

Household Waste Recycling Centres

Operating Policies

Household Waste Recycling Centres are provided for residents for the disposal of your household waste only

Trailer size

You can bring trailers as well as a car as long as you're not bringing more than 90kg of construction waste or exceeding the limit on tyres and asbestos.

Your trailer must not be:

- More than 2.05 metres (6ft 8 inches) long.
- More than 1 cubic metre (35 cubic feet) capacity.
- Wider than the domestic vehicle towing the trailer.

No agricultural trailers or horseboxes allowed.

Soil, Rubble and Hardcore limit

90kg (1901bs) per day (the amount you could fit easily in a standard hatchback car boot).

Tyres

Tyres are limited to 2 per visit - £5.00 per visit - car tyres only. Tyres are accepted at all Household Waste Recycling Centres

Household Waste Recycling Centres accept cash payments (with the exception of Gravesham/Pepperhill HWRC). It would help us if you could take the correct amount as cash is not held on site and therefore may not be able to provide change.

You can pay by debit or credit card at the following Household Waste Recycling Centres: Dover (Whitfield), Gravesham (Pepperhill), Sevenoaks (Dunbrik), Sittingbourne (Church Marshes), Tunbridge Wells (North Farm).

No cash or cheques will be accepted.

Asbestos

Waste asbestos is accepted at all household waste recycling centres in Kent. Call 03000 41 73 73 before you visit to check there's room for your asbestos.

No more than 5 sacks (or equivalent) per month.

The asbestos must be:

- double bagged or wrapped in plastic sheeting
- not sticking out from the packaging
- no more than 10 feet (3 metres) x 5 feet (1.5 metres)
- kept damp

Wear protective gloves and a face mask and do not break or cut it.

The asbestos container is kept locked for health and safety reasons. Please ask a member of staff on site to unlock the container for you. They will not be able to help you lift the asbestos.

For large quantities, or if you need someone to collect the asbestos, contact the [Asbestos Removal Contractors Association](#) for a company near you.

Vehicle restrictions

Commercial type vehicles including vans and pick-ups as well as domestic vehicles over 2 metres in height, require vehicle vouchers to enter the centres subject to application criteria.

Hire vans are not permitted access to the Household Waste Recycling Centres.

Commercial type vehicles

If the only vehicle in your household is a commercial type vehicle, your vehicle may qualify for vouchers if you are only bringing in household waste.

Assessment criteria:

- Constructed as a commercial vehicle, in other words it has a load carrying capacity section instead of rear seats and is 3.5 tonnes or less in weight and under 2 metres in height
- Van -with panels in place of any of the windows and 1 or no rear seats
- Car-derived van - with panels in place of any of the windows and 1 or no rear seats
- Pick-up or open back vehicle with single or double cab (crew cab) including those with and without a hard top.

Checks are undertaken to deter fraudulent applications.

It is illegal to dispose of waste from any business, trade or commercial activity at these sites.

Private vehicle

If the only vehicle within your household is a domestic type vehicle over 2 metres in height and less than 3.5 tonnes in weight, for example a camper van, your vehicle may qualify for vouchers to enter a site if you're only bringing in household waste.

Checks are undertaken to deter fraudulent applications.

Vehicle Voucher renewals

You can [apply online for more vouchers](#).

Customers with disabilities

If you have a disability and use a vehicle which is over 2m in height, please [contact us](#) so we can make individual arrangements.

Alternative formats

For Easy Read, audio, Braille and alternative languages, please [contact us](#).

Safety information

- It is not permitted to park outside the centre and carry waste in
- Children must remain in your vehicle
- Threatening language or behaviour towards site staff will not be tolerated
- CCTV and Automatic Number Plate Recognition is in operation at all sites
- You can't take items or materials which have been deposited at these sites by others
- All waste should be a size and weight that is manageable so that you can easily lift it into the containers
- It is advisable when using the centre to wear sensible footwear and if bringing in items that are heavy or sharp, gloves are recommended.

Members of staff are on hand at the centres to help you if you need it, please just ask.

Business waste

It is illegal to dispose of waste from any business, trade or commercial activity at these sites. They are only for household waste.

Bulky waste

You can bring large, bulky, non-recyclable waste as long as you stick to the policies.

Bulky items will be allowed on to the recycling centre site on a roof rack if the waste is deemed to be 'household' waste, with the height barrier opened to allow access. Height barriers will not be opened for a vehicle with an empty roof rack if it exceeds the 2m height restriction.

Your local council also operates a bulky waste collection scheme for items which are too large to go into the normal collections or local bring banks.