

PRIMARY AUTHORITY PARTNERSHIPS

OUR BUSINESS is to
support **YOUR BUSINESS**



**TRADING
STANDARDS**



PLAMIL FOODS LTD

The advice provided has proved to be informative, cost effective and enabled the business to grow with confidence.

BRAKE BROS LTD

We have been working with Kent County Council (KCC) as our Primary Authority (PA) because KCC provides Brakes with professional and assured advice on all areas of Trading Standards, product safety, fair trading and weights & measures. KCC also acts as a single point of contact for all authorities wishing to contact Brakes and acts on any referrals they may make.

NUSTEEL LTD

Primary Authority assured advice drives greater consistency and certainty and once issued must then be taken into account by other local authorities when dealing with that regulation.



Some of our Primary Authority Partnerships

Plamil Foods Ltd
Brake Bros Ltd
Nusteel Ltd
Fudge Kitchen Ltd
Aqualisa Products Ltd
Instant Gifts International Ltd
Kit for Kids Ltd
Saracen Horse Feeds Ltd
Tapi Carpets and Floors Ltd
Biddenden Vineyards Ltd

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SAVE TIME AND MONEY WITH A PRIMARY AUTHORITY PARTNERSHIP

Kent County Council Trading Standards offers Primary Authority partnerships for businesses that want peace of mind, knowing they are fully compliant. Primary Authority can reduce regulatory burden and give you the confidence to develop and grow your business.



Primary Authority is a legally recognised partnership providing businesses with robust and reliable regulatory advice that other local authority regulators must respect. It is a gateway to simpler more successful regulation. This is a national scheme, administered by Regulatory Delivery (RD). As your Primary Authority we can provide advice and guidance on compliance specific to your business, helping to reduce regulatory burden, reduce costs and support productivity.

WHAT DOES KCC'S PRIMARY AUTHORITY PARTNERSHIP OFFER?

- **A single point of contact** for all regulatory advice and support
- **A trading standards officer** who gets to know your business to provide tailored advice
- **On-going advice and support** so your business is always compliant and on the right path, even when legislation changes
- **An expert opinion** valid across England



We can also provide a range of other services including

- food and animal feed analytical services with Kent Scientific Services
- compliance audits
- review and audit of policies, procedures and systems
- customer complaint analysis
- staff training

WHAT REGULATORY ADVICE IS PROVIDED?

With qualified and fully trained officers we can provide expertise in trading standards legislation. We also work in partnership with other regulators to provide advice in other areas that may affect your business

- Environmental Health
- Fire Safety

COORDINATED PRIMARY AUTHORITY PARTNERSHIPS

Coordinated partnerships are available to help smaller businesses get all the benefits of assured advice without the need for a direct partnership with their Local Authority.

This means trade associations, franchises or business membership organisations can act as a coordinator and disseminate assured advice from the Primary Authority to all their members. Working with us as Primary Authority together we can assess your member needs and provide assured advice.

For the coordinator, being able to offer assured advice is an attractive and hugely beneficial service for existing and prospective members.



COST

For details of Primary Authority set up costs and our hourly charges please contact a member of our Business Advice Services Team on **03000 412020** or email **tsbusinessadvice@kent.gov.uk**

We are happy to receive enquiries from businesses that are not located in Kent.

Primary Authority was established under the Regulatory Enforcement and Sanctions Act 2008 and is administered by Regulatory Delivery (RD) part of the government Department for Business, Energy & Industrial Strategy



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