# **Kent MCA DOLS Service**

## Guidance for Managing Authorities February 2024



# Managing and monitoring your applications for a Deprivation of Liberty Safeguards Authorisation

#### **Kent MCA DOLS Service Position**

On receipt of your application for a DOLS authorisation, the Kent MCA / DOLS Service will screen and triage your request based on the ADASS Screening Tool <u>ADASS Priority Tool for Deprivation of Liberty Requests</u>.

It is very important that you provide as much information as possible about the Relevant Persons' circumstances in order for us to do this accurately. This includes information relating to any non-compliance with care interventions, requests or attempts to leave the environment, challenging behaviour, non-compliance with medication, the use of covert medication and any objections from family members.

Once submitted and screened the person's application will either be allocated as a priority and you will be contacted by the relevant Assessors, or will be held on a pending status.

Due to the high volume of applications received, the waiting time for the relevant person to be assessed can vary. You should continue to act in that person's best interests and involve the person and relevant people, including family and friends, any Deputy or Lasting Power of Attorney, advocates and professionals in care/treatment arrangements for the person

# PLEASE INFORM THE DOLS OFFICE (03000 415777) IF THERE ARE ANY CHANGES TO THE RELEVANT PERSONS CIRCUMSTANCES. FOR EXAMPLE:

- The Person requests or attempts to leave
- The Person is non-compliant with care interventions
- The Person regularly displays verbal or physical aggression
- There is use of any form of physical restraint when delivering care
- The Person is non-compliant with medication
- The Person is administered medication covertly
- The Person has become subject to a section of the Mental Health Act

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- There is any objection from family members
- The Person moves
- The Person has passed away
- The Person's situation has deteriorated or improved
- If the DoLS authorisation is no longer required e.g the person regains capacity or is no longer under continuous supervision and control, and free to leave unaccompanied

Please do not contact the MCA/DOLS Service for an update on the applications unless there are significant changes in the person's circumstances or behaviours, examples of which are listed below. In these circumstances please contact the DOLS Office on 03000 415777 to discuss the person's case. We will inform you if we intend to re- prioritise the case

Contact Kent MCA/DOLS Service on 03000 415777

dols@kent.gov.uk

Website: <a href="https://www.kent.gov.uk/social-care-and-health/information-for-social-care-professionals/mental-capacity-act/deprivation-of-liberty-safeguards">https://www.kent.gov.uk/social-care-and-health/information-for-social-care-professionals/mental-capacity-act/deprivation-of-liberty-safeguards</a>