own social media accounts so we can promote as wide as possible please.

We need more care workers!

<https://www.facebook.com/events/353092800146945> (Thanet)

<https://www.facebook.com/events/758430775285530> (Dover)

Free session and resources to help people with lived experience become peer supporters

Kent County Council's ENSURE Project, is an Interreg 2 Seas funded project, that has created a peer support approach for adults (18+) with Autism in Kent.

The project is running a 12-month pilot, being delivered Advocacy for All, which has focused on training people with lived experience to become peer supporters. Our peer supporters provide advice, guidance and encouragement to people who are experiencing similar challenges to the ones that they have experienced. Since last September we have been delivering training sessions which prepares people with lived experience of autism to become peer supporters.

We would like to invite you to a one hour online session on either the **28 June at 3pm** or the **12 July at 10am**. The object of the session is to share our learning and expertise with you to help you in your work and support teams to deliver similar programmes. The materials are written for people with autism but can be adapted very easily to other groups.

The session will include:

- An Overview of the Ensure project
- How peer support can support social inclusion
- What are the challenges of running a peer support programme
- How KCC and Advocacy for All created a peer support programme for Adults with Autism.

You are welcome to come and see what we have to offer or just to find out what we do.

To sign-up please complete our short form [here](#).

Aspens Reverse Job Fair



Aspens have organised a reverse job fair on Friday 22 July from 11.30am – 1.30pm at the Angel Centre, Angel Lane, Tonbridge, Kent TN9 1SF.

This is aimed at local employers in need of dedicated, skillful, hard-working employees.

The fair will be hosted by people with disabilities who have received practical job training, are committed to working and who have either completed or are working towards a City and Guild skills for Working Life qualification.

For more info contact: megan.hollamby@aspens.org.uk / 01892 822168

RESTORE2

Kent Surrey Sussex Patient Safety Collaborative (KSS PSC) has had such a great response to its RESTORE2 training that it's added in some extra dates.

If you're still deciding whether RESTORE2 is suitable for you and your setting, or are not entirely sure what it's all about (don't worry, we know that there are so many things you need to be involved in, and how hard it can be to keep across all initiatives) then here's a quick overview:

RESTORE2 is a physical deterioration and escalation tool for care/nursing homes based on nationally recognised methodologies including early recognition (Soft Signs), the national early warning score (NEWS2) and structured communications (SBARD).

It is designed to support homes and health professionals to:

- Recognise when a resident may be deteriorating or at risk of physical deterioration
- Act appropriately according to the resident's care plan to protect and manage the resident
- Obtain a complete set of physical observations to inform escalation and conversations with health professionals
- Speak with the most appropriate health professional in a timely way to get the right support
- Provide a concise escalation history to health professionals to support their professional decision making.

To find out more about RESTORE2 and KSS PSC's training visit [KCC Innovation Delivery Team](#)

Specialist support in the community for people with a physical disability

Centre for Independent Living Kent has rebranded and is now known as **Disability Assist**. The charity provides support for all aspects of living with a disability or long-term health condition, including information, advice and guidance, advocacy, help with benefits and peer support. And because the charity's employees have lived experience of disability, they really are "experts by experience" and help to reassure clients that they understand the challenges of living life with a disability. The new identity also coincides with the start of a key contract with Kent County Council to be the delivery partner of the Physical Disability Wellbeing Service.

The new website www.disabilityassist.org.uk features a contact form to easily refer people to the service and you can also sign up to the monthly newsletter for the latest news and information.

Downloadable content will also be added to the website over the coming months to help more self-sufficient users who are looking for guidance. Please get in touch with Disability Assist for more information by telephone on 01233 633187, email info@disabilityassist.org.uk or visit the new website www.disabilityassist.org.uk.

ReSPECT stands for recommended summary plan for emergency care and treatment.

The process allows you to create a plan, detailing the medical care you would like to receive in an emergency. It can be used when you aren't able to make a decision or let other people know how you want to be treated.

The plan is written after conversations with your doctor, who will record what is agreed, and provide you with a copy.

Who is it for?

This plan can be for anyone; but is most relevant for people who:

- have complex health needs
- are likely to be nearing the end of their lives
- are at risk of sudden deterioration or cardiac arrest.

ReSPECT is
for everyone



Some people will want to record their care and treatment preferences for other reasons including cultural and religious beliefs.

How does it work?

The plan is created through conversations between you and your health professionals. It stays on your notes and should be immediately available to any health professionals called to help you in an emergency, whether you are at home or being cared for elsewhere.

Professionals, such as ambulance crews, out-of-hours doctors, care home staff and hospital staff will be able to make quick decisions about how best to help you if they can see your ReSPECT plan in an emergency.

Who makes the decisions?

ReSPECT is designed to support conversations between you, your health professionals and other people important to you, to develop an agreed plan that records what types of care or treatment:

- you would want to be considered for in an emergency
- you would not want to receive
- would not work or be of overall benefit to you.

In an emergency, where you are not able to make decisions or express them, clinical decisions will be made by health professionals trying to act in your best interests and for your benefit.

More information can be found [here](#).

Funded: Care provider support programme from Heart of Kent Hospice



We are pleased to offer these free clinical training sessions to support you through the ongoing challenging situation with healthcare provision.

NHS funding has been provided to enable delivery of these sessions. They are open to all care providers in Kent and Medway. To reserve your place on one of the sessions below, and obtain the Zoom link and password please contact Jackie Pritchard, Clinical Educator on 01622 792200 ext. 217 or email jackie.pritchard@hokh.co.uk or glenda.cullinane@hokh.co.uk.

(Only 20 places available on each programme/session). Please ensure you indicate which session you wish to attend.

Topics	Session
<p>Dementia and introduction to 'Namaste' "Honour the spirit within" A structured programme developed by Joyce Simard in the USA, incorporating an overview of the management of the person with dementia.</p> <p>It integrates compassionate care with individualised activities for people with dementia and at end-of-life. The programme is multi-dimensional, including physical, sensory, and emotional elements.</p> <p>The purpose of Namaste is to provide comfort and care to people with advanced dementia through sensory stimulation, especially the use of touch.</p> <p>It increases the time spent engaging and connecting with residents (meaningful time). It enriches quality of life.</p>	<p>Wednesday 13 July 10 to 12 midday</p>

Kent County Council's Civil Society Strategy

We want to make sure we are working to support a strong and vibrant civil society across our communities and support the social sector (voluntary, community and social enterprise sector)

Our new Civil Society Strategy outlines how we do that and replaces the previous Voluntary and Community Sector Policy (2015).

Aims and objectives of this strategy:

- A recognition of the contribution of civil society in Kent and the VCSE (the 'social sector') as a core part of that.
- A commitment to supporting civil society to flourish and be sustainable; to safeguarding the independence of the social sector; and to building on the

partnership working we have seen over the last year between both public sector partners and the social sector, which recognises the sector as an equal partner.

Why is the strategy important to me in my role?

If you work with, fund or interact with community groups, charities, voluntary associations or social enterprises, you will need to be aware of the ambitions and commitments of this strategy and what it means for your work.

We would also ask you to share the strategy with organisations and groups you work with so they can see KCC's commitments, to both our engagement and how we work with the sector in partnership.

The strategy:

- Outlines our relationship with civil society in the future and the social sector as a core part of that
- Helps us to be clear on how to engage and work with the social sector
- Guides our approach and ensures we are consistent when awarding grants to the social sector
- Sets out our offer of support and commitment to a fair funding practice with the social sector.

Link to the strategy on Kent.gov.uk: <https://www.kent.gov.uk/about-the-council/strategies-and-policies/corporate-policies/civil-society-strategy-for-kent>

Free Support to complete the Data Security and Protection Toolkit

Kent County Council in partnership with Kent Integrated Care Alliance are supporting social care providers across Kent and Medway to register on and complete the Data Security and Protection Toolkit.



The toolkit is a free online self-assessment of your organisation's data and cyber security and is recognised as the official tool to evaluate your compliance with legal requirements, data security standards and good practice. It is also required in order to access key services such as NHSmail, proxy ordering for medication and shared care records.

[Watch our introductory webinar online](#), [Sign up to small-group virtual workshops and 1:1 sessions on our website](#) – free support to help you register and work through the toolkit.

Not sure where to start with this? Or got some questions? Please send us an email: dspt@kent.gov.uk

Have you heard of 'Breathing Space'?

One in four people will develop a mental health problem and 50% of those who experience mental distress also have a problem with debt.



The Mental Health Crisis Breathing Space service can provide protection to those suffering a mental health crisis who are struggling with debt. If anyone you support is struggling with a mental health crisis, you can refer them under the scheme. Full referral criteria can be found online: <https://www.kent.gov.uk/social-care-and-health/health/mental-health/mental-health-crisis-breathing-space>

Protections can include:

- freezing interest and other charges
- pausing enforcement and collection
- preventing contact from creditors.

These protections can last for up to 30 days after the mental health crisis has ended. Under the scheme, people will be given legal protections from their creditors for 60 days, with most interest and penalty charges frozen, and enforcement action halted.

People who are eligible will also receive professional debt advice to design a plan which helps to get their finances back on track.

And recognising the link between problem debt and mental health issues, these protections will be available for people in mental health crisis treatment – for the full duration of their crisis treatment plus another 30 days.

Find out more on the [KCC website](#).

Free annual National Care Association Membership for Kent providers

We are delighted to be able to offer all care providers in Kent the prestigious associate membership to National Care Association free for one year.

This offer has been funded by Kent County Council's Infection Control Fund. to enable all Kent providers to remain up to date with the latest infection prevention and control guidance and information to support your care service with through this difficult time.



To take up this offer please complete the application form on the link below and return to info@nationalcareassociation.org.uk

Associate membership includes:

- latest industry changes, guidance and news in your inbox in real time
- members only information communicated via email
- monthly round-up newsletter
- benefits from discounted deals from our sponsors and suppliers
- access to secure DBS service.

Note: If you are a current National Care Association Member (on 13/10/2020) you are still eligible for this funding. You do not need to do anything! This 100% discount will be automatically applied to your next renewal!

More information can be found here: [Free annual NCA Membership for Kent Providers-736328](#)

We'd love to hear from you!

**To make a submission to this bulletin please contact
stakeholderteam@kent.gov.uk**