



# Kent Scientific Services

## ANNUAL REPORT 2014/15

Public Protection Group



# Kent Scientific Services

## SERVICE VISION

To provide professional scientific and calibration services to ensure safety and fair trading. To penetrate new market sectors across the UK providing high quality scientific services.

## SERVICE OBJECTIVES

- Improve - quality, response time, cost, and introduce new product
- Improve client satisfaction, retention, market and account share
- Improve employee satisfaction and information system availability
- Improve return on investment and economic value-added
- Protect residents from unsafe goods and products, promote fair trading and therefore support legitimate businesses.



IT WAS A VERY FULFILLING AND REWARDING EXPERIENCE... I WILL DEFINITELY CARRY ON TO A-LEVEL AFTER THIS WEEK'S WORK EXPERIENCE. 

Work Experience Student





## 2014/15 SUCCESSES

### MEDIA COVERAGE

#### NEWSPRINT

The Sunday Times on the accuracy of sugar and salt information in food.

The Sunday Times on the alcohol content of Pimm's sold at Wimbledon.

#### TV

Dispatches (C4) - the accuracy of fat information in food.

'Food Unwrapped' - authenticity of foods (meat id, fish id and ice glaze).

BBC - 'The Truth about Calories' Accuracy of calorie information in food, how this is calculated, the law involved and factors applied.

Screen channel TV - analogue cheese in pizza and meat substitution.

Watchdog Test House - safety of imported kitchenware

BBC Rip off Britain - pesticides in food

ITN - salt content of food

#### RADIO

BBC Radio 1 interview - health of young people drinking vodka on holiday

BBC Radio Kent interview - Body Building Products purchased over the internet containing DNP

BBC Radio Kent interview- horsemeat in dried sausage

### DEVELOPING YOUNG PEOPLE

6 students given work experience in the analytical laboratory

### CONTACT FOR MORE INFORMATION

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PLEASE PASS ON THANKS TO THE KSS COURIER DRIVERS FOR THEIR EXCELLENT AND FRIENDLY SERVICE AND JON GRIFFIN FOR BEING EXTREMELY HELPFUL, ALL OFFICERS DEALING WITH HIM HAVE THE SAME OPINION.

Surrey County Council

PASS ON THANKS TO KENT SCIENTIFIC SERVICES; THEY ARE AS HELPFUL AS EVER EVEN WITH THE STRANGEST OF SAMPLES THAT GET SENT THROUGH

Hertfordshire County Council



### BUDGET

GROSS BUDGET

£307,300

ACTUAL EXPENDITURE

£988,464

TOTAL INCOME

£659,213